

**Safety Attribute Inspection (SAI) Data Collection Tool
4.2.4 Training of Flight Attendants (OP)**

ELEMENT SUMMARY INFORMATION

Purpose of This Element (Certificate Holder's responsibility):

- To ensure flight attendants are properly trained.

Objective (FAA oversight responsibility):

- To determine if the Certificate Holder's Training of Flight Attendants process meets all applicable requirements of the Federal Aviation Regulations and FAA policies.
- To determine if the Certificate Holder's Training of Flight Attendants process incorporates the System Safety Attributes.
- To identify any shortfalls in the Certificate Holder's Training of Flight Attendants process.

Specific Instructions:

- Intentionally left blank

SUPPLEMENTAL INFORMATION

Specific Regulatory Requirement(s) (SRRs):

- SRRs:
 - 121.135(a)(1)
 - 121.135(b)(1)
 - 121.135(b)(15)
 - 121.135(b)(2)
 - 121.135(b)(3)
 - 121.401(a)(1)
 - 121.401(a)(2)
 - 121.401(a)(3)
 - 121.401(b)
 - 121.401(c)
 - 121.401(d)
 - 121.403(a)
 - 121.403(b)
 - 121.403(b)(1)
 - 121.403(b)(2)
 - 121.403(b)(4)
 - 121.403(b)(5)
 - 121.403(b)(6)

121.404
121.405(a)
121.405(b)
121.405(c)
121.405(d)
121.405(e)
121.406(b)
121.406(d)
121.407(a)(1)(i)
121.407(a)(1)(ii)
121.407(a)(1)(iii)
121.407(a)(2)
121.407(a)(3)
121.407(a)(4)
121.407(a)(5)
121.407(b)
121.415(a)(1)
121.415(a)(1)(i)
121.415(a)(1)(ii)
121.415(a)(1)(iv)
121.415(a)(2)
121.415(a)(3)
121.415(c)
121.415(d)
121.415(g)(1)
121.415(g)(2)
121.417(a)
121.417(b)(1)
121.417(b)(2)(i)
121.417(b)(2)(ii)
121.417(b)(2)(iii)
121.417(b)(2)(iv)
121.417(b)(3)
121.417(b)(3)(i)
121.417(b)(3)(ii)
121.417(b)(3)(iii)
121.417(b)(3)(iv)
121.417(b)(3)(v)
121.417(b)(4)
121.417(c)(1)
121.417(c)(1)(i)
121.417(c)(1)(ii)
121.417(c)(1)(iii)
121.417(c)(2)(i)(A)
121.417(c)(2)(i)(B)
121.417(c)(2)(i)(C)
121.417(c)(2)(i)(D)
121.417(c)(2)(i)(E)
121.417(c)(2)(ii)(A)
121.417(c)(2)(ii)(B)

121.417(c)(2)(ii)(C)
121.417(c)(2)(ii)(D)
121.417(d)
121.417(e)(1)
121.417(e)(2)
121.417(e)(3)
121.417(e)(4)
121.417(e)(5)
121.417(e)(6)
121.418(a)(1)
121.418(a)(3)
121.421
121.421(a)(1)(i)
121.421(a)(1)(ii)
121.421(a)(1)(iii)
121.421(a)(2)(i)
121.421(a)(2)(ii)
121.421(a)(2)(iii)
121.421(c)
121.427(a)
121.427(b)
121.427(b)(1)
121.427(b)(2)
121.427(b)(4)
121.427(c)(3)(i)
121.427(c)(3)(ii)
121.427(c)(3)(iii)
121.429(a)
121.433(a)
121.433(a)(1)
121.433(b)
121.433(c)(1)(ii)

Related CFR(s) & FAA Policy/Guidance:

- Related CFRs:
121.406(d)
- FAA Policy/Guidance:
FAA Order 8400.10, Volume 2, Chapter 2
FAA Order 8400.10, Volume 2, Chapter 3
FAA Order 8400.10, Volume 3, Chapter 3
FAA Order 8400.10, Volume 3, Chapter 14
FSAT 94–11
FSAT 97–07
FSAT 99–03
FSAT 00–07A
HBAT 94–10
HBAT 96–03

HBAT 96-04
HBAT 97-07
HBAT 98-09
HBAT 98-12A
HBAT 98-26
AC 120-44A
AC 120-48
AC 120-61

ACOB 1-94-1 (ACOB 202)
ACOB 1-94-3 (ACOB 204)
ACOB 1-94-5 (ACOB 206)
ACOB 1-94-6 (ACOB 207)
ACOB 1-94-13 (ACOB 214)
ACOB 1-94-15 (ACOB 216)
ACOB 1-94-16 (ACOB 217)
ACOB 1-94-17 (ACOB 218)
ACOB 1-94-20 (ACOB 221)
ACOB 1-94-21 (ACOB 222)
ACOB 1-94-22 (ACOB 223)
ACOB 1-94-24 (ACOB 225)
ACOB 1-94-25 (ACOB 226)
ACOB 1-94-28 (ACOB 229)
ACOB 1-94-29 (ACOB 230)
ACOB 1-94-30 (ACOB 231)
ACOB 8-76-6 (ACOB 907)
ACOB 8-76-10 (ACOB 911)
ACOB 8-76-15 (ACOB 916)
ACOB 8-76-27 (ACOB 928)
ACOB 8-76-16 (ACOB 947)
ACOB 8-81-4 (ACOB 965)
ACOB 8-82-1 (ACOB 966)
ACOB 8-82-2 (ACOB 967)

Kuchta, Joseph D. "Interpretation 1988-9", Federal Aviation Decisions. New York: CBC (Vol. 2, 1984-1990).

SAI SECTION 1 – PROCEDURES ATTRIBUTE

Objective: Procedures, instructions and information contained in Certificate Holder's manual are documented methods for accomplishing a process. Policies contained in the Certificate Holder's manual should establish the Certificate Holder's compliance posture. Policies may not be stand-alone statements but may be imbedded within procedures, instructions or information regarding a particular regulatory requirement. The questions in this section of the data collection tool are designed to assist the inspector in determining if the Certificate Holder's manual has documented or prescribed methods of accomplishing the process requirements that provide answers to the associated who, what, when, where and how type questions. This section of the data collection tool contains policy questions, procedural questions and instructional or informational questions pertaining to various types of Certificate Holder requirements such as actions, prohibitions or resources (i.e., personnel, facilities, equipment, technical data, etc.).

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Review the information listed in the Supplemental Information section of this data collection tool.
2. Review the duties and responsibilities for management and other personnel identified by the Certificate Holder who accomplish the Training of Flight Attendants process.
3. Review the Certificate Holder's manual to ensure that it contains policies, procedures, instructions and information necessary for the Training of Flight Attendants process.

Questions

To meet this objective, the inspector must answer the following questions:

1. Does the Certificate Holder's training program content meet the specific regulatory and FAA policy requirements for a Training of Flight Attendants process:

<ol style="list-style-type: none"> 1.1 Does the Certificate Holder's training program contain general policies for the Training of Flight Attendants process that comply with the specific regulatory requirements? SRRs: 121.135(b)(1); 121.401(a)(1); 121.401(b); 121.401(c); 121.401(d); 121.403(a); 121.404; 121.405(b); 121.405(c); 121.405(d); 121.405(e); 121.407(a)(1)(i); 121.417(d); 121.427(a); 121.429(a); 121.433(a)(1); 121.433(c)(1)(ii); 121.433(a); 121.433(b); 121.405(a); 121 App..J; 121.406(d); 121.406(b) <i>Related Design JTI's:</i> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains a policy that the Certificate Holder shall establish, obtain the appropriate initial and final approval of, and provide, a training program that meets the requirements of 14 CFR Part 121 Subpart N and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties. Sources: 121.401(a)(1); 121.135(b)(1) Interfaces: 4.2.3-op; 2.1.2-op; 4.2.9-op; 2.1.1-op; 2.1.1-aw; 2.1.2-aw 2. Check that the Certificate Holder's training program manual contains a policy that states after September 1, 1993, no crewmember may serve in operations under this part unless that crewmember has performed the PBE drill and the firefighting drill described by paragraphs (c)(1)(i) and (c)(1)(ii) of this section, as part of a 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
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one-time training requirement of paragraphs (c)(1) or (c)(2) of this section as appropriate. Any crewmember who performs the PBE drill and the firefighting drill prescribed in paragraphs (c)(1)(i) and (c)(1)(ii) of this section after May 26, 1987, is deemed to be in compliance with this regulation upon presentation of information or documentation, in a form and manner acceptable to the Director, Flight Standards Service, showing that the appropriate drills have been accomplished.

Sources: 121.417(d); 121.417(a); 121.135(b)(15)

Interfaces: 4.2.9-op; 4.2.3-op

3. Check that the Certificate Holder's manual contains a policy that whenever a crewmember (flight attendant) who is required to take recurrent training or a competence check, takes that check or competes the training in the calendar month, the month before or after the calendar month in which that training or check is required, he is considered to have taken or completed it in the calendar month in which it was required.

Sources: 121.401(b); 121.135(b)(1)

Interfaces: 3.1.11-op; 4.2.9-op

4. Check that the Certificate Holder's manual contains a policy that each instructor or supervisor who is responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 shall certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check.

Sources: 121.401(c); 121.135(b)(1)

Interfaces: 4.2.3-op; 4.2.9-op

5. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to establish a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.

Sources: 121.401(a)(1); 121.135(a)(1)

Interfaces: 2.1.2-op; 4.2.3-op; 2.1.1-op; 2.1.2-aw; 4.2.9-op; 2.1.1-aw

6. Check that the Certificate Holder's manual has a general policy to provide each flight attendant and his or her supervisor with the training specified in 14 CFR Part 121 Appendix I.

Sources: 121.427(a); 121.135(b)(1)

Interfaces: 4.2.3-op; 4.2.9-op

7. Check that the Certificate Holder's manual contains a general policy that no contractor may be used to perform any function listed in Appendix I to 14 CFR Part 121 unless that contractor provides each of its employees performing that function for the Certificate Holder and his or her supervisor with the training specified in that appendix.

Sources: 121.429(a); 121.135(b)(1)

Interfaces: 4.2.3-op; 4.2.9-op

8. Check that the Certificate Holder's manual contains a general policy to allow flight attendant training and competence checks to be

- conducted during operations under 14 CFR Part 121.
Sources: 121.432(b)(5); 121.135(a)(1)
Interfaces: 4.2.9–op; 4.2.3–op
9. Check that the Certificate Holder's training manual contains a general policy that states that flight attendant training and competency checks are conducted during operations under 14 CFR Part 121.
Sources: 121.432(b)(5); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
 10. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant must have satisfactorily completed initial ground training in a program approved under Subpart N of 14 CFR Part 121 for that type airplane, except as provided by Part 121.433(a)(1).
Sources: 121.433(a); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
 11. Check that the Certificate Holder's manual has a general policy that a flight attendant, who has qualified and served as a flight attendant on another type airplane of the same group, may serve as a flight attendant upon completion of transition training as provided in 14 CFR Part 121.415.
Sources: 121.433(a)(1); 121.135(b)(1)
Interfaces: 4.2.3–op; 4.2.9–op
 12. Check that the Certificate Holder's manual has a general policy that no person may serve as a required flight attendant on an airplane of a type for which differences training is included in the approved training program, unless that flight attendant has satisfactorily completed either initial or transition ground training for the particular variation of the airplane in which he serves, or differences training as provided in 14 CFR Part 121.415.
Sources: 121.433(b); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
 13. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant on an airplane, must have satisfactorily completed recurrent ground training within the proceeding 12 calendar months.
Sources: 121.433(c)(1)(ii); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
 14. Check that the Certificate Holder's manual has a general policy that any person who serves as a required flight attendant on an airplane, must have satisfactorily completed a competence check within the proceeding 12 calendar months.
Sources: 121.433(c)(1)(ii); 121.135(b)(1)
Interfaces: 4.2.3–op; 4.2.9–op
 15. Check that the Certificate Holder's manual contains a policy that training subjects that are applicable to more than one airplane, which have been satisfactorily completed in connection with prior training for another airplane, need not be repeated during subsequent training other than recurrent training.
Sources: 121.401(d); 121.135(b)(1)

- Interfaces:* 4.2.3–op; 4.2.9–op
16. Check that the Certificate Holder's manual contains a general policy to prepare and keep current a written training program curriculum for each type of airplane with respect to each crewmember (flight attendant) which includes ground training required by 14 CFR Part 121 Subpart N.
Sources: 121.403(a); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
17. Check that the Certificate Holder's manual has a general policy regarding a Misuse of Alcohol program that contains educational materials that explain alcohol misuse requirements and the employer's policies and procedures with respect to meeting those requirements, that is provided to flight attendants.
Sources: 121.135(b)(1); 121 App..JSectionVI A(1)
Interfaces: 4.2.3–op; 4.2.9–op
18. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to obtain the appropriate initial and final approval of a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.
Sources: 121.401(a)(1); 121.135(a)(1)
Interfaces: 2.1.2–aw; 2.1.1–aw; 4.2.3–op; 4.2.9–op; 2.1.1–op; 2.1.2–op
19. Check that the Certificate Holder's manual has a general policy that after March 19, 1998, the Certificate Holder may not use a person as a flight attendant unless that person has completed approved crew resource management (CRM) initial training with that Certificate Holder or another Certificate Holder.
Sources: 121.404; 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
20. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain initial approval of a training program by submitting to the Administrator, an outline of the proposed program, including an outline of the proposed curriculum, that provides enough information for a preliminary evaluation of the proposed training program, and additional relevant information as may be requested by the Administrator.
Sources: 121.405(a)(1); 121.405(a)(2); 121.135(a)(1)
Interfaces: 4.2.3–op; 4.2.8–aw; 4.2.8–op; 4.2.9–op
21. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain initial approval of a revision to an approved training program by submitting to the Administrator, an outline of the revised program, including an outline of the revised curriculum, that provides enough information for a preliminary evaluation of the proposed revised training program, and additional relevant information as may be requested by the Administrator.
Sources: 121.405(a)(1); 121.405(a)(2); 121.135(a)(1)

- Interfaces:* 4.2.8–aw; 4.2.8–op; 4.2.9–op; 4.2.3–op
22. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain final approval of a training program by submitting to the Administrator, an outline of the proposed program, including an outline of the proposed curriculum, that provides enough information for a preliminary evaluation of the proposed training program, and additional relevant information as may be requested by the Administrator.
Sources: 121.405(a)(1); 121.405(a)(2); 121.135(a)(1)
Interfaces: 4.2.9–op; 4.2.8–op; 4.2.3–op; 4.2.8–aw
23. Check that the Certificate Holder's manual has instruction and information necessary for personnel concerned to obtain final approval of a revision to an approved training program by submitting to the Administrator, an outline of the revised program, including an outline of the revised curriculum, that provides enough information for a preliminary evaluation of the proposed revised training program, and additional relevant information as may be requested by the Administrator.
Sources: 121.405(a)(1); 121.405(a)(2); 121.135(a)(1)
Interfaces: 4.2.9–op; 4.2.8–aw; 4.2.3–op; 4.2.8–op
24. Check that the Certificate Holder's manual contains a policy that after a proposed training program or revision complies with 14 CFR Part 121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.
Sources: 121.405(b); 121.135(b)(1)
Interfaces: 4.2.8–aw; 4.2.3–op; 4.2.8–op; 4.2.9–op
25. Check that the Certificate Holder's manual contains instruction and information necessary to personnel concerned that after a proposed training program complies with 14 CFR Part 121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.
Sources: 121.405(b); 121.135(b)(1)
Interfaces: 4.2.8–op; 4.2.9–op; 4.2.3–op; 4.2.8–aw
26. Check that the Certificate Holder's manual contains instruction and information necessary to personnel concerned that after a proposed revision to an approved training program complies with 14 CFR Part 121, and the Administrator grants initial approval in writing, the Certificate Holder may conduct the training in accordance with that program.
Sources: 121.405(b); 121.135(b)(1)
Interfaces: 4.2.9–op; 4.2.8–op; 4.2.3–op; 4.2.8–aw
27. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide a training program that meets the requirements of 14 CFR Part 121, Subpart N. and that insures that each crewmember (flight attendant) is adequately trained to perform his assigned duties.
Sources: 121.401(a)(1); 121.135(a)(1)
Interfaces: 2.1.2–aw; 2.1.1–aw; 4.2.9–op; 4.2.3–op; 2.1.2–op;

- 2.1.1–op
28. Check that the Certificate Holder's manual contains information that the Administrator grants final approval of the training program or revision if the Certificate Holder shows that the training conducted under the initial approval set forth in 14 CFR Part 121, Subpart N, ensures that each person that successfully completes the training is adequately trained to perform his assigned duties.
Sources: 121.405(c); 121.135(b)(24)
Interfaces: 4.2.3–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op
 29. Check that the Certificate Holder's manual contains information that in granting initial and final approval of training programs or revisions, including reductions in programmed hours specified in 14 CFR Part 121, Subpart N, the Administrator considers the training aids, devices, methods and procedures listed in the Certificate Holder's curriculum as set forth in 14 CFR Part 121.403 that increase the quality and effectiveness of the teaching–learning process.
Sources: 121.405(d); 121.135(b)(24)
Interfaces: 4.2.8–aw; 4.2.8–op; 4.2.9–op; 4.2.3–op
 30. Check that the Certificate Holder's manual contains information that if approval of reduced programmed hours of training is granted, the Administrator provides the Certificate Holder with a statement of the basis for the approval.
Sources: 121.405(d); 121.135(b)(24)
Interfaces: 4.2.8–op; 4.2.9–op; 4.2.8–aw; 4.2.3–op
 31. Check that the Certificate Holder's manual contains instructions and information necessary to the personnel concerned to make, after notification by the Administrator, any changes in a training program that are found to be necessary by the Administrator for the continued adequacy of the training program.
Sources: 121.405(e); 121.135(a)(1)
Interfaces: 4.2.9–op; 4.2.3–op
 32. Check that the Certificate Holder's manual contains information that within 30 days after the Certificate Holder receives notice from the Administrator under 14 CFR Part 121.405, the Certificate Holder may file a petition to reconsider the notice with the certificate–holding district office and that the filing of a petition to reconsider stays the notice pending a decision by the Administrator, except that if the Administrator finds that there is an emergency that requires immediate action in the interest of safety in air transportation, he may, upon a statement of the reasons, require a change effective without stay.
Sources: 121.405(e); 121.135(b)(24)
Interfaces: 4.2.3–op; 4.2.9–op
 33. Check that the Certificate Holder's manual contains a general policy that, for flight attendants, states the Administrator may credit CRM training which was received before March 19, 1999 toward all or part of the initial ground CRM training required by 14 CFR Part 121.421.
Sources: 121.135(b)(1); 121.406(b)
Interfaces: 4.2.9–op; 4.2.3–op
 - 34.

<p>Check that the Certificate Holder's manual contains information that states when granting credit for initial ground CRM training, the Administrator considers training aids, devices, methods, and procedures used by the Certificate Holder in a voluntary CRM program or in an AQP program that effectively meets the quality of an approved CRM initial ground training program under 14 CFR Part 121.421.</p> <p><i>Sources:</i> 121.406(d); 121.135(b)(24)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>35. Check that the Certificate Holder's manual contains a policy that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121, must be specifically approved for the Certificate Holder.</p> <p><i>Sources:</i> 121.407(a)(1)(i); 121.135(b)(1)</p> <p><i>Interfaces:</i> 4.2.3–op; 3.1.2–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op</p>	
<p>1.2 Does the Certificate Holder's training program cite the regulatory requirements listed in the Supplemental Information section of this SAI? SRRs: 121.135(b)(3)</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>
<p>1.3 Does the Certificate Holder's training program contain the duties and responsibilities for personnel who will accomplish the Training of Flight Attendants process? SRRs: 121.135(b)(2); 121.401(a)(3); 121.421</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's manual includes instruction and information necessary to allow personnel concerned to provide the flight attendant initial and transition ground training required by 14 CFR 121.421(a) and 121.421(b).</p> <p><i>Sources:</i> 121.421(b); 121.135(a)(1); 121.421(a)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>2. Check that the Certificate Holder's manual includes instruction and information necessary to allow personnel concerned to provide the flight attendant recurrent training required by 14 CFR Part 121.427(a) and Part 121.427(b).</p> <p><i>Sources:</i> 121.427(a); 121.427(b); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>3. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide training required by 14 CFR Part 121.415.</p> <p><i>Sources:</i> 121.415(a); 121.135(a)(1)</p> <p><i>Interfaces:</i> 3.1.2–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

<p>1.4 Does the Certificate Holder's training program include instructions and information for personnel to meet the requirements of the Training of Flight Attendants process? SRRs: 121.135(a)(1)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's' manual contains instruction and information necessary for personnel concerned to prepare a written program curriculum for each type of airplane with respect to each crewmember (flight attendant) required for that airplane type, which includes ground training required by 14 CFR Part 121, Subpart N. <i>Sources:</i> 121.403(a); 121.135(a)(1) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 2. Check that the Certificate Holder's' manual contains instruction and information necessary for personnel concerned to keep current a written program curriculum for each type of airplane with respect to each crewmember (flight attendant) required for that airplane type, which includes ground training required by 14 CFR Part 121, Subpart N. <i>Sources:</i> 121.403(a); 121.135(a)(1) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.5 Does the Certificate Holder's training program curriculum for flight attendants include: SRRs: 121.403(b)</p>	
<p>1.5.1A list of principal ground training subjects, including emergency training subjects that are provided? SRRs: 121.403(b)(1)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains a training program curriculum that includes a list of principal ground training subjects including emergency training subjects that are provided. <i>Sources:</i> 121.403(b)(1); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.5.2A list of all the training devices, mockups, or other training aids that the Certificate Holder will use? SRRs: 121.403(b)(2)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains a training program curriculum that includes a list of all training devices, mockups, or other training aids that the Certificate Holder will use. <i>Sources:</i> 121.403(b)(2); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.5.3A list of airplane simulators or other training devices approved under 14 CFR Section 121.407, including approvals for particular procedures or functions? SRRs: 121.403(b)(4); 121.407(a)(1)(i); 121.407(a)(1)(ii); 121.407(a)(1)(iii); 121.407(a)(2); 121.407(a)(3); 121.407(a)(4); 121.407(a)(5); 121.407(b)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

Check that the Certificate Holder's manual contains a training program curriculum that includes a list of airplane training devices approved under 14 CFR Part 121.407, including approvals for particular procedures or functions.

Sources: 121.403(b)(4); 121.135(b)(15)

Interfaces: 4.2.3–op; 4.2.9–op

2. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must be specifically approved for the Certificate Holder.

Sources: 121.407(a)(1)(i); 121.135(a)(1)

Interfaces: 3.1.2–op; 4.2.8–aw; 4.2.8–op; 4.2.9–op; 4.2.3–op

3. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must be specifically approved for the type airplane and, if applicable, the particular variation within type, for which the training or check is being conducted.

Sources: 121.407(a)(1)(ii); 121.135(a)(1)

Interfaces: 4.2.8–op; 4.2.9–op; 3.1.2–op; 4.2.3–op; 4.2.8–aw

4. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must be specifically approved for the particular procedure or crewmember function involved.

Sources: 121.407(a)(1)(iii); 121.135(a)(1)

Interfaces: 4.2.9–op; 4.2.8–op; 4.2.3–op; 3.1.2–op; 4.2.8–aw

5. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must maintain the performance, functional, and other characteristics that are required for approval.

Sources: 121.407(a)(2); 121.135(a)(1)

Interfaces: 4.2.8–aw; 3.1.2–op; 4.2.3–op; 4.2.8–op; 4.2.9–op

6. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must be modified to conform with any modification to the airplane being simulated that results in changes to performance, functional, or other characteristics required for approval.

Sources: 121.407(a)(3); 121.135(a)(1)

Interfaces: 4.2.8–op; 4.2.9–op; 4.2.8–aw; 4.2.3–op; 3.1.2–op

- 7.

<p>Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must be given a daily functional preflight check before being used. <i>Sources:</i> 121.407(a)(4); 121.135(a)(1) <i>Interfaces:</i> 4.2.8–op; 4.2.9–op; 3.1.2–op; 4.2.8–aw; 4.2.3–op</p> <p>8. Check that the Certificate Holder's manual includes instructions and information necessary for personnel concerned that each airplane simulator and other training device that is used in a training course permitted under 14 CFR Part 121.409, in checks required under Subpart O of 14 CFR Part 121 must have a daily discrepancy log kept with each discrepancy entered in that log by the appropriate instructor at the end of each training or check flight. <i>Sources:</i> 121.407(a)(5); 121.135(a)(1) <i>Interfaces:</i> 4.2.3–op; 3.1.2–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op; 1.2.3–aw</p> <p>9. Check that the Certificate Holder's manual has information that a particular airplane simulator or other training device may be approved for use by more than one Certificate Holder. <i>Sources:</i> 121.407(b); 121.135(b)(24) <i>Interfaces:</i> 4.2.3–op; 3.1.2–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op</p>	
<p>1.5.4 The programmed hours of training that will be applied to each phase of training? <i>SRRs:</i> 121.403(b)(5); 121.415(a)(2); 121.415(c); 121.427(c)(3)(i); 121.427(c)(3)(ii); 121.427(c)(3)(iii); 121.421(c) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 8 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group I airplanes, reciprocating powered, in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a). <i>Sources:</i> 121.421(c)(1)(i); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>2. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 8 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group I airplanes, turbopropeller powered, in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a). <i>Sources:</i> 121.421(c)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>3. Check that the Certificate Holder's training program provides initial ground training for flight attendants that consists of at least 16 programmed hours of instruction unless reduced under 14 CFR Part 121.405. for Group II airplanes in the subjects specified 14 CFR Part 121. 421(a) and in Part 121.415(a). <i>Sources:</i> 121.421(c)(2); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

<p>4. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of at least 4 programmed hours for Group I reciprocating powered airplanes unless reduced under 14 CFR Part 121.405. <i>Sources:</i> 121.427(c)(3)(i); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>5. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of at least 5 programmed hours for Group I Turbopropeller powered airplanes unless reduced under 14 CFR Part 121.405. <i>Sources:</i> 121.427(c)(3)(ii); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>6. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that consists of 12 programmed hours for Group II airplanes unless reduced under 14 CFR Part 121.405. <i>Sources:</i> 121.427(c)(3)(iii); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	
<p>1.5.5A copy of each statement issued by the Administrator under 14 CFR 121.405(d) for reduction of programmed hours of training, if any? SRRs: 121.403(b)(6) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's manual contains a training program curriculum that includes a copy of each statement issued by the Administrator under 14 CFR Part 121.405(d) for reduction of programmed hours of training. <i>Sources:</i> 121.403(b)(6); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
<p>1.6 Does the Certificate Holder's training program provide basic indoctrination ground training for newly hired flight attendants that includes 40 programmed hours of instruction, unless reduced under 14 CFR Section 121.405 or as specified in 14 CFR 121.401(d)? SRRs: 121.415(a)(1) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes 40 programmed hours of instruction unless reduced under 14 CFR 121.405 or as specified in 14 CFR Part 121.401(d). <i>Sources:</i> 121.415(a)(1); 121.401(d); 121.405(d); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>1.7 Does the Certificate Holder's training program provide basic indoctrination ground training for newly hired flight attendants that includes the subjects identified in 14 CFR 121.415(a)(1)(i), (ii), and (iv)? SRRs: 121.415(a)(1)(i); 121.415(a)(1)(ii); 121.415(a)(1)(iv)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes duties and responsibilities of crewmembers. <i>Sources:</i> 121.415(a)(1)(i); 121.135(b)(15) <i>Interfaces:</i> 4.2.3-op; 3.1.2-op; 3.1.3-op; 4.2.9-op 2. Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes appropriate provisions of the Federal Aviation Regulations. <i>Sources:</i> 121.415(a)(1)(ii); 121.135(b)(15) <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 3. Check that the Certificate Holder's training program manual provides basic indoctrination ground training for newly hired crewmembers (flight attendants) which includes appropriate portions of the Certificate Holder's manual. <i>Sources:</i> 121.415(a)(1)(iv); 121.135(b)(15) <i>Interfaces:</i> 4.2.3-op; 2.1.2-op; 4.2.9-op; 2.1.2-aw 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.8 Does the Certificate Holder's training program provide recurrent ground training for flight attendants as specified in 14 CFR Section 121.427? SRRs: 121.415(c); 121.427(a)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual provides recurrent training which ensures that each flight attendant is adequately trained with respect to the type airplane (including differences training if applicable). <i>Sources:</i> 121.427(a); 121.415(c); 121.418(a)(3); 121.135(b)(15) <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 2. Check that the Certificate Holder's training program manual provides recurrent training which ensures that each flight attendant is currently proficient with respect to the type airplane (including differences training if applicable). <i>Sources:</i> 121.427(a); 121.415(c); 121.418(a)(3); 121.135(b)(15) <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 3. Check that the Certificate Holder's training program manual provides recurrent ground training as provided in 14 CFR Part 121.427. <i>Sources:</i> 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.9-op; 4.2.3-op; 1.1.2-op; 1.1.2-aw 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.9 If required by the Administrator, does the Certificate Holder's training program provide the differences training specified in 14 CFR Section 121.418? SRRs: 121.415(d)</p> <p><i>Related Design JTI's:</i></p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable

<p>1. Check that the Certificate Holder's training program manual provides differences training as specified in 14 CFR Part 121.418 if the Administrator finds that, due to differences between airplanes of the same type operated by the Certificate Holder, additional training is necessary to insure that each crewmember (flight attendant) is adequately trained to perform his assigned duties. <i>Sources:</i> 121.415(d); 121.135(b)(15) <i>Interfaces:</i> 1.1.2-op; 4.2.3-op; 3.1.2-op; 3.1.3-op; 4.2.9-op; 1.1.2-aw</p>	
<p>1.10 Does the Certificate Holder's training program provide instruction and practice as necessary to ensure that each flight attendant:</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide training required by 14 CFR Part 121.415. <i>Sources:</i> 121.415(a); 121.135(a)(1) <i>Interfaces:</i> 3.1.2-op; 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op</p>	
<p>1.10.1 Remains adequately trained and currently proficient with respect to each airplane, crewmember position, and type of operation in which he serves? SRRs: 121.415(g)(1)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual provides, in addition to initial, transition, recurrent and differences training, ground training, instruction, and practice as necessary to insure that each crewmember (flight attendant) remains adequately trained and currently proficient with respect to each airplane, crewmember position, and type of operation in which he serves. <i>Sources:</i> 121.415(g)(1); 121.135(b)(24) <i>Interfaces:</i> 1.1.2-aw; 4.2.9-op; 4.2.3-op; 3.1.2-op; 1.1.2-op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.10.2 Qualifies in new equipment, facilities, procedures, and techniques, including modifications to airplanes? SRRs: 121.415(g)(2)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual provides, in addition to initial, transition, recurrent and differences training, ground training, instruction, and practice as necessary to insure that each crewmember (flight attendant) qualifies in new equipment, facilities, procedures, and techniques, including modifications to airplanes. <i>Sources:</i> 121.415(g)(2); 121.135(b)(24) <i>Interfaces:</i> 4.2.8-op; 4.2.9-op; 1.1.2-aw; 4.2.8-aw; 4.2.3-op; 1.1.2-op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>1.11 Does the Certificate Holder's training program provide the emergency training for flight attendants set forth in 14 CFR Section 121.417 with respect to each airplane type, model, and configuration, each required crewmember, and each kind of operation conducted? SRRs: 121.415(a)(3); 121.417(a)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual includes instruction and information necessary for personnel concerned to provide crewmembers (flight attendants) emergency training required by 14 CFR 121.417. <i>Sources:</i> 121.417(a); 121.135(a)(1) 2. Check that the Certificate Holder's training program manual provides emergency ground training as specified in 14 CFR Part 121.417. <i>Sources:</i> 121.415(a)(3); 121.135(b)(15) <i>Interfaces:</i> 1.1.2-aw; 1.1.2-op; 4.2.9-op; 4.2.3-op; 3.1.3-op; 3.1.2-op 3. Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 with respect to each airplane type as appropriate for flight attendants and each kind of operation conducted. <i>Sources:</i> 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 3.1.2-op; 4.2.3-op; 4.2.8-aw; 4.2.9-op; 4.2.8-op 4. Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 with respect to each airplane model as appropriate for flight attendants and each kind of operation conducted. <i>Sources:</i> 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9-op; 4.2.8-op; 4.2.8-aw; 4.2.3-op; 3.1.2-op 5. Check that the Certificate Holder's training program manual provides emergency training set forth in 14 CFR 121.417 with respect to each airplane configuration as appropriate for flight attendants and each kind of operation conducted. <i>Sources:</i> 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.8-op; 4.2.9-op; 4.2.3-op; 3.1.2-op; 4.2.8-aw 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.12 Does the Certificate Holder's training program provide emergency training to flight attendants that includes: SRRs: 121.135(b)(15)</p>	
<p>1.12.1 Instruction in emergency assignments and procedures, including coordination among crewmembers? SRRs: 121.417(b)(1)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual provides emergency training that includes instruction in emergency assignments and procedures. 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p><i>Sources:</i> 121.417(b)(1); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 3.1.3–op; 3.1.2–op</p> <p>2. Check that the Certificate Holder's training program manual provides emergency training that includes instruction in coordination among crewmembers. <i>Sources:</i> 121.417(b)(1); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 3.1.2–op; 3.1.3–op</p>	
<p>1.12.2 Individual instruction in the location, function, and operation of emergency equipment? SRRs: 121.417(b)(2)(i); 121.417(b)(2)(ii); 121.417(b)(2)(iii); 121.417(b)(2)(iv) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency equipment used in ditching. <i>Sources:</i> 121.417(b)(2)(i); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op</p> <p>2. Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency equipment used in evacuation. <i>Sources:</i> 121.417(b)(2)(i); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 1.1.2–op; 1.1.2–aw; 4.2.9–op</p> <p>3. Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency first aid equipment and its proper use. <i>Sources:</i> 121.417(b)(2)(ii); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw</p> <p>4. Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of portable fire extinguishers with emphasis on type of extinguisher to be used on different classes of fires. <i>Sources:</i> 121.417(b)(2)(iii); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 1.1.2–op; 1.1.2–aw; 4.2.9–op</p> <p>5. Check that the Certificate Holder's training program manual provides emergency training that includes individual instruction in the operation of emergency exits in the emergency mode with the evacuation slide/raft pack attached (if applicable), emphasizing adverse conditions. <i>Sources:</i> 121.417(b)(2)(iv); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.12.3 Instruction in the handling of emergency situations? SRRs: 121.417(b)(3)(i); 121.417(b)(3)(ii); 121.417(b)(3)(iii); 121.417(b)(3)(iv); 121.417(b)(3) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of smoke control procedures. <i>Sources:</i> 121.417(b)(3)(ii); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

2. Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of fires in flight emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.
Sources: 121.417(b)(3)(ii); 121.417(a); 121.135(b)(15)
Interfaces: 1.1.2-aw; 4.2.3-op; 4.2.9-op; 1.1.2-op
3. Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of fires on the surface emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.
Sources: 121.417(b)(3)(ii); 121.135(b)(15)
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op
4. Check that the Certificate Holder's training program manual has emergency training which provides instruction on the handling of smoke control procedures emphasizing electrical equipment and related circuit breakers found in cabin areas including all galleys, service centers, lifts, lavatories and movie screens.
Sources: 121.417(b)(3)(ii); 121.135(b)(15)
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 1.1.2-aw
5. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of ditching evacuation, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit.
Sources: 121.417(b)(3)(iii); 121.417(a); 121.135(b)(15)
Interfaces: 4.2.9-op; 4.2.3-op
6. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of evacuations other than ditching, including the evacuation of persons and their attendants, who need assistance to move expeditiously to an exit.
Sources: 121.417(b)(3)(iii); 121.417(a); 121.135(b)(15)
Interfaces: 4.2.3-op; 4.2.9-op
7. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of illness involving passengers including familiarization with the emergency medical kit.
Sources: 121.417(b)(3)(iv); 121.417(a); 121.135(b)(15)
Interfaces: 4.2.3-op; 4.2.9-op; 1.1.2-aw; 1.1.2-op
8. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of illness involving crewmembers including familiarization with the emergency medical kit.
Sources: 121.417(b)(3)(iv); 121.417(a); 121.135(b)(15)
Interfaces: 1.1.2-aw; 4.2.3-op; 4.2.9-op; 1.1.2-op
9. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of injury involving passengers including familiarization with the emergency medical kit.

<p><i>Sources:</i> 121.417(b)(3)(iv); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw</p> <p>10. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of injury involving crewmembers including familiarization with the emergency medical kit. <i>Sources:</i> 121.417(b)(3)(iv); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw</p> <p>11. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of rapid decompression. <i>Sources:</i> 121.417(b)(3)(i); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>12. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of fire in flight. <i>Sources:</i> 121.417(b)(3)(ii); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>13. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of fire on the surface. <i>Sources:</i> 121.417(b)(3)(ii); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	
<p>1.12.4 Instruction in the handling of hijacking and other unusual situations? SRRs: 121.417(b)(3)(v) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of hijacking. <i>Sources:</i> 121.417(b)(3)(v); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>2. Check that the Certificate Holder's training program manual has emergency training, which provides instruction on the handling of unusual situations other than hijacking. <i>Sources:</i> 121.417(b)(3)(v); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.12.5A review and discussion of previous aircraft accidents and incidents pertaining to actual emergency situations? SRRs: 121.417(a); 121.417(b)(4) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual has emergency training, which provides a review and discussion of previous aircraft accidents and incidents pertaining to actual emergency situations. <i>Sources:</i> 121.417(b)(4); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>1.13 Does the Certificate Holder's training program require each flight attendant to perform the following one-time emergency drill requirements during initial training: SRRs: 121.135(b)(15); 121.417(a); 121.417(c)(1)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish the required one-time emergency drills during initial training. <i>Sources:</i> 121.417(a); 121.135(b)(15); 121.417(c)(1) <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 	
<p>1.13.1 At least one approved protective breathing equipment (PBE) drill? SRRs: 121.417(c)(1)(i)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one-time approved protective breathing equipment (PBE) drill, in which he combats an actual fire or simulated fire while using a hand fire extinguisher and PBE that are the type installed. <i>Sources:</i> 121.417(c)(1)(i); 121.417(a); 121.135(b)(15); 121.337(d) <i>Interfaces:</i> 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op 2. Check that the Certificate Holder's instructions and information regarding the PBE drill requires the flight attendant to replicate the forces necessary to open the PBE pouch. <i>Sources:</i> Amendment 121-234, 58 FR 46500, Sept. 1, 1993 <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 3. Check that the Certificate Holder's instructions and information allows the use of "training hoods" which properly simulate the PBE installed on the aircraft during the required PBE drill. <i>Sources:</i> Amendment 121-234, 58 FR 46500, Sept. 1, 1993 <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 4. Check that the Certificate Holder's instructions and information regarding the PBE drill requires the flight attendant to demonstrate knowledge of the low oxygen indicator. <i>Sources:</i> Amendment 121-234, 58 FR 46500, Sept. 1, 1993 <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.13.2 At least one approved firefighting drill? SRRs: 121.417(c)(1)(ii)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one-time approved firefighting drill, in which he combats an actual fire while using the installed hand fire extinguisher or approved fire extinguisher that is appropriate for the type of fire to be fought, unless the crewmember (flight attendant) performs the one-time PBE drill as required by 14 CFR Part 121.417(c)(1)(i) by combating an actual fire. <i>Sources:</i> 121.417(c)(1)(ii); 121.417(a); 121.135(b)(15) 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p><i>Interfaces:</i> 4.2.9–op; 1.1.2–aw; 1.1.2–op; 4.2.3–op</p> <p>2. Check that the Certificate Holder's instructions and information regarding the PBE drill requires smoke simulation to be a component of the fire simulation.</p> <p><i>Sources:</i> Amendment 121–234, 58 FR 46500, Sept. 1, 1993</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	
<p>1.13.3 An emergency evacuation drill?</p> <p>SRRs: 121.417(c)(1)(iii)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish in initial training, a one–time evacuation drill egressing the airplane or approved training device, using an installed emergency evacuation slide.</p> <p><i>Sources:</i> 121.417(c)(1)(iii); 121.417(a); 121.135(b)(15)</p> <p><i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
<p>1.14 Does the Certificate Holder's training program require each flight attendant to accomplish the following emergency performance drills and operate the following equipment during initial training:</p> <p>SRRs: 121.135(b)(15); 121.417(a); 121.417(c)(2)(i)(A); 121.417(c)(2)(i)(B)</p>	
<p>1.14.1 Each type of emergency exit in the normal and emergency mode, including the actions and forces required in the deployment of the emergency evacuation slides?</p> <p>SRRs: 121.417(c)(2)(i)(A)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the normal mode during initial training.</p> <p><i>Sources:</i> 121.417(c)(2)(i)(A); 121.417(a); 121.135(b)(15)</p> <p><i>Interfaces:</i> 4.2.3–op; 1.1.2–aw; 4.2.9–op; 1.1.2–op</p> <p>2. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the emergency mode, including the actions and forces required in the deployment of the emergency evacuation slide during initial training.</p> <p><i>Sources:</i> 121.417(c)(2)(i)(A); 121.417(a); 121.135(b)(15)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 1.1.2–op; 1.1.2–aw</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.14.2 Each type of installed hand fire extinguisher?</p> <p>SRRs: 121.417(c)(2)(i)(B)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of hand fire extinguisher during initial training.</p> <p><i>Sources:</i> 121.417(c)(2)(i)(B); 121.417(a); 121.135(b)(15)</p> <p><i>Interfaces:</i> 1.1.2–aw; 4.2.9–op; 4.2.3–op; 1.1.2–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>1.14.3 Each type of emergency oxygen system to include protective breathing equipment? SRRs: 121.417(c)(2)(i)(C)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency oxygen system to include protective breathing equipment during initial training. <i>Sources:</i> 121.417(a); 121.417(c)(2)(i)(C); 121.135(b)(15) <i>Interfaces:</i> 1.1.2-op; 4.2.3-op; 4.2.9-op; 1.1.2-aw 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.14.4 Donning, use, and inflation of individual flotation means, if applicable? SRRs: 121.417(c)(2)(i)(D)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they don, use and inflate, if applicable, the individual flotation device, during initial training. <i>Sources:</i> 121.417(c)(2)(i)(D); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.14.5 Ditching, if applicable? SRRs: 121.417(c)(2)(i)(E)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance ditching drill including but not limited to, as appropriate, cockpit preparation and procedures, crew coordination, passenger briefing, cabin preparation, donning and inflation of life preservers, use of life lines and boarding passengers and crew into raft or slideraft pack during initial training. <i>Sources:</i> 121.417(a); 121.135(b)(15); 121.417(c)(2)(i)(E) <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
<p>1.15 Does the Certificate Holder's training program require each flight attendant to accomplish the following emergency performance drills and operate the following equipment once each 24 calendar months during recurrent training: SRRs: 121.135(b)(15); 121.417(a)</p>	
<p>1.15.1 Each type of emergency exit in the normal and emergency mode, including the actions and forces required in the deployment of the emergency evacuation slides? SRRs: 121.417(c)(2)(i)(A)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the normal mode each 24 months during recurrent training. <i>Sources:</i> 121.417(c)(2)(i)(A); 121.417(a); 121.135(b)(15) 	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p><i>Interfaces:</i> 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op</p> <p>2. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency exit in the emergency mode, including the actions and forces required in the deployment of the emergency evacuation slide, each 24 months during recurrent training. <i>Sources:</i> 121.417(c)(2)(i)(A); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op</p>	
<p>1.15.2 Each type of installed hand fire extinguisher? <i>SRRs:</i> 121.417(c)(2)(i)(B) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of hand fire extinguisher each 24 months during recurrent training. <i>Sources:</i> 121.417(c)(2)(i)(B); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.15.3 Each type of emergency oxygen system to include protective breathing equipment? <i>SRRs:</i> 121.417(c)(2)(i)(C) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they operate each type of emergency oxygen system to include protective breathing equipment each 24 months during recurrent training. <i>Sources:</i> 121.417(c)(2)(i)(C); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 1.1.2–aw; 4.2.9–op; 1.1.2–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.15.4 Donning, use, and inflation of individual flotation means, if applicable? <i>SRRs:</i> 121.417(c)(2)(i)(D) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance drill in which they don, use and inflate, if applicable, the individual flotation device, each 24 months, during recurrent training. <i>Sources:</i> 121.417(c)(2)(i)(D); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 1.1.2–op; 1.1.2–aw</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
<p>1.15.5 Ditching, if applicable? <i>SRRs:</i> 121.417(c)(2)(i)(E) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to accomplish a performance ditching drill including but not limited to, as appropriate, cockpit preparation and procedures, crew coordination,</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable

<p>passenger briefing, cabin preparation, donning and inflation of life preservers, use of life lines and boarding passengers and crew into raft or slideraft pack each 24 months, during recurrent training. <i>Sources:</i> 121.417(a); 121.135(b)(15); 121.417(c)(2)(i)(E) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	
<p>1.16 Does the Certificate Holder's training program require each flight attendant to observe the drills detailed in 14 CFR 121.417(c)(2)(ii) during initial training and once each 24 calendar months during recurrent training? <i>SRRs:</i> 121.135(b)(15); 121.417(a); 121.417(c)(2)(ii)(A); 121.417(c)(2)(ii)(B); 121.417(c)(2)(ii)(C); 121.417(c)(2)(ii)(D) <i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) to observe a drill of the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during initial ditching training. <i>Sources:</i> 121.417(c)(2)(ii)(A); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 2. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the removal from the airplane (or training device), and inflation of each type of life raft, if applicable the removal from the airplane (or training device), and inflation of each type of life raft, if applicable, during recurrent ditching training each 24 months. <i>Sources:</i> 121.417(c)(2)(ii)(A); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 3. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the transfer of each type of slide/raft pack from one door to another, during initial ditching training. <i>Sources:</i> 121.417(c)(2)(ii)(B); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 4. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the transfer of each type of slide/raft pack from one door to another, during recurrent ditching training each 24 months. <i>Sources:</i> 121.417(c)(2)(ii)(B); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 5. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during initial ditching training. <i>Sources:</i> 121.417(c)(2)(ii)(C); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 6. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; the deployment, inflation, and detachment from the airplane (or training device) of each type of slide/raft pack, during recurrent 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable</p>

<p>ditching training each 24 months. <i>Sources:</i> 121.417(c)(2)(ii)(C); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>7. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; emergency evacuation including the use of a slide, during initial training. <i>Sources:</i> 121.417(c)(2)(ii)(D); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>8. Check that the Certificate Holder's training program manual requires each crewmember (flight attendant) must observe the following drill; emergency evacuation including the use of a slide, during recurrent training each 24 months. <i>Sources:</i> 121.417(c)(2)(ii)(D); 121.417(a); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	
<p>1.17 Does the Certificate Holder's training program provide aviation physiology instruction to flight attendants who serve in operations above 25,000 feet as detailed in 14 CFR 121.417(e)? <i>SRRs:</i> 121.135(b)(15); 121.417(a); 121.417(e)(1); 121.417(e)(2); 121.417(e)(3); 121.417(e)(4); 121.417(e)(5); 121.417(e)(6) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual includes emergency training that provides crewmembers (flight attendants) who serve in operations above 25,000 feet, with instructions in respiration, hypoxia, duration of consciousness without supplemental oxygen at altitude, gas expansion, gas bubble formation, physical phenomena and incidents of decompression. <i>Sources:</i> 121.417(a); 121.135(b)(15); 121.417(e) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
<p>1.18 Does the Certificate Holder's training program provide differences training for flight attendants applicable to their assigned duties and responsibilities. <i>SRRs:</i> 121.135(b)(15); 121.415(d); 121.418(a)(1); 121.418(a)(3) <i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's training program manual provides differences training for flight attendants, as applicable to their assigned duties and responsibilities, which consists of instruction in each appropriate subject or part thereof required for initial ground training in the airplane unless the Administrator finds that particular subjects are not necessary <i>Sources:</i> 121.418(a)(1); 121.415(d); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>2. Check that the Certificate Holder's training program manual provides the number of program hours for differences ground training for flight attendants determined by the Administrator to be necessary for the airplane, the operations, and the crewmember involved. <i>Sources:</i> 121.418(a)(3); 121.415(d); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>3.</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable

<p>Check that the Certificate Holder's manual provides instructions and information necessary to allow personnel concerned to provide the flight attendant differences ground training required by 14 CFR Part 121.418(a).</p> <p><i>Sources:</i> 121.418(a); 121.415(d); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	
<p>1.19 Does the Certificate Holder's training program provide initial ground training for flight attendants applicable to their assigned duties and responsibilities.</p> <p>SRRs: 121.135(b)(15); 121.415(a)(2); 121.421(a)(1)(ii); 121.421(a)(1)(iii); 121.421(a)(2)(ii); 121.421(a)(1)(i); 121.421(a)(2)(iii)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of authority of the pilot in command. <i>Sources:</i> 121.421(a)(1)(i); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 2. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling. <i>Sources:</i> 121.415(a)(2); 121.421(a)(1)(ii) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 3. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of deranged persons. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 4. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of persons whose conduct might jeopardize safety. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 5. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction in the general subject of approved crew resource management initial training. <i>Sources:</i> 121.421(a)(1)(iii); 121.415(a)(2) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 6. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane. <i>Sources:</i> 121.421(a)(2)(i); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 7. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

- physical characteristics that may have a bearing on ditching.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
8. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on evacuation.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
 9. Check that the Certificate Holder's training program provides initial ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on inflight emergency procedures and other related duties.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 4.2.3–op; 4.2.9–op
 10. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the use of the public address system.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
 11. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the means of communicating with other flight crewmembers.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
 12. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of attempted hijacking.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 4.2.3–op; 4.2.9–op
 13. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of unusual situations other than hijacking.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
 14. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the proper use of electrical galley equipment.
Sources: 121.421(a)(2)(iii); 121.415(a)(2)
Interfaces: 1.1.2–op; 4.2.9–op; 1.1.2–aw; 4.2.3–op
 15. Check that the Certificate Holder's training program provides initial ground training for flight attendants including instruction for each airplane type on the proper use of the controls for cabin heat and ventilation.
Sources: 121.421(a)(2)(iii); 121.415(a)(2)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op

<p>16. Check that the Certificate Holder's training program manual provides initial and transition ground training as specified 14 CFR Part 121.421. <i>Sources:</i> 121.415(a)(2); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 3.1.2–op; 3.1.3–op; 1.1.2–aw; 1.1.2–op; 4.2.9–op</p>	
<p>1.20 Does the Certificate Holder's training program provide transition ground training for flight attendants applicable to their assigned duties and responsibilities. <i>SRRs:</i> 121.135(b)(15); 121.415(a)(2); 121.421(a)(1)(ii); 121.421(a)(1)(iii); 121.421(a)(2)(i); 121.421(a)(2)(ii); 121.421(a)(1)(i); 121.421(a)(2)(iii) <i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of the authority of the pilot in command. <i>Sources:</i> 121.421(a)(1)(i); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 2. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of passenger handling. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 3. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of deranged persons. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 4. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of passenger handling including the procedures to be followed in the case of persons whose conduct might jeopardize safety. <i>Sources:</i> 121.421(a)(1)(ii); 121.415(a)(2) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 5. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction in the general subject of approved crew resource management initial training. <i>Sources:</i> 121.421(a)(1)(iii); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 6. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane. <i>Sources:</i> 121.421(a)(2)(i); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 7. Check that the Certificate Holder's training program provides 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable</p>

transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on ditching.

Sources: 121.421(a)(2)(i); 121.415(a)(2)

Interfaces: 4.2.3–op; 4.2.9–op

8. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on evacuation.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
9. Check that the Certificate Holder's training program provides transition ground training for flight attendants that includes instruction for each airplane type, a general description of the airplane emphasizing physical characteristics that may have a bearing on inflight emergency procedures and other related duties.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
10. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the use of the public address system.
Sources: 121.421(a)(2)(i); 121.415(a)(2)
Interfaces: 4.2.3–op; 1.1.2–op; 1.1.2–aw; 4.2.9–op
11. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of communicating with other flight crewmembers.
Sources: 121.415(a)(2); 121.421(a)(2)(ii)
Interfaces: 4.2.3–op; 1.1.2–aw; 4.2.9–op; 1.1.2–op
12. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of attempted hijacking.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 1.1.2–aw; 4.2.9–op; 4.2.3–op; 1.1.2–op
13. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the means of emergency communication in the case of unusual situations other than hijacking.
Sources: 121.421(a)(2)(ii); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
14. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for each airplane type on the proper use of electrical galley equipment.
Sources: 121.421(a)(2)(iii); 121.415(a)(2)
Interfaces: 4.2.9–op; 4.2.3–op
15. Check that the Certificate Holder's training program provides transition ground training for flight attendants including instruction for

<p>each airplane type on the proper use of the controls for cabin heat and ventilation. <i>Sources:</i> 121.421(a)(2)(iii); 121.415(a)(2) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	
<p>1.21 Does the Certificate Holder's training program provide recurrent ground training for flight attendants applicable to their assigned duties and responsibilities. <i>SRRs:</i> 121.135(b)(15); 121.415(c); 121.427(b)(1); 121.427(b)(2); 121.427(b)(4); 121.427(b) <i>Related Design JTI's:</i> 1. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes a quiz or other review to determine the state of the flight attendant's knowledge with respect to the airplane. <i>Sources:</i> 121.427(b)(1); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 2. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes instruction as necessary in the subjects required for initial ground training by 14 CFR Part 121.415(a) as appropriate including emergency training. <i>Sources:</i> 121.427(b)(2); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 3. Check that the Certificate Holder's training program manual provides recurrent ground training for flight attendants that includes an approved recurrent CRM training which does not apply until a person has completed the applicable initial CRM training required by 14 CFR 121.421. <i>Sources:</i> 121.427(b)(4); 121.415(c); 121.135(b)(15) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.22 Does the Certificate Holder's training program include training for flight attendants in prohibited drugs as required by 14 CFR Part 121 Appendix I? <i>SRRs:</i> 121.135(a)(1); 121.429(a) <i>Related Design JTI's:</i> 1. Check that the Certificate Holder's manual instructions and information necessary for personnel concerned to provide each flight attendant and his or her supervisor with the training specified in 14 CFR Part 121 Appendix I. <i>Sources:</i> 121.429(a); 121.135(a)(1) <i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
<p>1.23 Does the Certificate Holder's training program provide for adequate ground training facilities and properly qualified instructors for flight attendant training? <i>SRRs:</i> 121.135(a)(1); 121.401(a)(2) <i>Related Design JTI's:</i> 1. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide adequate training facilities for the training required by 14 CFR Part 121,</p>	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

<p>Subpart N. <i>Sources:</i> 121.401(a)(2); 121.135(a)(1) <i>Interfaces:</i> 4.2.3–op; 4.2.8–aw; 4.2.8–op</p> <p>2. Check that the Certificate Holder's manual contains instructions and information necessary for personnel concerned to provide properly qualified ground instructors for the training required by 14 CFR Part 121, Subpart N. <i>Sources:</i> 121.401(a)(2); 121.135(b)(24) <i>Interfaces:</i> 4.2.7–op; 4.2.9–op</p>	
<p>1.24 Does the Certificate Holder's training program provide, with respect to each airplane type and, if applicable, the particular variations within that airplane type, appropriate and current: <i>SRRs:</i> 121.135(a)(1); 121.401(a)(3)</p>	
<p>1.24.1 Training material for use in conducting the training and checks required by 14 CFR Part 121 Subpart N? <i>SRRs:</i> 121.135(a)(1); 121.401(a)(3)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate training material for use in conducting the training and checks required by 14 CFR Part 121. <i>Sources:</i> 121.401(a)(3); 121.135(b)(1) <i>Interfaces:</i> 4.2.8–aw; 1.1.2–aw; 2.1.2–aw; 4.2.9–op; 4.2.8–op; 1.1.2–op; 4.2.3–op; 2.1.2–op</p> <p>2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate training material for use in conducting the training and checks required by 14 CFR Part 121. <i>Sources:</i> 121.401(a)(3); 121.135(a)(1) <i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 4.2.8–aw; 2.1.2–op; 1.1.2–aw; 4.2.8–op; 4.2.9–op; 2.1.2–aw</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>
<p>1.24.2 Forms for use in conducting the training and checks required by 14 CFR Part 121 Subpart N? <i>SRRs:</i> 121.135(a)(1); 121.401(a)(3)</p> <p><i>Related Design JTI's:</i></p> <p>1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate forms for use in conducting the training and checks required by 14 CFR Part 121. <i>Sources:</i> 121.401(a)(3); 121.135(a)(1) <i>Interfaces:</i> 1.1.2–aw; 2.1.2–aw; 4.2.9–op; 4.2.8–op; 1.1.2–op; 4.2.8–aw; 4.2.3–op; 2.1.2–op</p> <p>2.</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

<p>Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate forms for use in conducting the training and checks required by 14 CFR Part 121.</p> <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 4.2.8–aw; 4.2.3–op; 1.1.2–op; 2.1.2–op; 4.2.8–op; 1.1.2–aw; 4.2.9–op; 2.1.2–aw</p>	
<p>1.24.3 Examinations for use in conducting the training and checks required by 14 CFR Part 121 Subpart N?</p> <p>SRRs: 121.135(a)(1); 121.401(a)(3)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate examinations for use in conducting the training and checks required by 14 CFR Part 121. <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 4.2.8–op; 1.1.2–aw; 4.2.9–op; 2.1.2–aw; 4.2.8–aw; 4.2.3–op; 2.1.2–op; 1.1.2–op</p> <ol style="list-style-type: none"> 2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate examinations for use in conducting the training and checks required by 14 CFR Part 121. <p><i>Sources:</i> 121.401(a)(3); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.8–aw; 2.1.2–op; 1.1.2–aw; 4.2.9–op; 4.2.8–op; 2.1.2–aw; 1.1.2–op</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>
<p>1.24.4 Instructions for use in conducting the training and checks required by 14 CFR Part 121 Subpart N?</p> <p>SRRs: 121.135(a)(1); 121.401(a)(3)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate instructions for use in conducting the training and checks required by 14 CFR Part 121. <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 2.1.2–aw; 4.2.8–op; 4.2.9–op; 4.2.3–op; 1.1.2–op; 2.1.2–op; 4.2.8–aw; 1.1.2–aw</p> <ol style="list-style-type: none"> 2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

<p>concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate instructions for use in conducting the training and checks required by 14 CFR Part 121.</p> <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.8–aw; 2.1.2–op; 1.1.2–aw; 4.2.8–op; 2.1.2–aw; 4.2.9–op; 1.1.2–op</p>	
<p>1.24.5 Procedures for use in conducting the training and checks required by 14 CFR Part 121 Subpart N?</p> <p>SRRs: 121.135(a)(1); 121.401(a)(3)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to provide, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate procedures for use in conducting the training and checks required by 14 CFR Part 121. <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 4.2.8–aw; 2.1.2–op; 4.2.9–op; 1.1.2–aw; 4.2.8–op; 2.1.2–aw</p> <ol style="list-style-type: none"> 2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned to keep current, with respect each airplane type and, if applicable, the particular variations within that airplane type, appropriate procedures for use in conducting the training and checks required by 14 CFR Part 121. <p><i>Sources:</i> 121.401(a)(3); 121.135(b)(1)</p> <p><i>Interfaces:</i> 1.1.2–aw; 2.1.2–aw; 4.2.9–op; 4.2.8–op; 2.1.2–op; 1.1.2–op; 4.2.3–op; 4.2.8–aw</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>
<p>1.25 Does the Certificate Holder's manual require each instructor or supervisor responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 to certify as part of the flight attendant's record as to the proficiency and knowledge of the flight attendant upon completion of that training or check?</p> <p>SRRs: 121.135(a)(1); 121.401(c)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned for each instructor who is responsible for a particular ground training subject, course of training, or competence check under 14 CFR Part 121 to certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check. <p><i>Sources:</i> 121.401(c); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <ol style="list-style-type: none"> 2. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned for each supervisor who is responsible for a 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

<p>particular ground training subject, course of training, or competence check under 14 CFR Part 121 to certify as part of the crewmember's (flight attendant's) records as to the proficiency and knowledge of the flight attendant concerned upon completion of that training or check.</p> <p><i>Sources:</i> 121.401(c); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	
<p>1.26 If the certification required by 14 CFR 121.401(c) is made by entry in a computerized recordkeeping system, does the Certificate Holder's manual require the certifying instructor or supervisor to be identified with that entry?</p> <p>SRRs: 121.135(a)(1); 121.401(c)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains instruction and information necessary for personnel concerned that when the certification required by 14 CFR Part 121 is made by an entry in a computerized recordkeeping system, the certifying instructor or supervisor must be identified with that entry. However, the signature of the certifying instructor or supervisor is not required for computerized entries. <p><i>Sources:</i> 121.401(c); 121.135(a)(1)</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p> <p><input type="checkbox"/> Not Applicable</p>
<p>1.27 Does the Certificate Holder's Training of Flight Attendants process comply with the related requirements of 14 CFR Section 121.406?</p> <p>Related CFRs: 121.406(d)</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's manual contains information that states when granting credit for initial ground CRM training, the Administrator considers training aids, devices, methods, and procedures used by the Certificate Holder in a voluntary CRM program or in an AQP program that effectively meets the quality of an approved CRM initial ground training program under 14 CFR Part 121.421. <p><i>Sources:</i> 121.406(d); 121.135(b)(24)</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p>	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>
<p>1.28 Does the Certificate Holder's Training of Flight Attendants process comply with the guidance contained in FAA Order 8400.10?</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program curriculums, as submitted for approval, contain instructor lesson plans. <p><i>Sources:</i> 8400.10, Change 11, Volume 2, Chapter 2, Section 2, Paragraph 91</p> <p><i>Interfaces:</i> 2.1.2–op; 4.2.3–op; 2.1.2–aw; 4.2.9–op</p> <ol style="list-style-type: none"> 2. Check that the Certificate Holder training program has a hazardous materials or dangerous goods recognition program even if the 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>

- Certificate Holder chooses not to carry dangerous goods.
Sources: 8400.10, Change 7, Volume 2, Ch.3, Section 5, Paragraph 217
Interfaces: 2.1.2–aw; 2.1.2–op; 4.2.9–op; 4.2.3–op
3. Check that the Certificate Holder's training program has outlines in the curriculum segments that contain the specific training modules and the amount of time allocated for each curriculum segment.
Sources: 8400.10, Change 9, Volume 3, Chapter 3, Section 2, Table 3.2.2.1
Interfaces: 2.1.2–aw; 4.2.9–op; 4.2.3–op; 2.1.2–op
 4. Check that the Certificate Holder's training program has courseware that is consistent with the curriculum outline.
Sources: 8400.10, Change 9, Volume 3, Chapter 3, Section 2, Table 3.2.2.1
Interfaces: 2.1.2–op; 4.2.3–op; 2.1.2–aw; 4.2.9–op
 5. Check that the Certificate Holder's manual contains information that the training environment is to be conducive to effective learning.
Sources: 8400.10, Change 9, Volume 3, Chapter 3, Section 2, Table 3.2.2.1
Interfaces: 4.2.9–op; 4.2.3–op
 6. Check that the Certificate Holder has testing and checking standards that are used to determine when a desired level of knowledge and skill has been acquired.
Sources: 8400.10, Change 9, Volume 3, Chapter 3, Section 2, Table 3.2.2.1
Interfaces: 4.2.9–op; 4.2.3–op
 7. Check that the Certificate Holder's approved training program curriculum does not have an expiration date that exceeds 24 months from the date of initial approval.
Sources: 8400.10, Change 1, Volume 3, Chapter 3, Section 2, Paragraph 329
Interfaces: 4.2.3–op; 4.2.9–op
 8. Check that the Certificate Holder's training program contains instructions and information that personnel will evaluate and adjust training methods as needed.
Sources: 8400.10, Change 1, Volume 3, Chapter 3, Section 2, Paragraph 335A
Interfaces: 4.2.9–op; 4.2.3–op
 9. Check that the Certificate Holder has Employee Assistance Program (EAP) training.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 3, Paragraph 385C(1)
Interfaces: 4.2.3–op; 4.2.9–op
 10. Check that the Certificate Holder has Employee Assistance Program (EAP) training.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 3, Paragraph 385C(1)
Interfaces: 4.2.3–op; 4.2.9–op
 - 11.

- Check that the Certificate Holder's EAP training hours are listed on the operator's basic indoctrination curriculum segment outline when credited for the basic indoctrination curriculum programmed hours.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 3, Paragraph 385C(2)
Interfaces: 4.2.9–op; 4.2.3–op
12. Check that the Certificate Holder's EAP training hours are listed on the operator's recurrent curriculum segment outline when credited for the recurrent curriculum programmed hours.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 3, Paragraph 385C(2)
Interfaces: 4.2.9–op; 4.2.3–op
13. Check that the Certificate Holder's training program contains instructions that hands–on emergency drill training such as emergency exits and passenger oxygen systems should be conducted in either a static aircraft, in an approved cabin mock–up training device, or by use of an approved exit mock–up training device.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411
Interfaces: 4.2.3–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op
14. Check that the Certificate Holder's instructions and information regarding cabin and exit mock–up training devices state that cabin mock–ups should include operational doors, window exits, slides, rafts, and other equipment as applicable when used in emergency drill training.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411
Interfaces: 4.2.3–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op
15. Check that the Certificate Holder's instructions and information regarding cabin and exit mock–up training devices state that cabin mock–ups should be representative of the operator's aircraft with the appropriate equipment installed when used in emergency drill training.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411A.
Interfaces: 4.2.8–op; 4.2.3–op; 4.2.9–op; 4.2.8–aw
16. Check that the Certificate Holder's instructions and information regarding cabin and exit mock–up training devices state that cabin mock–ups should be full–scale except for length when used in emergency drill training.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411B.
Interfaces: 4.2.8–op; 4.2.9–op; 4.2.3–op; 4.2.8–aw
17. Check that the Certificate Holder's instructions and information regarding cabin and exit mock–up training devices state that the forces required to open the exit mock–ups should duplicate those of normal and emergency conditions with slides or sliderafts installed, as applicable.

- Sources:* 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411C.
Interfaces: 4.2.3–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op
18. Check that the Certificate Holder's training program contains information regarding the mechanisms and instructions that are required to operate the exits, that they must be representative of the operator's aircraft.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 4, Paragraph 411D.
Interfaces: 4.2.8–op; 4.2.9–op; 4.2.8–aw; 4.2.3–op
19. Check that the Certificate Holder's information, for the purposes of standardization, defines air transportation ground instructors and air transportation supervisors (who teach and check under 14 CFR Part 121 programs), as listed in FAA Order 8400.10.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 1, Paragraph 641
Interfaces: 4.2.9–op; 4.2.3–op
20. Check that the Certificate Holder's information defines air transportation ground instructors as a person selected by the operator who has the appropriate knowledge, experience, training, and demonstrated ability to instruct flight attendants in curriculum segments.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 1, Paragraph 641
Interfaces: 4.2.3–op; 4.2.9–op
21. Check that the Certificate Holder has information that defines air transportation ground instructors as a person selected and qualified by the operator who may conduct competency checks for flight attendants.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 1, Paragraph 641
Interfaces: 4.2.3–op; 4.2.9–op
22. Check that the Certificate Holder has information that only qualified air transportation supervisors should supervise operating experience.
Sources: 8400.10, Change 10, Volume 3, Chapter 3, Section 1, Paragraph 641.
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.11–op
23. Check that the Certificate Holder has instructions and information which ensures that only qualified and competent instructors teach the approved training curriculum and curriculum segments.
Sources: Safety 8400.10, Change 11, Volume 3, Chapter 3, Section 1, Paragraph 667A
Interfaces: 4.2.9–op; 4.2.3–op
24. Check that the Certificate Holder has information that when the Certificate Holder authorizes air transportation ground instructors, they may conduct instruction in specified ground training curriculum segments.
Sources: 8400.10, Change 11, Volume 3, Chapter 3, Section 1, Paragraph 667B
Interfaces: 4.2.3–op; 4.2.9–op

25. Check that the Certificate Holder has instruction that documentation of the training and qualification for each air transportation ground instructor and supervisor is maintained.
Sources: 8400.10, Chg.11, Volume 3, Ch.3, Section 1, Paragraph 667C
Interfaces: 3.1.11–op; 4.2.3–op; 4.2.9–op
26. Check that the Certificate Holder has instruction that the documentation of training and qualification of each air transportation ground instructor and supervisor is accessible for inspection by the FAA.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 667C
Interfaces: 3.1.11–op; 4.2.9–op; 4.2.3–op
27. Check that the Certificate Holder has instructions that a program to train flight attendant supervisors must be established.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.3–op; 4.2.9–op
28. Check that the Certificate Holder has instructions that a program to train flight attendant supervisors must be maintained
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.9–op; 4.2.3–op
29. Check that the Certificate Holder has instructions that a program to qualify flight attendant supervisors must be established.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.3–op; 3.1.11–op; 4.2.9–op
30. Check that the Certificate Holder has instructions that a program to qualify flight attendant supervisors must be maintained.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 3.1.11–op; 4.2.9–op; 4.2.3–op
31. Check that the Certificate Holder has instructions that only authorized flight attendant supervisors conduct required competency checks.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.3–op; 4.2.9–op
32. Check that the Certificate Holder has instruction and information that flight attendant supervisors, in order to qualify as an air transportation supervisor, must (themselves) complete the appropriate training curriculum and the required competency check.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.3–op; 4.2.9–op
33. Check that the Certificate Holder has instruction and information that flight attendant supervisors, in order to maintain qualification as an air transportation supervisor, must (themselves) complete

- the required recurrent training curriculum.
Sources: 8400.10, Change 11, Volume 3, Ch.3, Section1, Paragraph 669
Interfaces: 4.2.3–op; 4.2.9–op
34. Check that the Certificate Holder's training program contains information regarding a system of instruction, which includes curriculums, facilities, instructors, supervisors, courseware, instructional delivery methods, and testing and checking procedures.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1919
Interfaces: 4.2.9–op; 4.2.3–op
35. Check that the Certificate Holder's operator's qualification curriculum segment must contain a competency check module and an operating experience module.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1919
Interfaces: 4.2.9–op; 4.2.3–op
36. Check that the Certificate Holder's information regarding the flight attendant training program contains initial new–hire, transition, recurrent, and requalification, as applicable, in the categories of training.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923
Interfaces: 4.2.3–op; 4.2.9–op
37. Check that the Certificate Holder's information regarding the flight attendant training program has initial new–hire training for personnel who have had no previous flight attendant duty position experience.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923A
Interfaces: 4.2.3–op; 4.2.9–op
38. Check that the Certificate Holder has information that it may limit initial new–hire training to one specific aircraft type.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923A(1)
Interfaces: 4.2.9–op; 4.2.3–op
39. Check that the Certificate Holder has information that initial new hire flight attendant training curriculums that encompass all aircraft in the operator's fleet, must contain both general curriculum segments and aircraft specific curriculum segments.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923A(2)
Interfaces: 4.2.9–op; 4.2.3–op
40. Check that the Certificate Holder's information regarding transition training states that the training is designed for a flight attendant who has been previously trained and qualified on a specific aircraft type and is now qualifying on another aircraft type.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923B

- Interfaces:* 4.2.3–op; 4.2.9–op
41. Check that the Certificate Holder's information regarding recurrent training that states that the training is designed for a flight attendant who has been trained and qualified by the operator, and who must receive recurring training and a competency check with the appropriate eligibility period to maintain currency.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923C
Interfaces: 4.2.9–op; 4.2.3–op
42. Check that the Certificate Holder's information regarding requalification training that states that the training is designed for a flight attendant who has been trained and qualified by the operator, but who has become unqualified to serve due to lack of recurrent training or a competency check within the appropriate eligibility period.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1923D
Interfaces: 4.2.9–op; 4.2.3–op
43. Check that the Certificate Holder's information regarding curriculums that states that only the curriculums used are required to be developed and maintained.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1925
Interfaces: 4.2.3–op; 4.2.9–op
44. Check that the Certificate Holder's information states that each person required to train under a curriculum, must complete that curriculum in its entirety, in order to qualify to serve in the specified aircraft type in revenue service.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section1, Paragraph 1925B
Interfaces: 4.2.9–op; 4.2.3–op
45. Check that the Certificate Holder's information regarding basic indoctrination training states that it has a reduction in the number of hours, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section2, Paragraph 1937
Interfaces: 4.2.9–op; 4.2.3–op
46. Check that the Certificate Holder's information regarding recurrent training states that it has a reduction in the number of hours, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section2, Paragraph 1937
Interfaces: 4.2.9–op; 4.2.3–op
47. Check that the Certificate Holder ensures flight attendants remain adequately trained and that any reduction of curriculum hours is not detrimental in achieving the requisite level of competency.
Sources: Safety 8400.10, Change 9, Volume 3, Chapter 14, Section2, Paragraph 1937
Interfaces: 4.2.3–op; 4.2.9–op
48. Check that the Certificate Holder's information regarding basic indoctrination training states that the training is the basis for

subsequent flight attendant training.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1945A

Interfaces: 4.2.9–op; 4.2.3–op

49. Check that the Certificate Holder's information regarding when there is required training that a new hire flight attendant must be given that does not fit the criteria for general emergency training or aircraft ground training, that this training may be credited toward the 40 hour requirement for the basic indoctrination segment.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1945C
Interfaces: 4.2.9–op; 4.2.3–op
50. Check that the Certificate Holder's information regarding basic indoctrination curriculum segments, which states that they are divided into operator–specific and flight attendant–specific training areas.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1947
Interfaces: 4.2.3–op; 4.2.9–op
51. Check that the Certificate Holder's information regarding the operator–specific module of basic indoctrination curriculum segment which states that the appropriate provisions of the FAR's and Certificate Holder's operating manual are included.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1947A
Interfaces: 4.2.9–op; 4.2.3–op
52. Check that the Certificate Holder's instruction and information in the flight attendant specific module of basic indoctrination curriculum segment, that duties and responsibilities of crewmembers are included.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1947B
Interfaces: 4.2.9–op; 4.2.3–op
53. Check that the Certificate Holder's information states that training modules may be included in more than one curriculum segment, however that training module must be placed in the curriculum segment as designated in the FAA Order 8400.10.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1949B(3)
Interfaces: 4.2.9–op; 4.2.3–op
54. Check that the Certificate Holder has instruction and information that the flight attendants know and understand the FAR's in relationship with company policy.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951
Interfaces: 4.2.3–op; 4.2.9–op
55. Check that the Certificate Holder's information in the operator–specific training module, which states that the flight attendants receive instruction on the operator's scope of operation and administrative practices as applicable to flight attendant

assignments and duties.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951A

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

56. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction in appropriate provisions of the FAR's, applicable regulations, and other guidance materials.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951A
Interfaces: 4.2.9–op; 4.2.3–op
57. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction in operator policies and procedures.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951A
Interfaces: 4.2.3–op; 4.2.9–op
58. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction on the flight attendant manual and appropriate portions of the operator's General Operating Manual.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951A
Interfaces: 4.2.3–op; 4.2.9–op
59. Check that the Certificate Holder's information in the operator–specific flight attendant training modules states that flight attendants receive instruction on company orientation with an overview of the company's type and scope of operations conducted.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(1)
Interfaces: 4.2.9–op; 4.2.3–op
60. Check that the Certificate Holder's information in the operator–specific training modules states that the flight attendants receive instruction on company structure including management organization, route structure, fleet composition (size and type), facility locations.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(1)
Interfaces: 4.2.9–op; 4.2.3–op
61. Check that the Certificate Holder's information in the operator–specific training modules states the flight attendants receive instruction on Federal Aviation Administration including Regulatory function; overview of appropriate provisions of FAR's, including Parts 91 and 121, additional guidance materials, advisory circulars, action notices, and memorandums, if applicable.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(2)
Interfaces: 4.2.3–op; 4.2.9–op
- 62.

Check that the Certificate Holder's information in the operator-specific training modules states that the flight attendants receive instruction on operational policies and regulations relating to flight attendant activities including Authority of PIC; chain of command; credential requirements for admission to cockpit; locking of cockpit door, sterile cockpit procedures; required number of flight attendants; flight attendant substitutes at intermediate stops; taxi requirements; passenger briefings and demonstrations; carriage and briefing of passengers who require special assistance; carry-on baggage requirements; exit row seating requirements; carriage of cargo in passenger compartments; stowage of canes and crutches; stowage of crew bags; identification and stowage of hazardous materials; serving alcoholic beverages; fueling with passengers on board; electronic devices; carriage of pets; stowage of inflight service items; galley equipment restraints; stowage compartment restraints; flight attendant jumpseat requirements; passenger seating requirements; infant/child restraints; required placards and signs; compliance with seatbelt and no smoking signs; smoking regulations; cockpit to cabin signals; serving food to flight crewmembers; MEL provisions; preflight policies; reporting mechanical irregularities.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(3)

Interfaces: 4.2.3-op; 3.1.2-op; 4.2.9-op

63. Check that the Certificate Holder's information in the operator-specific training modules states that the flight attendants receive instruction in passenger handling policies and regulations relating to flight attendant activities including Passenger acceptance and refusal policies; passengers requiring special assistance; armed passengers; prisoners with escorts; couriers; unauthorized persons; apprehensive passengers; passengers who carry oxygen for personal use; oxygen administration inflight; serious illness or injury inflight; apparent death inflight; problem passengers such as passengers who appear to be emotionally disturbed, passengers who appear to be under the influence of alcoholic beverages and narcotic drugs, passengers who abuse flight attendants, passengers who interfere with a crewmember in the performance of duties, passengers who smoke in lavatories, passengers who refuse to follow the safety instructions of crewmembers; passengers who do not comply with the FAR's; passengers with special needs such as infants, children, unaccompanied minors, elderly, obese, pregnant, and non-English speaking passengers.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(3)

Interfaces: 4.2.3-op; 3.1.2-op; 3.1.1-op; 4.2.9-op

64. Check that the Certificate Holder's information in the operator-specific training module states that the flight attendants receive instruction in the flight attendant manual organization including an overview of manual sections; correlation of manual

- sections to flight attendant training program; reference system; revision system; distribution system of manual sections; correlation of manual sections to flight attendant training program; reference system; revision system; and distribution system.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(4)
Interfaces: 4.2.9–op; 2.1.1–aw; 4.2.3–op; 2.1.1–op
65. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction of the flight attendant manual requirements including flight attendant responsibilities, carriage of manual when performing assigned duties and maintaining manual currency; importance of standardization of procedures and communication signals between flight crewmembers and flight attendants.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(4)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
66. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction on the General Operating Manual including organization and familiarity with portions applicable to flight attendants.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(4)
Interfaces: 4.2.3–op; 2.1.2–op; 2.1.2–aw; 4.2.9–op
67. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction on company administrative practices including required documentation; scheduling; and inner company communications.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1951B(5)
Interfaces: 4.2.9–op; 4.2.3–op
68. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction in basic aircraft and aviation familiarization.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953A
Interfaces: 4.2.9–op; 4.2.3–op
69. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction in flight attendant requirements and standards.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953A
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
70. Check that the Certificate Holder's information in the operator–specific training module states that the flight attendants receive instruction in crewmember flight duties and responsibilities for each phase of flight.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3,

Paragraph 1953A

Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op

71. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on general aircraft and aviation orientation which should be limited to flight attendant and cabin safety needs in relation to the operator's specific operation.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(1)
Interfaces: 4.2.9–op; 4.2.3–op
72. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on aircraft familiarization including basic aircraft description and terminology (interior and exterior); basic aircraft components such as flaps and landing gear; cockpit and cabin configurations; appropriate cabin systems such as communication, lighting, and oxygen; effect of weight and balance on passenger seating and recognition of unusual aircraft functioning.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(1)
Interfaces: 4.2.9–op; 4.2.3–op
73. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on weather conditions including a basic understanding of clear air turbulence; cloud penetration; thunderstorms; and winter operations.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(1)
Interfaces: 4.2.3–op; 4.2.9–op
74. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on time conversion including 24–hour clock, time zones; Greenwich Mean Time; and International Date Line.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(1)
Interfaces: 4.2.9–op; 4.2.3–op
75. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on aviation terminology including flight and ground operations; and airport designators.
Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(1)
Interfaces: 4.2.3–op; 4.2.9–op
76. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on flight attendant requirements and standards including company required equipment, flight attendant manual responsibilities; required documents and immunizations; required duties; training and qualification requirements to include recurrent training, performance checks, and competency checks; rules on

consumption of alcoholic beverages and use of narcotics by crewmembers.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(2)

Interfaces: 4.2.3–op; 4.2.9–op

77. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on crew communication and coordination including the importance and content of crew briefing; flight familiarization, including takeoffs and landings; inflight communications; post–flight debriefing; crewmember team concept; standardization of procedures and signals between cockpit and crew, to include: preflight responsibilities, chime signals, signal for evacuation, signal for sterile cockpit, security procedures, procedures for initiation of evacuation, procedures for notification of emergency, cockpit emergency assignments, procedures for notifying cockpit that all passengers are seated prior to movement of aircraft for takeoff and for landing, positioning of cockpit door prior to takeoff, procedures for flight attendant entry to cockpit, and announcements for flight attendants to be seated prior to takeoff.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(3)

Interfaces: 4.2.9–op; 4.2.3–op

78. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on routine flight duties including authority of crew duty positions crewmember duties and responsibilities specific to each crew position for each phase of flight such as emergency equipment preflight and passenger boarding responsibilities; review of FARs and company policies relevant to cabin safety; awareness of interior and exterior safety hazards; and content of passenger briefings for all phases of flight.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(3)

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

79. Check that the Certificate Holder's information in the flight attendant–specific training module states that the flight attendants receive instruction on special flight situations including procedures for delayed flights; spoiled food; passenger complaints; and damaged personal effects.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1953B(3)

Interfaces: 4.2.3–op; 4.2.9–op

80. Check that the Certificate Holder's information states that an instructor or supervisor must certify that a student that has completed a curriculum segment.

Sources: 8400.10, Change 4, Volume 3, Chapter 14, Section3, Paragraph 1955

Interfaces: 4.2.9–op; 4.2.3–op

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| 81. | <p>Check that the Certificate Holder's information states that basic indoctrination training program hours should exceed the 40-hour minimum requirement for a complex type of operation and aircraft.</p> <p><i>Sources:</i> 8400.10, Change 4, Volume 3, Chapter 14, Section 3, Paragraph 1957A</p> <p><i>Interfaces:</i> 4.2.9-op; 4.2.3-op</p> |
| 82. | <p>Check that the Certificate Holder's information specifies that the required emergency training may be divided into "general" emergency training and "aircraft-specific" emergency training.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973A</p> <p><i>Interfaces:</i> 4.2.3-op; 4.2.9-op</p> |
| 83. | <p>Check that the Certificate Holder's information states that general emergency training is required in the initial new-hire category of training.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973C(1)</p> <p><i>Interfaces:</i> 4.2.3-op; 4.2.9-op</p> |
| 84. | <p>Check that the Certificate Holder's information states that general emergency training is required in the recurrent category of training.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973C(1)</p> <p><i>Interfaces:</i> 4.2.9-op; 4.2.3-op</p> |
| 85. | <p>Check that the Certificate Holder's information states that general emergency training is required in the requalification category of training.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973C(1)</p> <p><i>Interfaces:</i> 4.2.9-op; 4.2.3-op</p> |
| 86. | <p>Check that the Certificate Holder's information states that when initial new-hire training does not cover all makes and models of aircraft in the operator's fleet, the flight attendant general emergency training curriculum segment must be duplicated for each specific aircraft type.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973C(2)</p> <p><i>Interfaces:</i> 4.2.3-op; 4.2.9-op</p> |
| 87. | <p>Check that the Certificate Holder's information regarding the flight attendant general emergency training curriculum segment states that the training provides realistic environments for wet ditching training and drills using the flotation devices required to be on board the aircraft.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973D(2)</p> <p><i>Interfaces:</i> 1.1.2-aw; 1.1.2-op; 4.2.3-op; 4.2.9-op; 3.1.2-op</p> |
| 88. | <p>Check that the Certificate Holder's information regarding the flight attendant general emergency training fully integrates situational awareness into wet ditching, emergency equipment and drill training modules.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4,</p> |

- Paragraph 1973D(3)
Interfaces: 1.1.2–aw; 1.1.2–op; 4.2.9–op; 4.2.3–op
89. Check that the Certificate Holder's information regarding the flight attendant general emergency training emphasizes inadvertent water impact accidents (ditching), such as those occurring with little or no warning.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1973D(3)
Interfaces: 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw
90. Check that the Certificate Holder's information regarding flight attendant general emergency training curriculum segment stating that joint pilot and flight attendant CRM and evacuation training, as applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1974B.(1)
Interfaces: 4.2.9–op; 2.1.2–aw; 2.1.2–op; 4.2.3–op
91. Check that the Certificate Holder's information regarding flight attendant general emergency training stating that flight crew and flight attendant training departments coordinate to ensure standardization of emergency evacuation procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1974B.(1)
Interfaces: 4.2.9–op; 2.1.2–aw; 4.2.3–op; 2.1.2–op
92. Check that the Certificate Holder's information regarding flight attendant emergency training states that joint flight crew and flight attendant emergency evacuation and ditching drills will be performed together, when possible.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1974B.(2)
Interfaces: 4.2.3–op; 2.1.2–op; 2.1.2–aw; 4.2.9–op
93. Check that the Certificate Holder's information regarding flight attendant emergency training addresses the roles of other crewmembers during emergency evacuation and ditching drills.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1974B.(2)
Interfaces: 2.1.2–op; 4.2.9–op; 4.2.3–op; 2.1.2–aw
94. Check that the Certificate Holder's information regarding general emergency training curriculum has the distinct subject areas that include emergency equipment, emergency situation, and emergency drill training.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975
Interfaces: 1.1.2–aw; 1.1.2–op; 4.2.9–op; 4.2.3–op
95. Check that the Certificate Holder's information regarding emergency equipment curriculum segment training module consists of individual instruction, demonstration and practice in the functions and operation of emergency equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975
Interfaces: 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw

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| 96. | <p>Check that the Certificate Holder's information regarding emergency situation curriculum segment training module consists of instruction in the factors involved and the procedures to be followed when an emergency situation occurs.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> | |
| 97. | <p>Check that the Certificate Holder's information regarding emergency drill curriculum segment training module provides an opportunity for flight attendants to perform emergency procedures with hands–on practice in the actual operation of emergency equipment.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975</p> <p><i>Interfaces:</i> 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op</p> | |
| 98. | <p>Check that the Certificate Holder's information regarding emergency equipment training module includes instruction in additional emergency equipment located on the operator's aircraft.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975A</p> <p><i>Interfaces:</i> 4.2.9–op; 1.1.2–op; 1.1.2–aw; 4.2.3–op</p> | |
| 99. | <p>Check that the Certificate Holder's information regarding emergency situation training module includes instruction on any additional unusual situations, which could result in an emergency.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975B(2)</p> <p><i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw</p> | |
| 100. | <p>Check that the Certificate Holder's information regarding emergency drill training includes any additional emergency drills as deemed necessary by the Certificate Holder.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975C(2)</p> <p><i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> | |
| 101. | <p>Check that the Certificate Holder's information regarding simulated emergency situations includes the use of training aids, if applicable.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975D</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 4.2.8–op; 4.2.8–aw</p> | |
| 102. | <p>Check that the Certificate Holder's information regarding emergency drill situation training includes the performance of after–impact commands and actions while opening an emergency exit and directing the evacuation of passengers.</p> <p><i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1975D</p> <p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 3.1.2–op</p> | |
| 103. | <p>Check that the Certificate Holder's information regarding emergency drill situation training includes slide evacuation commands that are consistent with the intent to have passengers get out of the aircraft as quickly and safely as possible.</p> | |

- Sources:* 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1976B
Interfaces: 4.2.3–op; 4.2.9–op
104. Check that the Certificate Holder's information regarding each training module outline provides at least a descriptive title of the training module and a list of the related elements or events that are to be presented during instruction on the module.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1979
Interfaces: 4.2.3–op; 4.2.9–op
105. Check that the Certificate Holder's information regarding general emergency training modules required for general emergency training are included in the general emergency training curriculum segment outline and are counted toward the hour requirement for this curriculum segment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1979B(1)
Interfaces: 4.2.9–op; 4.2.3–op
106. Check that the Certificate Holder's information regarding the emergency equipment training module provides for the demonstration of emergency equipment that duplicates the specifications of the emergency equipment on the actual aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981
Interfaces: 1.1.2–aw; 4.2.3–op; 4.2.9–op; 1.1.2–op
107. Check that the Certificate Holder's information regarding emergency equipment training module addresses any pertinent information, which qualifies and is related to the function of a piece of emergency equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981
Interfaces: 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw
108. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have knowledge of and the ability to use proper preflight techniques.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
109. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have knowledge of and ability to use the procedures to which are to be used if equipment fails to meet preflight requirements.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 1.1.2–aw; 4.2.9–op; 4.2.3–op; 1.1.2–op
110. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and the ability to use methods

- for removing equipment from securing devices.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 4.2.9–op; 1.1.2–aw; 1.1.2–op; 3.1.2–op; 4.2.3–op
111. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to use methods for properly securing equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 1.1.2–op; 4.2.3–op; 3.1.2–op; 4.2.9–op; 1.1.2–aw
112. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to operate equipment including awareness of operational limitations.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw; 1.1.2–op
113. Check that the Certificate Holder's information regarding criteria for emergency equipment training modules ensures that the flight attendants have the knowledge of and ability to fulfill the function of equipment including operation under adverse conditions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
114. Check that the Certificate Holder's instruction include procedures in their training program for flight attendants on unpressurized aircraft, to check the position of the door handles periodically during the flight.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981A
Interfaces: 4.2.9–op; 4.2.3–op
115. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on preflight of ditching equipment, including inspection tag, dates; pressures; accessibility, and integrity of casings, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
116. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on life preservers, including removal function, donning, inflation, activation and deactivation of locator light, donning an adult vest on a small child or infant, special use for children, nonswimmers, handicapped, elderly, and swimming techniques, as applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
117. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on

- flotation seat cushion including removal, function, donning, and swimming techniques, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 1.1.2-op
118. Check that the Certificate Holder's information regarding general emergency equipment training module contains instruction on liferafts, including removal, handling, positioning, lanyard attachment, launching under adverse conditions; and inflation, detachment from aircraft, and boarding techniques, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op
119. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on sliderafts, including deployment, inflation, detachment from aircraft, moving from door to door, and boarding techniques, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 4.2.3-op; 4.2.9-op; 1.1.2-aw; 1.1.2-op
120. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on slides, including deployment, inflation, detachment from aircraft for use as a flotation device, and boarding techniques, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op
121. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the function and use of the raft survival equipment including canopy and survival kit, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 1.1.2-aw
122. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the removal, function, use and operation of the megaphone, flashlights, emergency lights, emergency locator transmitters, and first aid kits used during a ditching.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(1)
Interfaces: 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op
123. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on preflight inspection of the inspection tags, seals, dates, operable/pressures, security, and accessibility on ground evacuation equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4,

- Paragraph 1981B(2)
Interfaces: 1.1.2-aw; 4.2.3-op; 4.2.9-op; 1.1.2-op
124. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on window exit escape ropes, including removal, function and use during ditching or ground evacuation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(2)
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 1.1.2-op
125. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on slides or sliderafts including deployment, inflation, sliding techniques and use under adverse conditions during ground evacuation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(2)
Interfaces: 4.2.3-op; 1.1.2-op; 1.1.2-aw; 4.2.9-op
126. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on removal, function, use, and operation of megaphones, flashlights, emergency lights, emergency locator and transmitters used during ground evacuation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(2)
Interfaces: 4.2.3-op; 1.1.2-aw; 4.2.9-op; 1.1.2-op
127. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on first aid equipment including inspection during preflight of inspection tags, dates, integrity of casing, and accessibility.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(3)
Interfaces: 4.2.9-op; 3.1.2-op; 4.2.3-op; 1.1.2-op; 1.1.2-aw
128. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the emergency medical kit, including removal, contents use, and reporting requirements.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(3)
Interfaces: 3.1.2-op; 1.1.2-op; 4.2.3-op; 4.2.9-op; 1.1.2-aw
129. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on first aid kit including removal, contents, and use.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(3)
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 3.1.2-op; 1.1.2-op
130. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on the preflight of the portable oxygen systems (Oxygen Bottles, Chemical Oxygen Generators, PBE), including inspection tags, dates, seals, pressures, integrity of tubing and masks, casings, or

- smokehoods, security, and accessibility, as applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 4.2.3–op; 3.1.2–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
131. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on portable oxygen devices/masks, (Oxygen Bottles and Chemical Oxygen Generators), including removal, handling, function, operation, donning, activation, and cautions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw; 1.1.2–op
132. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on portable oxygen devices/masks, (Oxygen Bottles and Chemical Oxygen Generators), including procedures for administering oxygen to self, to passengers, and to persons with special oxygen needs, and methods of securing an oxygen device while administering oxygen.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op; 3.1.2–op
133. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE removal, function, limitations, operation, donning, activation, and cautions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 1.1.2–op; 4.2.3–op; 3.1.2–op; 1.1.2–aw; 4.2.9–op
134. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE use with fire extinguisher in a firefighting situation, including methods of maneuvering in limited space with reduced visibility and utilization of communications system.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 1.1.2–aw; 1.1.2–op; 4.2.9–op; 4.2.3–op; 3.1.2–op
135. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on passenger–supplied oxygen including function, operation and requirements for carriage, if applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(4)
Interfaces: 4.2.9–op; 4.2.3–op; 1.1.2–op; 1.1.2–aw
136. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on firefighting equipment including inspection tags, dates, seals, proper charge levels, properly serviced; security of mounting, and accessibility during preflight.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4,

- Paragraph 1981B(5)
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 3.1.2-op; 1.1.2-op
137. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on individual extinguishers including removal, function, cautions, operation, and operating techniques.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(5)
Interfaces: 4.2.3-op; 1.1.2-op; 3.1.2-op; 4.2.9-op; 1.1.2-aw
138. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on classes of fires, including appropriate extinguisher and specific firefighting techniques.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(5)
Interfaces: 1.1.2-aw; 1.1.2-op; 4.2.9-op; 4.2.3-op
139. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on PBE and smoke goggles including donning and use, as applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(5)
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 1.1.2-aw
140. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on lavatory equipment including integrity of trash container, spring-loaded doors, smoke alarms, fire extinguishers, and placards.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(5)
Interfaces: 4.2.9-op; 4.2.3-op; 1.1.2-op; 1.1.2-aw
141. Check that the Certificate Holder's information regarding the general emergency equipment training module contains instruction on emergency exits with slides or sliderafts including doors seals integrity and condition of girt bar and brackets, slide or slideraft connections and pressure indicators, slide or slideraft engaging/disengaging mechanism, markings and placards, door opening controls, signs, lights, and assist handles during preflight.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(6)
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw
142. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on emergency exits with slides or sliderafts including function, operation under adverse conditions, impact of wind, weather, and fire on slides.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(6)
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 3.1.2-op; 4.2.3-op
- 143.

- Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of the window exits including window seals, window opening controls, markings, placards, signs, lights, and tactile indicators for non-visual conditions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(6)
Interfaces: 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op
144. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the window exit function; operation and positioning, including under adverse conditions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(6)
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 1.1.2-op
145. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of emergency exits without slides including door seals, door opening controls, markings, placards, signs, lights, and assist handles.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(7)
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw
146. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the emergency exits without slides including function and operation under adverse conditions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(7)
Interfaces: 1.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.9-op; 1.1.2-aw
147. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the preflight of additional emergency equipment integrity and equipment accessibility.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(8)
Interfaces: 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw; 4.2.9-op
148. Check that the Certificate Holder's information regarding the general emergency equipment training module that contains instruction on the function and use of the additional emergency equipment including the cockpit key, demo equipment, CPR equipment, seatbelt extensions, and lavatory smoke detectors.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1981B(8)
Interfaces: 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw; 4.2.9-op
149. Check that the Certificate Holder's information regarding the emergency situation curriculum segment training module consists of individual instruction, demonstration and practice in the handling of emergency situations common to all aircraft that the student is qualifying for in the operator's fleet.

- Sources:* 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983
Interfaces: 4.2.9–op; 4.2.3–op
150. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module which ensures flight attendant knowledge of crew coordination, emergency procedures, and emergency equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983A
Interfaces: 4.2.3–op; 4.2.9–op
151. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant knowledge of each crewmembers emergency procedures, signals, and safety–related duties.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983A
Interfaces: 4.2.3–op; 4.2.9–op
152. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant ability to recognize an emergency situation and select appropriate procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983A
Interfaces: 4.2.3–op; 4.2.9–op
153. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module which ensures flight attendant ability to assume decisive leadership in the event flight crewmembers are incapacitated or unable to participate.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983A
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
154. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module, which ensures flight attendant knowledge of requirements for reporting accidents.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983A
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
155. Check that the Certificate Holder's information regarding the criteria for the general emergency situation training module contains types of emergencies, need for standardization of procedures between crewmembers, crew coordination and communication, including team responsibilities, assertive command and control response initiation, passenger behavior, and management.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(1)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
- 156.

- Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in general decompression including causes and recognition of cabin pressure loss, physiological effects of reduced atmospheric pressure, time of useful consciousness, possible causes, cabin effects, and crew coordination procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(2)
Interfaces: 4.2.9–op; 4.2.3–op
157. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the immediate action procedures during rapid decompression including grasping nearest oxygen mask, sitting down or holding on to something solid, and waiting for notification from the flight deck before moving around.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(2)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
158. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in secondary action procedures, including obtaining and putting on portable oxygen, checking other F/As, assisting passengers, treating injuries, damage assessment and control.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(2)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
159. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in insidious decompression that includes possible causes, cabin effects, physiological effects, crew coordination, and immediate action procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(2)
Interfaces: 4.2.9–op; 4.2.3–op
160. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in cracked window/pressure seal leaks that includes cabin effects, crew coordination, and immediate action procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(2)
Interfaces: 4.2.9–op; 4.2.3–op
161. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in principles of combustion and classes of fires.
Sources: 8400.10, Chg.15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)
Interfaces: 4.2.3–op; 4.2.9–op
162. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the characteristics of an aircraft fire, that includes flash–over and

time element, toxic fumes and chemical irritants, review of function and use of firefighting equipment, firefighting techniques, special factors, including cabin material flammability and toxicity, confined space, cabin ventilation.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)

Interfaces: 4.2.9–op; 4.2.3–op

163. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in fire prevention that includes F/A readiness, cabin checks, including stowage of articles which could contribute to fire, lavatory checks, including condition of trash container, spring-loaded door, smoke detectors, and fire extinguishers, galley checks, including ovens and electrical equipment, enforcement of smoking regulations, and procedures for use of circuit breakers.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

164. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in basic firefighting procedures including flight crewmember notification procedures, source identification, firefighting and crew coordination procedures, proper use of PBE, effective use of aircraft communication systems, methods of gaining access to a fire source, smoke control and removal procedures.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

165. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in extinguishing cabin fires including crew coordination, team response, procedures for extinguishing cabin fires to include lavatories, galleys/lower-lobe galleys, ovens, volatile fuel vapors, light ballasts, cabin furnishings, stowage bins / hat racks, trash containers, and clothing.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)

Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op

166. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in external fires on ground including crew coordination, role of F/As for exterior aircraft, APU, jetway, and ramp fires.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

167. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in electrical equipment and circuit breakers, including procedures for circuit breaker use with galleys, service centers, lifts, lavatories, and movie screens.

- Sources:* 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(3)
Interfaces: 4.2.9–op; 4.2.3–op
168. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the basic practices of ditching including description of ditching and unanticipated water landings (prior to impact/after impact), crew notification, time before touchdown, type of landing, signal to assume protective brace position, crew coordination, cabin and passenger preparation, passenger briefings, helper briefing, passenger protective brace positions, and F/A protective brace positions (forward–facing jumpseat–head forward, aft–facing jumpseat—head back).
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.3–op; 4.2.9–op
169. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in the basic practices of ditching including impact on water, assessing conditions, commands, opening primary/secondary exits, use of flotation devices, evacuation at overwing exits, use of escape ropes, redirection techniques, evacuating persons needing assistance, and passenger control.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.9–op; 4.2.3–op
170. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in unanticipated ditching prior to impact including F/A readiness, protective brace positions, and commanding passengers to assume protective brace positions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
171. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in an unanticipated ditching after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, commanding passengers to release seatbelts, assessing exits, redirection techniques, opening exits, deploying sliderafts or launching rafts, commanding helpers to assist, commanding passengers to evacuate at exit, inflate life vests, and board sliderafts or rafts, assisting incapacitated passengers, and crewmembers, and removing appropriate emergency equipment from aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.9–op; 4.2.3–op
172. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction

- in anticipated ditching prior to impact including crew notification, crew coordination, passenger briefing, passenger preparation, donning life vests, cabin preparation, helper briefings, assuming protective brace positions, and F/A review of ditching duties.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
173. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in anticipated ditching after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, commanding passengers to release seatbelts; assessing exits, redirection techniques, opening exits, including deploying sliderafts or launching rafts, commanding helpers to assist, commanding passengers to evacuate at exit, inflate life vests, board sliderafts or rafts, assisting incapacitated passengers incapacitated crewmembers and removing appropriate emergency equipment from aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
174. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in evacuation techniques during ditching including aircraft flotation characteristics, adverse conditions; assisting handicapped, directing passenger flow, and boarding rafts.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
175. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in survival at sea after a ditching including raft management, basic survival procedures in a raft environment and signaling.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(4)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
176. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in basic practices of ground evacuation including description of unanticipated and anticipated evacuations (prior to impact), crew notification, time before touchdown, type of landing, signal to assume protective brace position, crew coordination, cabin preparation, passenger preparation, passenger briefings, helper briefings, passenger protective brace positions, and F/A protective brace positions (forward-facing jumpseat–head forward, aft-facing jumpseat—head back).
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.9–op; 4.2.3–op
- 177.

- Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on basic practices of ground evacuation including description of unanticipated and anticipated evacuations impact, post-crash fire, assessing conditions, initiation of evacuation, commands, opening primary/secondary exits, evacuation at overwing exits, use of escape ropes, redirection techniques, evacuating persons who may need assistance, and passenger control.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.3-op; 4.2.9-op
178. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unanticipated ground evacuation prior to impact including flight attendant readiness, assuming protective positions, and commanding passengers to assume protective positions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.3-op; 4.2.9-op; 3.1.2-op
179. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on anticipated ground evacuation prior to impact including crew notification, crew coordination, passenger briefing, passenger preparation, cabin preparation, helper briefings, assuming protective positions, and F/A review of evacuation duties.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.3-op; 4.2.9-op
180. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unanticipated and anticipated ground evacuation after impact including assessing conditions, crew coordination procedures, releasing F/A seatbelts, ensuring activation of emergency lights, initiation of evacuation, evacuation decision, signal to evacuate or not to evacuate, commanding passengers to release seatbelts and evacuate, assessing exits, redirection techniques, opening exits, deploying slides, commanding helpers to assist, commanding passengers to evacuate at exit, run away from aircraft, assisting incapacitated passengers, incapacitated crewmembers and removing appropriate emergency equipment from aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.9-op; 4.2.3-op; 3.1.2-op
181. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on evacuation techniques during ground evacuation including aircraft landing attitudes, adverse conditions; assisting handicapped; directing passenger flow; and slide egress.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)

- Interfaces:* 4.2.3–op; 4.2.9–op
182. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on the flight attendant's role in post crash rescue.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
183. Check that the Certificate Holder's information regarding the general emergency situation training modules contains on survival in uninhabited area after ground evacuation including group management and basic survival procedures on land.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(5)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
184. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including passenger–initiated, crew initiated, flight attendant readiness, and assessing the situation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(6)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
185. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including crew coordination and method of communicating that an unwarranted evacuation is in progress.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(6)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
186. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on unwarranted ground evacuation including stopping the unwarranted ground evacuation commands and actions.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1983B(6)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
187. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on general principles of care for illness or injury including the effects of aircraft environment, crew medical responsibilities, crew coordination, flight crew notification, requesting and verification of medically qualified personnel, rules for administering medication, documentation, written reports, ground–to–air assistance, and removal of ill or injured passengers.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(7)
Interfaces: 4.2.9–op; 4.2.3–op
188. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction

of inflight medical emergencies/incidents including illness or injury symptom recognition, examination, attempt to obtain medical history, assessment of passenger, appropriate medical treatments, handling of passenger within aircraft limitations, crewmember incapacitation, apparent death inflight, review of contents and use of first aid equipment.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(7)

Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op

189. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations regarding passenger abuse of flight attendant including crew coordination and recommended procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(8)
Interfaces: 4.2.9–op; 4.2.3–op
190. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations including passengers who appear to be under the influence of intoxicating substances, crew communication, and recommended procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(8)
Interfaces: 4.2.3–op; 3.1.2–op; 3.1.1–op; 4.2.9–op
191. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on abnormal situations including passengers who may jeopardize aircraft or passenger safety, crew coordination, and recommended procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(8)
Interfaces: 3.1.2–op; 4.2.9–op; 3.1.1–op; 4.2.3–op
192. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on hijacking situations including specific company hijacking procedures, reinforcement of security training procedures and methods of communicating with other crewmembers when hijacking is threatened or in progress.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(9)
Interfaces: 4.2.9–op; 4.2.3–op
193. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on bomb threat situations including specific company security procedures, crew coordination procedures, specific bomb search procedures, bomb handling and stabilization procedures for each aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(9)

- Interfaces:* 4.2.3–op; 4.2.9–op
194. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on turbulence including basic actions (dependent on severity of turbulence) flight crewmember notification procedures, communication procedures for securing passengers, crewmembers, cabin, galleys, and serving carts.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(10)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
195. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on severe turbulence (anticipated or unanticipated) including crew coordination procedures and appropriate actions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(10)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
196. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on mild turbulence (anticipated or unanticipated) including on crew coordination procedures and appropriate actions.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(10)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
197. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction in other unusual situations including but not limited to flight attendant readiness during incident of blown tires, passenger briefings during incidents of condensation, actions during incidents of condensation, incidents of engine shutdown, action during incidents of engine shutdown, passenger briefing during incidents of engine/APU torching., passenger briefing during incidents of fuel dumping, action during incidents of fuel dumping, readiness during incidents of rejected landing/missed approach/rejected takeoff, and immediate actions during incidents of malfunction of lift safety interlock system.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(11)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
198. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on previous aircraft accidents/incidents including types and major causes of accidents, NTSB recommendations, survivability factors, crewmember and passenger preparation for impact, ability of aircraft to withstand impact, ability of crewmembers to perform assigned duties after impact, and emphasis on crew coordination and communication as critical elements in emergency situations.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(12)
Interfaces: 4.2.9–op; 4.2.3–op

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| <p>199. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on previous aircraft accidents/incidents including coping with aftermath survival.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(12)
<i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>200. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures to encourage communication from the flight crew to the flight attendants regarding the possibility of an evacuation.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(13)b
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op; 3.1.2–op</p> <p>201. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures to ensure that passengers are provided with precautionary briefing when flight crews anticipate eventual evacuation.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(13)b
<i>Interfaces:</i> 4.2.3–op; 3.1.2–op; 4.2.9–op</p> <p>202. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures that are designed to accommodate abbreviated timeframes for cabin preparation for a planned evacuation and ditching.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(13)b
<i>Interfaces:</i> 3.1.2–op; 4.2.9–op; 4.2.3–op</p> <p>203. Check that the Certificate Holder's information regarding the general emergency situation training modules contains the opportunity for flight attendants to practice reduced timeframes during emergency training.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1983B(13)b
<i>Interfaces:</i> 4.2.9–op; 3.1.2–op; 4.2.3–op</p> <p>204. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures for handling of carry on baggage during an evacuation including practice during evacuation drills.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1984B(1)
<i>Interfaces:</i> 4.2.3–op; 3.1.5–op; 4.2.9–op</p> <p>205. Check that the Certificate Holder's information regarding the general emergency situation training modules contains instruction on procedures that give the flight attendants clear direction for handling of carry on baggage during evacuation.
<i>Sources:</i> 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1984B(3)</p> | |
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- Interfaces:* 4.2.3–op; 4.2.9–op; 3.1.5–op
206. Check that the Certificate Holder's information regarding the general emergency drill training module in which the objective is to train each flight attendant to proficiency by reinforcing the concepts developed in the instruction phase of emergency training.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985A
Interfaces: 4.2.9–op; 4.2.3–op
207. Check that the Certificate Holder's information regarding the equipment used during general emergency drill training that states the equipment must have the identical dimensions, weight, forces, and specifications.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985A
Interfaces: 4.2.3–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
208. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to correctly preflight and prepare emergency/safety equipment for each type of aircraft (when part of assigned duties).
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op; 3.1.2–op
209. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to identify the type of emergency and correctly use the appropriate emergency equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 1.1.2–aw; 4.2.9–op; 3.1.2–op; 1.1.2–op; 4.2.3–op
210. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to identify the type of emergency and correctly use the appropriate emergency equipment.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 4.2.9–op; 4.2.3–op
211. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to implement the appropriate emergency procedures, coordinate actions and signals with other crewmembers.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 4.2.3–op; 4.2.9–op
212. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to

- operate emergency/safety equipment for each type of aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
213. Check that the Certificate Holder's information regarding the training criteria which states that emergency drill training confirms flight attendants obtain proficiency in and have the ability to communicate effectively with flight crewmembers and passengers in an emergency situation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1985B
Interfaces: 4.2.9–op; 4.2.3–op
214. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE and fighting the actual fire, has the ability to locate source of fire or smoke.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)
Interfaces: 4.2.3–op; 4.2.9–op
215. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE and fighting the actual fire, has the ability to implement procedures for effective crew coordination and communication including notification of flight crewmembers about fire situation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)
Interfaces: 4.2.3–op; 4.2.9–op
216. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while donning and activating the PBE, has the ability to maneuver, in limited space, with reduced visibility, and to effectively use the aircraft's communication system.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)
Interfaces: 4.2.9–op; 4.2.3–op
217. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to identify class of fire, to select the appropriate extinguisher; and properly remove extinguisher from securing device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)
Interfaces: 4.2.9–op; 4.2.3–op
218. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to prepare extinguisher for use, to operate and discharge extinguisher properly; to utilize correct firefighting techniques for type of fire.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)

- Interfaces:* 4.2.3–op; 4.2.9–op
219. Check that Certificate Holder's information regarding the PBE fire fighting drill which states the flight attendant, while wearing the PBE, has the ability to completely extinguish the fire.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(1)
Interfaces: 4.2.9–op; 4.2.3–op
220. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, prior to impact, has the ability to recognize and evaluate the emergency, assume appropriate protective position, and command passengers to assume protective position.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(2)
Interfaces: 4.2.3–op; 4.2.9–op
221. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, after impact, has the ability to implement crew coordination procedures to release seatbelt; ensure activation of emergency lights, assess aircraft conditions, initiate evacuation (dependent on signal or decision), command passengers to release seatbelts and evacuate, assess exit and redirect, if necessary; to open exit, including deploying slides and commanding helpers to assist; to command passengers to evacuate at exit and run away from aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(2)
Interfaces: 4.2.9–op; 4.2.3–op
222. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, has the ability to correctly jump on to slide, maintain correct body position while sliding, land on feet and run away from aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(2)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
223. Check that Certificate Holder's information states that during the emergency evacuation drill the flight attendant, has the ability to be aware of methods for assisting special need passengers, such as handicapped, elderly, and persons in a state of panic.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987A(2)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
224. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must operate each type of emergency exit in the normal and emergency mode with emphasis on the actions and forces required for deployment of the emergency evacuation slide.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.9–op; 4.2.3–op
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- Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to correctly preflight each type of emergency exit and evacuation slide/slideraft if part of the flight attendant assigned duties.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.3–op; 4.2.9–op
226. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to open exit in normal mode properly by disarming door either manually or automatically, verify girt bar disengagement, assume correct body position, use door controls correctly, secure exit in open and locked position and secure safety strap.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op
227. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to close exit properly in normal mode by removing safety strap, release locking mechanism, assume correct body position, use door controls correctly and secure exit in closed and locked position.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
228. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to properly place the door exit in emergency mode by checking the threshold is free of debris while arming the door either manually or automatically and verifying girt bar engagement.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
229. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to properly open each type of door exit in emergency mode with emphasis in correct body protective position, correct use of door controls, ensuring door is in the open and locked position, and use of manual slide inflation system to accomplish or ensure slide or slide/raft inflation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
230. Check that the Certificate Holder's information regarding the emergency exit drill states the each student must demonstrate the ability to properly open each type of window exit by assuming correct body protective position, correct use of controls, safe placement of window, removal of escape ropes and position for use.

- Sources:* 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(1)
Interfaces: 4.2.8–op; 4.2.3–op; 3.1.2–op
231. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must operate and discharge each type of installed hand fire extinguisher.
Sources: 8400.10, Change 15, Volume 3, Ch.14, Section 4, Paragraph 1987B(2)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
232. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must correctly preflight each type of hand fire extinguisher, if part of the flight attendant assigned duties.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(2)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
233. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must correctly operate each type of hand fire extinguisher, implement appropriate firefighting procedures, locate source of fire or smoke, identify class of fire, select appropriate extinguisher, remove from securing device, prepare extinguisher for use, actually operate and discharge extinguisher, and utilize correct firefighting techniques for type of fire.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(2)
Interfaces: 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw
234. Check that the Certificate Holder's information regarding the hand fire extinguisher drill states that each student must demonstrate the ability to implement procedures for effective crew coordination and communication, including notification of flight crewmembers about the type of fire situation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(2)
Interfaces: 1.1.2–op; 4.2.3–op; 3.1.2–op; 1.1.2–aw; 4.2.9–op
235. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must operate each type of emergency oxygen system during an emergency oxygen system drill, including PBE.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1987B(3)
Interfaces: 1.1.2–aw; 4.2.3–op; 4.2.9–op; 1.1.2–op; 3.1.2–op
236. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must demonstrate the ability to correctly preflight (if part of the flight attendant assigned duties), operate portable oxygen bottles, masks, tubing, ability to preflight and verbally demonstrate operation of chemical oxygen generators, procedures for administering oxygen.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4,

- Paragraph 1987B(3)
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op; 3.1.2–op
237. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have the ability to properly remove portable oxygen bottle from securing device, prepare for use, operate oxygen device properly, including donning and activation, administer oxygen to self, passengers, those persons with special oxygen needs, and utilize proper procedures for effective crew coordination and communication.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(3)
Interfaces: 1.1.2–op; 3.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
238. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have the ability to correctly preflight PBE (if required), properly put on equipment, actually activate equipment, maneuver in limited space with reduced visibility, and utilize the aircraft's communication system for effective crew coordination.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(3)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
239. Check that the Certificate Holder's information regarding the emergency oxygen system drill states that each student must have ability to manually open each type of aircraft oxygen system's compartments, deploy oxygen masks, identify compartments with extra oxygen masks, implement immediate action decompression procedures and reset.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(3)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
240. Check that the Certificate Holder's information regarding the flotation device drill states that each student must put on, use and inflate (as applicable) each type of individual flotation device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(4)
Interfaces: 4.2.9–op; 1.1.2–op; 4.2.3–op; 1.1.2–aw
241. Check that the Certificate Holder's information regarding the flotation device drill states that each student must correctly preflight (if part of the flight attendant assigned duties) each type of flotation device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(4)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
242. Check that the Certificate Holder's information regarding the flotation device drill states that each student must have the ability to locate the life vest, remove from packaging, properly put on, inflate (automatically and manually), activate and deactivate locator light, put on a small child or infant, instruct children, nonswimmers, handicapped, and elderly on how to use and when to inflate, and demonstrate swimming techniques with a life vest.

- Sources:* 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(4)
Interfaces: 1.1.2–aw; 1.1.2–op; 4.2.3–op; 4.2.9–op
243. Check that the Certificate Holder's information regarding the flotation device drill states that each student must have the ability to remove the flotation seat cushion from seat, properly use, and demonstrate swimming techniques using a seat cushion.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(4)
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
244. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must perform the "prior to impact" and "after impact" procedures for a ditching as appropriate to the specific operator's type of operation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.3–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
245. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to implement crew coordination procedures, including briefing with captain to obtain pertinent ditching information and briefing F/As, coordinate time frame for cabin and passenger preparation.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.3–op; 4.2.9–op
246. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to adequately brief passengers on the removal of restrictive personal articles, removal, donning, inflation of life vests, positioning of seats and tray tables, stowage of carry-on baggage; securing and release of seatbelts, appropriate brace positions, location of exits, location and boarding of rafts, and helper briefings.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
247. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to ensure that all passenger briefing procedures are implemented properly, ensure cabin is prepared, including the securing of carry-on baggage, lavatories, and galleys.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
248. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the to assess conditions when launching of sliderafts or rafts, remove, position, attach to aircraft, inflate rafts, use escape ropes at overwing exits, command helpers to assist, use slides and seat

cushions as flotation devices, and remove appropriate emergency equipment from aircraft.

Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)

Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op

249. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to command passengers to exit aircraft, inflate life vests, board rafts properly, initiate raft management procedures, including disconnecting rafts from aircraft, applying immediate first aid, rescuing persons in water, salvaging floating rations and equipment, deploying sea anchor, tying rafts together, activating or ensuring emergency locator transmitter in operation, initiate basic survival procedures, including removing and utilizing survival kit items, repairing and maintaining raft, ensuring protection from exposure, erecting canopy, communicating location, providing continued first aid, and providing sustenance.
Sources: 8400.10, Change 15, Volume 3, Ch.14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
250. Check that the student demonstrates the ability to inflate vest at the exit, thus boarding raft with vest inflated.
Sources: Safety 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5) *Interfaces:* 4.2.9–op; 4.2.3–op; 3.1.2–op
251. Check that the student demonstrates the ability to arrange equal distribution passenger weight in raft upon boarding slideraft/raft while performing the required ditching drill.
Sources: Safety 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5) *Interfaces:* 4.2.3–op; 3.1.2–op; 4.2.9–op
252. Check that the student demonstrates the ability to ensure low profile passenger posture upon boarding slideraft/raft while performing the required ditching drill.
Sources: Safety 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5) *Interfaces:* 3.1.2–op; 4.2.3–op; 4.2.9–op
253. Check that the Certificate Holder's information regarding the ditching drill (if applicable) states that each student must have the ability to use heaving line to rescue persons in water, tie sliderafts or rafts together, use life line on edge of slideraft or raft as a handhold and to secure survival kit items.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(5)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
254. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe removal of a liferaft from the aircraft or training device and inflation of a liferaft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4,

- Paragraph 1987B(6)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op; 1.1.2–op; 1.1.2–aw
255. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe the removal of the raft from raft compartment including using correct method of handling raft, positioning raft at exit, removing raft lanyard, securely attaching raft lanyard to aircraft interior before raft launching, and commanding helpers to assist.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(6)
Interfaces: 1.1.2–op; 4.2.3–op; 3.1.2–op; 1.1.2–aw; 4.2.9–op
256. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe the method of ensuring that the exit is open and usable, launching raft into water, inflating raft, commanding passengers to evacuate at exit and board raft, detaching raft from aircraft, commanding helpers to assist, initiating raft management and basic survival procedures.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(6)
Interfaces: 1.1.2–aw; 3.1.2–op; 4.2.9–op; 1.1.2–op; 4.2.3–op
257. Check that the Certificate Holder's information regarding the liferaft removal and inflation ditching drill (if applicable) states that each student must observe removing of the raft from the raft compartment to the window exit, removing raft lanyard, securely attaching raft lanyard to aircraft interior, ensuring that window exit is open and usable, removing escape rope and attaching to fitting on wing, carrying raft onto wing and launching raft off leading edge of wing into water, inflating raft, commanding passengers to evacuate at window exit, to walk onto wing holding escape rope, and to board raft, detaching raft from aircraft, and commanding helpers to assist.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1987B(6)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
258. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe transfer of each type of slideraft pack from an unusable door to a usable door.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(7)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
259. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe crew coordination procedures, assessing conditions to determine usable door, redirecting passengers to usable slideraft, and completing specific steps for slideraft disconnection at unusable door.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1987B(7)

- Interfaces:* 4.2.3–op; 3.1.2–op; 4.2.9–op
260. Check that the Certificate Holder's information regarding the slideraft transfer drill states that each student must observe positioning slideraft pack at usable door when installing slideraft at usable door.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(7)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
261. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill states that each student must observe the deployment, inflation, and detachment of the slide or slideraft pack from the aircraft or training device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(8)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
262. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill states that each student must observe inflation of a slide/slideraft from the aircraft/training device
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(8)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
263. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slide with quick release handle states that each student must observe engaging a slide girt bar in floor brackets, opening of door and verification of slide deployment, inflating slide either manually or automatically, and disconnecting slide from aircraft for use as a flotation device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(8)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
264. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slide without quick release handle states that each student must observe engaging a slide girt bar in floor brackets, opening of door and verifying slide deployment, disconnecting slide from aircraft; and inflating slide for use as a flotation device.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(8)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
265. Check that the Certificate Holder's information regarding the slide/slideraft deployment, inflation and detachment drill of slideraft states that each student must observe arming slideraft for automatic inflation, opening door, verifying inflation and disconnecting slideraft from the aircraft.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(8)
Interfaces: 4.2.3–op; 4.2.9–op

266. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the deployment and inflation of an evacuation slide, including participants egressing from the cabin via the evacuation slide.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(9)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
267. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the opening of an armed exit with slide or slideraft, including deployment and inflation.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1987B(9)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
268. Check that the Certificate Holder's information regarding the emergency evacuation slide drill states that each student must observe the evacuation of an aircraft including commanding the evacuation, having participants egress from aircraft via the evacuation slide and run away to a safe distance.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1987B(9)
Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op
269. Check that the Certificate Holder's information regarding the general emergency training curriculum segment states that the training is contained in the initial new–hire, transition, recurrent and requalification categories of training, as applicable.
Sources: 8400.10, Change 15, Volume 3, Chapter 14, Section 4, Paragraph 1989
Interfaces: 4.2.9–op; 4.2.3–op
270. Check that the Certificate Holder's information regarding the student's successful completion of the curriculum segment must be certified by an instructor or a supervisor.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1991
Interfaces: 4.2.9–op; 4.2.3–op
271. Check that the Certificate Holder's information regarding hands–on emergency drill training states that the training is conducted in either a static aircraft, an approved cabin mockup training device, or an approved exit mockup training device.
Sources: 8400.10, Change 10, Volume 3, Chapter 14, Section 4, Paragraph 1995
Interfaces: 4.2.9–op; 4.2.3–op
272. Check that the Certificate Holder's information regarding the aircraft ground training curriculum segment, includes training that is appropriate to the operator's type of operation.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2011A
Interfaces: 4.2.9–op; 4.2.3–op
- 273.

- Check that the Certificate Holder's information regarding aircraft ground curriculum segment contains general operational subjects and aircraft-specific emergency training modules.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2013
Interfaces: 4.2.9-op; 4.2.3-op
274. Check that the Certificate Holder's information regarding aircraft ground general operational subject modules consist of instruction in a specific aircraft that the crewmember is qualifying for in the operator's fleet.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015
Interfaces: 4.2.9-op; 4.2.3-op; 3.1.2-op
275. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subject modules that include information on specific aircraft operational requirements for flight attendant assigned duties, procedures, crewmember coordination and crewmember communication responsibilities during each phase of flight.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015B
Interfaces: 4.2.9-op; 4.2.3-op
276. Check that the Certificate Holder's information regarding aircraft ground training contains operational subject modules that includes instruction on characteristics and description of the aircraft make, model, type and series as it relates to design, principal dimensions, interior configuration, powerplant, range, speed and altitude.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(a)
Interfaces: 4.2.9-op; 4.2.3-op
277. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and location of the flight deck configuration including flight crewmember stations, observer stations, portable emergency equipment, stowage areas and operation of the cockpit door including emergency opening.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(b)
Interfaces: 4.2.3-op; 4.2.9-op
278. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and location of the cabin configuration including flight attendant station(s), passenger seating zone, aisles, passenger seats, galley, lavatory, stowage areas, emergency exits, oxygen mask compartments, passenger service units, passenger convenience panels, passenger information signs, required placards, and passenger cargo configurations (combi aircraft).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(c)

- Interfaces:* 4.2.3–op; 4.2.9–op
279. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, location, function and operation of galleys equipment including ovens, refrigeration units, stowage compartment, latching devices, carts, cart braking mechanisms, card restraining devices, electrical control panels, circuit breakers, water system, water shutoff valves, oxygen mask compartments lower lobe galleys and lower lobe escape exits and lifts.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(d)
Interfaces: 4.2.9–op; 4.2.3–op
280. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and location of lavatory equipment including washbasins, stowage compartments, latching devices, oxygen mask compartments, passenger information signs, required placards, automatic fire extinguishers, smoke detectors, water shutoff valves, water heater switches, water heater indicators, interior door locking mechanism with signs, exterior door locking and unlocking mechanisms.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(e)
Interfaces: 4.2.9–op; 4.2.3–op
281. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description, location and function of stowage areas including overhead bins, overhead racks, coat closets, stowage compartments, weight restrictions, restraint or latching requirements, and required placards.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(1)(f)
Interfaces: 4.2.3–op; 4.2.9–op
282. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on procedures for preflight checks of flight attendant stations including flight attendant jumpseat automatic seat retraction, jumpseat headrest, and restraint system integrity.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(a)1
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
283. Check that the Certificate Holder's information regarding aircraft ground training general operational subjects training module contains instruction on the flight attendant stations including description of the function and operation of restraint system.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(a)2
Interfaces: 4.2.9–op; 1.1.2–aw; 1.1.2–op; 4.2.3–op
- 284.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on flight attendant stations securing restraint system when not in use.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(a)3
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
285. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on identification of, functions of controls, switches and indicators of the flight attendant panels.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(b)1
Interfaces: 4.2.9–op; 4.2.3–op
286. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on preflight and use of controls and switches on the flight attendant panels.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(b)2
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
287. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description of passenger seats and surrounding area including seat belts, armrest, footrests, seat recline controls, tray tables, passenger service units, passenger convenience panels on armrests (as applicable), passenger information signs, placards, passenger entertainment and convenience systems.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(c)
Interfaces: 4.2.3–op; 4.2.9–op
288. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description of function and use of passenger service units/convenience panels including reading lights and reading lights switches, gasper outlets, F/A call light indicator and F/A call light switch, NO SMOKING and FASTEN SEATBELT signs, and emergency oxygen outlet.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(d)
Interfaces: 4.2.9–op; 4.2.3–op
289. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description of the location, purpose and chime indicator of the following passenger information signs: NO SMOKING signs, FASTEN SEATBELT signs, LAVATORY OCCUPIED signs, RETURN TO SEAT signs, and EXIT signs.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(e)

- Interfaces:* 4.2.9–op; 4.2.3–op
290. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description, location and purpose of aircraft markings such as the following: interior emergency exit markings indicating location of each passenger emergency exit, emergency exit operating handle markings indicating location of operating handle and instructions for opening exit, emergency equipment markings identifying equipment and emergency equipment compartment or container markings identifying contents.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(f)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
291. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description, location and purpose of aircraft placards, such as the following: placards on each forward bulkhead stating FASTEN SEAT BELT WHILE SEATED, and Placards in each lavatory stating FEDERAL LAW PROVIDES FOR A PENALTY OF UP TO \$2,000 FOR TAMPERING WITH THE SMOKE DETECTOR INSTALLED IN THIS LAVATORY.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(g)
Interfaces: 4.2.3–op; 1.1.2–aw; 4.2.9–op; 1.1.2–op
292. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on description and use of bassinets and bayonet tables including the following: means of securing while in use, proper stowage when not in use, and applicable restrictions.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(2)(h)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
293. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, location, function and operation of the air conditioning and pressurization system including the operation of temperature controls, gasper air outlets, and cabin pressurization indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(a)1
Interfaces: 4.2.9–op; 4.2.3–op
294. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the location and function of decompression vents, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(a) (2)
Interfaces: 4.2.3–op; 4.2.9–op
295. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that

- includes instruction of description, location, function and operation of the aircraft communication systems including manual system controls and cabin intercommunication data systems.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(b)
Interfaces: 4.2.9–op; 4.2.3–op
296. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description, location, function, and operation of the communication call system including the call light switches, chime and light indicators when call is initiated, routine call light identification, emergency call light identification, and resetting procedures for call indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(c)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
297. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the location of handset controls and handset indicators,
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(d)
Interfaces: 4.2.3–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
298. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the function and operation of routine and emergency controls and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(d)
Interfaces: 4.2.3–op; 1.1.2–aw; 1.1.2–op; 4.2.9–op
299. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in the description of the communication interphone system including the inoperative interphone procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(d)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
300. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, function and operation of the communication passenger address system including the location of handset indicators and microphone controls and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(e)
Interfaces: 4.2.9–op; 1.1.2–op; 1.1.2–aw; 4.2.3–op
- 301.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description, function and operation of the communication passenger address system including the passenger address system inoperative procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(e)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
302. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and location of the lighting and electrical systems including the interior and exterior lighting.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(f)1
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
303. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the function and operation of the cabin lighting system and electrical systems including the controls, switches and testing procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(f)2
Interfaces: 1.1.2–aw; 1.1.2–op; 4.2.9–op; 4.2.3–op
304. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and location of the cabin lighting system and electrical systems including the means of access, switches, indication and resetting procedures of the circuit breakers.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(f)3
Interfaces: 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw
305. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description and function of the flightcrew and observer oxygen system.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(g)
Interfaces: 1.1.2–op; 4.2.3–op; 1.1.2–aw; 4.2.9–op
306. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the location of the oxygen regulators and quick donning oxygen masks.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(g)
Interfaces: 4.2.9–op; 1.1.2–aw; 1.1.2–op; 4.2.3–op
307. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system

- including the operation of oxygen regulator switches and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(g)
Interfaces: 4.2.9-op; 4.2.3-op; 1.1.2-op; 1.1.2-aw
308. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the distinction between "on demand" and "under pressure" oxygen flow.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(g)
Interfaces: 4.2.3-op; 1.1.2-op; 1.1.2-aw; 4.2.9-op
309. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the flightcrew and observer oxygen system including the proper use of oxygen masks.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(g)
Interfaces: 4.2.9-op; 1.1.2-aw; 4.2.3-op; 1.1.2-op
310. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the each type of oxygen mask and compartment.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)1
Interfaces: 1.1.2-aw; 4.2.9-op; 4.2.3-op; 1.1.2-op
311. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the location extra oxygen masks.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)2
Interfaces: 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op
312. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including description and location of oxygen mask compartment door latching indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)3
Interfaces: 1.1.2-op; 4.2.3-op; 4.2.9-op; 1.1.2-aw
313. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including manual opening of each type of oxygen mask compartment.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)4
Interfaces: 4.2.9-op; 1.1.2-aw; 4.2.3-op; 1.1.2-op
- 314.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including the restrictions for repacking oxygen mask compartment.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)5
Interfaces: 4.2.3–op; 4.2.9–op; 1.1.2–op; 1.1.2–aw
315. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the function of passenger oxygen system including the automatic and manual means of system activation and indicators of oxygen system activation.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)6
Interfaces: 4.2.3–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
316. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the passenger oxygen system including procedures for initiating oxygen flow to mask, properly donning oxygen mask, testing for oxygen flow, resetting oxygen system in the event oxygen system is not designed to shut off automatically, and activating aircraft system for first aid oxygen.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(h)6
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
317. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the location of quantity indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(i)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
318. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the water supply preflight procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(i)
Interfaces: 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw
319. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the aircraft potable water system including the location and operation of individual water shut–off valves.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(i)
Interfaces: 1.1.2–op; 4.2.3–op; 3.1.2–op; 1.1.2–aw; 4.2.9–op
320. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the description of aircraft entertainment and convenience system.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(j)1
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
321. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction on the location and operation of controls and switches including system indicators of aircraft entertainment and convenience system.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(j)2
Interfaces: 4.2.3–op; 4.2.9–op
322. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module that includes instruction in problem identification including probable causes and corrective action procedures of the aircraft entertainment and convenience system.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(3)(j)3
Interfaces: 4.2.3–op; 4.2.9–op
323. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits including instruction in description, location and identification of each type of cabin and cockpit exit together with type, number, function, dimensions, basic components and controls.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(a)
Interfaces: 4.2.9–op; 4.2.3–op
324. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides/sliderafts, including instruction in the preflight identification and function of door opening controls and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(b)1
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
325. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides/sliderafts, including instruction in preflight procedures to preflight door seals.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(b)2
Interfaces: 1.1.2–op; 4.2.9–op; 1.1.2–aw; 4.2.3–op
326. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts, including instruction in preflight of integrity and condition of girt bar, brackets, slide or slideraft connections, pressure indicators, engaging, disengaging mechanisms, accessible tailcone emergency access handle (as applicable), exit marking, placards, signs, lights and assist handles.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(b)3
Interfaces: 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw
327. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts during normal operation procedures includes instruction for opening exits, together with disarming door manually or automatically, verifying girt bar disengagement, assuming correct body position, operating door controls correctly, securing exit in open and locked position and securing safety strap, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(c)1
Interfaces: 4.2.9–op; 4.2.3–op; 1.1.2–aw; 1.1.2–op
328. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits with slides or sliderafts during normal operation procedures includes instruction for closing exits, together with removing safety strap (if applicable), releasing door latching mechanism, assuming correct body position for door closing, using door controls correctly, securing exit in closed and locked position.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(c)2
Interfaces: 4.2.3–op; 4.2.9–op
329. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during preflight includes instruction in identification and function of door opening controls and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(d)1
Interfaces: 4.2.3–op; 4.2.9–op
330. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during preflight includes instruction in procedures to preflight door seal, airstair system (as applicable), exit markings, placards, signs, lights, and assist handles.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(d)2
Interfaces: 4.2.3–op; 1.1.2–aw; 1.1.2–op; 4.2.9–op
331. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during normal operation includes instruction in procedures for opening exit, together with assuming correct body position for door opening, operating door controls correctly, securing exit in open and locked position, securing safety strap and using airstair system to lower stairs, as applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(e)1
Interfaces: 1.1.2–aw; 4.2.9–op; 4.2.3–op; 1.1.2–op
- 332.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits without slides during normal operation includes instruction in procedures for closing exit, together with removing safety strap and using airstair system to raise stairs (as applicable), releasing door latching mechanism, assuming correct body position for door closing, using door controls correctly, securing exit in closed and locked position.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(e) (2)
Interfaces: 4.2.9–op; 4.2.3–op
333. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits includes instruction on window exits including preflight of identification and function of window opening controls and indicators.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(f)(1)
Interfaces: 4.2.3–op; 4.2.9–op
334. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on aircraft exits includes instruction on window exits including preflight procedures for window seals, markings, placards, signs, lights, and tactile indicators for non–visual conditions.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(4)(f)(2)
Interfaces: 4.2.9–op; 1.1.2–aw; 1.1.2–op; 4.2.3–op
335. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination includes captain's authority on aircraft in routine and emergency conditions description together with chain of command, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(5)(a)
Interfaces: 4.2.3–op; 4.2.9–op
336. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination including routine signals and procedures together with review of location, function, and operation of communication systems as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(5)(b)
Interfaces: 4.2.3–op; 4.2.9–op
337. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination including routine signals and procedures together with specific aircraft procedures for cockpit chime, cabin chime, and interphone signals.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(5)(b)
Interfaces: 4.2.3–op; 4.2.9–op
338. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine signals and procedures include F/A notification to be seated prior to movement on the surface, F/A notification of critical phases of flight, and flight crewmember notification when requesting access to cockpit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(5)(b)
Interfaces: 4.2.9–op; 1.1.2–aw; 4.2.3–op; 1.1.2–op
339. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember communication and coordination briefing reviews the following: importance of crew briefing and development of crewmember resource management concept (CRM), description of crewmember responsibilities for crew briefing including any required paperwork, and content of crew briefing as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(5)(c)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
340. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures of crewmember communication and coordination while performing crewmember assignments, duties, and procedures as applicable to specific aircraft during each phase of flight.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(a)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
341. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures that describe all operator and FAR policies pertinent to crewmember performance of assigned duties on specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(a)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
342. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft, which identify required crewmembers when aircraft is parked at the gate.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)1
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
343. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on

- routine crewmember duties and procedures, including reporting duties for specific aircraft describing preflight and inflight duty assignments and responsibilities.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)2
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
344. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft describing passenger boarding procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)3
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
345. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft describing carry-on baggage stowage procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)4
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
346. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft assuring exit seat compliance.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)5
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
347. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft during the conducting of cockpit and cabin crew briefing.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)6
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
348. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including reporting duties for specific aircraft assuring the possession of all required personal equipment such as flight attendant manual(s), flashlights and cockpit keys (if applicable).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(b)7
Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op
349. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding describing

- preflight safety check assignments and procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)1
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
350. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of checking jump seat restraint system, retraction, and emergency oxygen source, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)2
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
351. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of locating and inspecting all assigned emergency equipment including switches and controls as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)2
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
352. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities of locating and ensuring that safety information and exit seating cards are applicable to make, model, type, and series of aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)2
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
353. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities to prepare demo equipment and safety briefing information videotape as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)2
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
354. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember duties and procedures, including predeparture duties prior to passenger boarding which contains the review of preflight responsibilities to ensure that cockpit keys are secured per company policy, as applicable to specific aircraft.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(c)2
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.6–op; 3.1.2–op
355. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for minimum number of required F/As are at the assigned boarding station, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
356. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for implementing security procedures, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
357. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for monitoring passenger boarding and seating, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op
358. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for making required announcements, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
359. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for assessing passengers to identify possible helpers, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
360. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures,

- ensuring adherence to all regulatory and company requirements for identifying and handling any unruly passengers, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
361. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for screening carry-on baggage, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
362. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for screening exit seat occupants, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
363. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for ensuring that infant and child restraint devices are approved for use on aircraft and secured properly, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
364. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, ensuring adherence to all regulatory and company requirements for conducting an individual briefing of any person who may need the assistance of another person to move expeditiously to an exit in the event of an emergency, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(d)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
365. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures prior to movement on the surface which includes checking for stowaways.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)1
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
- 366.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that exit seat and carry-on baggage requirements as applicable to specific aircraft are met.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.3-op; 4.2.9-op; 3.1.2-op
367. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that all stowage compartments are secured properly.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.3-op; 3.1.2-op; 4.2.9-op
368. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that no carry-on baggage, cargo, or trash is in unauthorized receptacles.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 3.1.2-op; 4.2.9-op; 4.2.3-op
369. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galley and service equipment is stowed and secured.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.9-op; 4.2.3-op; 3.1.2-op
370. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galley doors, curtains, and dividers are secured open.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.3-op; 4.2.9-op; 3.1.2-op
371. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying that galleys and lavatories are unoccupied.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.3-op; 3.1.2-op; 4.2.9-op
- 372.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember passenger boarding duties and procedures, prior to movement on the surface which includes verifying the proper operation of the doors and airstairs including latching and arming prior to movement on the surface.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(e)2
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
373. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including taking demo positions, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(f)1
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
374. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including making required safety briefing announcement and demonstration or safety briefing videotape, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(f)2
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
375. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including individually briefing passengers in seats with restricted view of F/A demonstration or screen, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(f)3
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
376. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including making passenger cabin safety inspection to verify no smoking, seatbelts fastened, infants held properly or secured in approved infant seats, seatbacks and traytables in fully upright positions, and all carry on baggage, including infant restraint devices, properly secured, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(f)4
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
377. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember prior to takeoff duties and procedures, including coordinating with cockpit regarding the security of the cabin for takeoff, as applicable to specific aircraft.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(f)5
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
378. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following sterile cockpit procedures, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(g)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
379. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes stowing the restraint system upon leaving F/A seat, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(g)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
380. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following implementing appropriate procedures for the handling of any emergency or abnormal situations including turbulence, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(g)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
381. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following restraining each item of galley equipment and each serving cart when not in use, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(g)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
382. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing performance of routine crewmember inflight duties and procedures, that includes following implementing safe lift and lower lobe galley procedures, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(g)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
383. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, that includes reporting cabin discrepancies to cockpit as applicable to specific aircraft.

- Sources:* 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(h)1
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
384. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, that includes following sterile cockpit procedures except for safety related communication, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(h)2
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
385. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, including making passenger cabin safety inspection to verify no smoking, seatbelts fastened, infants held properly or secured in approved infant restraint devices, seatbacks and traytables in fully upright position, all carry on baggage, including infant restraint devices and loose objects stowed and secured properly, all stowage compartments secured properly, and no carry on baggage, cargo, or trash in unauthorized receptacles, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(h)3
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
386. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, including stowing and securing galley and service equipment, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(h)4
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
387. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember prior to landing duties and procedures, securing galley doors, curtains, and dividers in open position, lifts in down position, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(h)5
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
388. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include the use of the PA to inform passengers to remain seated with seatbelt fastened until arrival at gate, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(i)

- Interfaces:* 4.2.3–op; 3.1.2–op; 4.2.9–op
389. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include disarming the girt bar manually or automatically after jetway or stairs are positioned at aircraft and verifying girt bar disengagement, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(i)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
390. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module describing routine crewmember movement on the surface and arrival duties, responsibilities, and procedures, to include opening door, airstairs, and verifying doors and airstairs opened properly and securely latched, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(i)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
391. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember arrival duties and procedures, ensuring minimum number of required flight attendants at assigned arrival station, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)1
Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op
392. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for implementing security procedures, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)2
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
393. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for ensuring that F/As are uniformly distributed throughout cabin in accordance with the FAR and company policy, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)2
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
394. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for monitoring passenger deplaning to ensure adherence to all regulatory and company

- requirements, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)2
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
395. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility ensuring that all cabin electrical equipment is turned off, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)2
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
396. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember after arrival duties and procedures to include reviewing deplaning responsibility for inspecting unique areas of the cabin and galley to ensure safety precautions specific to that aircraft, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(j)2
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
397. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on routine crewmember intermediate stops duties and procedures to include determining minimum number of F/As required to remain on board at intermediate stops when passengers remain on board the aircraft, ensuring that F/As are positioned at designated stations, and Implementing procedures to ensure passenger safety during fueling and defueling including procedures for emergency evacuation while parked at gate or ramp.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(6)(k)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
398. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on crewmember general responsibilities includes a description of duties and procedures for the handling of passenger applicable to the specific type of aircraft and operation.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(a)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
399. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on specific procedures for the handling of infants, children and unaccompanied minors that includes designation of seating locations, applicable to the specific type of aircraft and operation.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(b)
Interfaces: 4.2.9–op; 3.1.2–op; 3.1.1–op; 4.2.3–op
- 400.

- Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance including procedures for the handling of on-board wheelchairs, special aircraft accommodations, such as accessible lavatories, moveable armrests and carriage of stretchers and incubators, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(c)
Interfaces: 4.2.9-op; 3.1.2-op; 3.1.1-op; 4.2.3-op
401. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance including method and procedures for the carriage of stretchers and incubators, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(c)
Interfaces: 4.2.3-op; 3.1.1-op; 3.1.2-op; 4.2.9-op
402. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special assistance describing recommended alternate locations for administering medical assistance, escape paths, and methods for the evacuation of passengers with physical limitations, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(c)
Interfaces: 3.1.2-op; 3.1.1-op; 4.2.3-op; 4.2.9-op
403. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passengers needing special accommodation including procedures for armed passengers, escorts, prisoners, couriers, VIPs, deportees, runaways, persons traveling without visas, and other designed unescorted individuals, as applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(d)
Interfaces: 4.2.9-op; 4.2.3-op; 3.1.1-op; 3.1.2-op
404. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passenger handling procedures that include location requirements for oversized items in the cabin, designated areas for the carriage of pets and pet containers, as well as the stowage of passenger assistance aids, such as wheelchairs, canes and crutches, applicable to specific aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(e)
Interfaces: 4.2.3-op; 4.2.9-op
405. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on passenger seating requirements including procedures for the location of exit seats, location of seats for accommodating

passengers who are unable to sit erect for a medical reason, and designated areas for passengers with trained assist animals, as applicable to specific aircraft.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(f)

Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op; 3.1.1–op

406. Check that the Certificate Holder's information regarding aircraft ground training contains general operational subjects module on smoking and no smoking requirements including procedures for the location of the no smoking and smoking areas, as applicable to specific aircraft.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2015C(7)(g)

Interfaces: 4.2.9–op; 3.1.2–op; 3.1.1–op; 4.2.3–op

407. Check that the Certificate Holder's information regarding aircraft–specific emergency subjects training module, includes instruction in emergency assignments, procedures, and coordination among crewmembers with respect to each airplane make, model, type, series, and configuration, each required crewmember; and each kind of operation conducted.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B

Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op

408. Check that the Certificate Holder's information regarding aircraft–specific emergency subjects training module, includes instruction in the location, function and operation of emergency equipment with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B

Interfaces: 3.1.2–op; 4.2.9–op; 4.2.3–op

409. Check that the Certificate Holder's information regarding aircraft–specific emergency subjects training module, includes instruction in the in the handling of emergency situations with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

410. Check that the Certificate Holder's information regarding aircraft–specific emergency subjects training module, includes review of emergency drills with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.

Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B

Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op

- 411.

- Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module, includes review of previous aircraft accidents and incidents with respect to each airplane make, model, type, series, and configuration; each required crewmember; and each kind of operation conducted.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B
Interfaces: 4.2.3-op; 3.1.2-op; 4.2.9-op
412. Check that the Certificate Holder's information regarding aircraft-specific emergency training module, includes any additional information pertinent to the aircraft equipment and furnishings flight attendants need to be familiar with in order to perform assigned duties.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017B(1)
Interfaces: 4.2.9-op; 3.1.2-op; 4.2.3-op
413. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules contains instruction on location and description of emergency operation of exit including emergency escape system and backup procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(a)
Interfaces: 1.1.2-op; 4.2.9-op; 4.2.3-op; 1.1.2-aw
414. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for arming exit in emergency mode including ensuring that door is fully closed and locked, checking to see that threshold is free of debris, arming door either manually or automatically and verifying girt bar engagement.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(b)(1)
Interfaces: 1.1.2-op; 3.1.2-op; 1.1.2-aw; 4.2.3-op; 4.2.9-op
415. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for opening exit in emergency mode including assessing conditions prior to opening exit, assuming correct body protective position for door opening, operating door controls correctly, ensuring that door is in open and in locked position, using manual slide inflation system to accomplish or ensure slide or slideraft deployment and inflation, and assessing condition of and stabilizing slide or slideraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(b)2
Interfaces: 3.1.2-op; 1.1.2-aw; 1.1.2-op; 4.2.3-op; 4.2.9-op
416. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts contains procedures for opening exit in emergency mode including using

- slide as hand-held escape device (if applicable), operating exit under adverse conditions, including impact of wind, weather and fire on slide, passing expeditiously through exit, and assessing and following a safe path away from exit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(b)2
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op; 3.1.2-op
417. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts in a ditching contains instruction on identification of exits and slides or sliderafts usable in ditching, deactivation of unusable slide or sliderafts, deployment, inflation, and detachment of slides or sliderafts from aircraft, and overwing evacuation procedures including slide or slideraft operation.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(c)
Interfaces: 4.2.3-op; 4.2.9-op; 1.1.2-op; 3.1.2-op; 1.1.2-aw
418. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with slides or sliderafts in a ditching contains instruction on movement of slides or sliderafts from door to door; use of door mounted slides as raft boarding platforms, use of door mounted slides as flotation devices, boarding techniques and detachment of mooring line from aircraft.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(c)
Interfaces: 3.1.2-op; 4.2.9-op; 1.1.2-aw; 4.2.3-op; 1.1.2-op
419. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits without slides contains instruction on procedures for opening exit, including assessing conditions before opening, assuming correct body protective position for door opening, operating door controls correctly, securing exit in open and locked position, using emergency airstair system to lower stairs (as applicable), operating exit under adverse conditions, and passing expeditiously through exit, and assessing and following a safe path away from exit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(d)
Interfaces: 1.1.2-op; 4.2.9-op; 4.2.3-op; 1.1.2-aw
420. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of window exits contains instruction on procedures for opening exit including assessing conditions prior to opening, using tactile indicators to locate window exit, and assuming correct body protective position for window opening.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(e)
Interfaces: 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw; 4.2.9-op

421. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of window exits contains instruction on procedures for opening exit including operating window controls correctly, positioning window to preclude evacuation obstruction, using escape ropes, operating exit under adverse conditions, passing expeditiously through exit, and assessing and following a safe path away from exit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(e)
Interfaces: 4.2.3-op; 3.1.2-op; 1.1.2-aw; 1.1.2-op; 4.2.9-op
422. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module of emergency operation of exits with tailcones, contains instruction on procedures for arming tailcone exit in emergency mode, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(f)1
Interfaces: 4.2.9-op; 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw
423. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include assessing conditions prior to opening, removing emergency handle protective device (as applicable), assuming correct body protective position for door opening, operating door controls and emergency handle correctly, and ensuring that door is in an open and locked position or positioning hatch to preclude evacuation obstruction, if applicable.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(f)2
Interfaces: 4.2.3-op; 1.1.2-op; 3.1.2-op; 4.2.9-op; 1.1.2-aw
424. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include walking on catwalk, locating and using jettison handle to accomplish tailcone or as backup procedures, using manual slide inflation system to ensure slide deployment and inflation, assessing condition of and stabilizing slide, operating exit under adverse conditions, impact of wind, weather, and fire on slide.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(f)2
Interfaces: 3.1.2-op; 4.2.9-op; 1.1.2-aw; 1.1.2-op; 4.2.3-op
425. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of exits with tailcones contains instruction on procedures for opening exit that include assuming correct body protective position on assist platform, passing expeditiously through exit and assessing and following a safe path away from exit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5,

- Paragraph 2017C(1)(f)2
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op; 3.1.2-op
426. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of cockpit exits contains instruction on procedures for opening exit that include assessing conditions prior to opening, assuming correct body position for exit, and operating exit controls correctly.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(g)
Interfaces: 1.1.2-op; 4.2.3-op; 3.1.2-op; 1.1.2-aw; 4.2.9-op
427. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of emergency operation of cockpit exits contains instruction on procedures for opening exit that include using escape ropes and inertial escape reels, exit operation under adverse conditions, exit operation under adverse conditions, passing expeditiously through exit, assessing and following a safe path away from exit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(g)
Interfaces: 4.2.3-op; 3.1.2-op; 1.1.2-aw; 1.1.2-op; 4.2.9-op
428. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of ground evacuation and ditching equipment that includes description of the operation, function, preflight, removal (as applicable), of the evacuation equipment including the operation of slide or sliderafts during aircraft emergency landing attitudes.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(h)
Interfaces: 1.1.2-op; 4.2.3-op; 4.2.9-op; 1.1.2-aw
429. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of first aid equipment contains a review of the location, number, description of the function, preflight, removal and operation of first aid equipment, emergency medical kit, and first aid kit.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(i)
Interfaces: 1.1.2-aw; 4.2.3-op; 4.2.9-op; 1.1.2-op
430. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training modules of portable oxygen systems (oxygen bottles, chemical oxygen generators, protective Breathing Equipment (PBE)) equipment contains a review of the location, number, description of the function, preflight, removal, and operation of the oxygen systems.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(j)
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op
431. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module of firefighting equipment contains a review of the location, number, description of

- the function, preflight, removal, and operation of the firefighting equipment.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(k)
Interfaces: 4.2.3–op; 1.1.2–aw; 4.2.9–op; 1.1.2–op
432. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on communication emergency notification systems, including description, location, function and operation of evacuation alerting devices, smoke or fire detection warning systems, decompression alerting devices, controls, indicators, system inoperative procedures and system resetting procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(l)
Interfaces: 1.1.2–aw; 4.2.9–op; 1.1.2–op; 4.2.3–op
433. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on emergency lighting systems, including description, location, function and operation of exit signs, arrows, floor proximity escape path, cabin lighting, exterior lighting, switches, and testing procedures.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(m)
Interfaces: 4.2.3–op; 4.2.9–op; 1.1.2–op; 1.1.2–aw
434. Check that the Certificate Holder's information regarding aircraft-specific emergency subjects training module contains instruction on additional emergency equipment (as applicable), including description, location, function and operation of any unique emergency equipment such as cargo barrier nets, smoke barriers, and firefighting extension wands.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(1)(n)
Interfaces: 4.2.3–op; 1.1.2–op; 4.2.9–op; 1.1.2–aw
435. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains instruction for emergency communication signals including review of location, function and operation of specific aircraft emergency communication systems.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(b)(1)
Interfaces: 4.2.9–op; 4.2.3–op
436. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains description of specific cockpit signals, interphone and cabin chimes including flight crewmember notification of emergency situation, flight crewmembers notification of attempted hijacking, flight crewmember notification that an evacuation is being initiated, and flight crewmember signal to evacuate or not to evacuate.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5,

- Paragraph 2017C(2)(b)2
Interfaces: 4.2.9–op; 4.2.3–op
437. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for rapid decompression.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(c)
Interfaces: 4.2.9–op; 4.2.3–op
438. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for insidious decompression and cracked window and pressure seal leaks.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(d)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
439. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for extinguishing of cabin fires.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(e)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
440. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unanticipated water landing (prior to impact and after impact) and anticipated ditching (prior to impact and after impact).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(f)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
441. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unanticipated ground evacuation (prior to impact and after impact) and anticipated ground evacuation (prior to impact and after impact).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(g)
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
442. Check that the Certificate Holder's information regarding aircraft–specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for an unwarranted evacuation, for example, a passenger initiated evacuation due to torching on a B–727, and the handling of passenger illness or injury.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(h)

- Interfaces:* 3.1.2–op; 4.2.3–op; 4.2.9–op
443. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for handling of passenger illness or injury.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(i)
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
444. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for abnormal situations involving passenger abuse of F/As, passengers who appear to be under the influence of intoxicating substances, and passengers who may jeopardize aircraft or passenger safety.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(j)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
445. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for the handling of a hijacking (this may be part of the Security Training Curriculum).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(k)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
446. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for the handling of a bomb threat (this may be part of the Security Training Curriculum).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(l)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
447. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for severe turbulence (anticipated or unanticipated) and mild to moderate turbulence (anticipated or unanticipated).
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(m)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
448. Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains crewmembers' emergency duties, procedures and commands for other unusual situations.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(n)
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
- 449.

- Check that the Certificate Holder's information regarding aircraft-specific emergency assignments and procedures training module contains a description of previous aircraft accidents and incidents.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(2)(o)
Interfaces: 3.1.2-op; 3.1.1-op; 4.2.3-op; 4.2.9-op
450. Check that the Certificate Holder's information regarding aircraft-specific emergency training module includes emergency drills training modules unless previously accomplished under the General Emergency Training Curriculum Segment.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2017C(3)
Interfaces: 4.2.9-op; 4.2.3-op
451. Check that the Certificate Holder's information regarding aircraft ground training curriculum segment states that it is included in the initial new hire, transition, and requalification training categories.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2019
Interfaces: 4.2.9-op; 4.2.3-op; 1.1.2-op; 1.1.2-aw
452. Check that the Certificate Holder's information regarding aircraft ground training curriculum segment has specified programmed hours when differences training is necessary.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2019
Interfaces: 4.2.3-op; 4.2.9-op
453. Check that the Certificate Holder's information regarding aircraft ground training curriculum segment that states that the training is certified by a supervisor/instructor, indicating that the trainee has successfully completed the course.
Sources: 8400.10, Change 9, Volume 3, Chapter 14, Section 5, Paragraph 2021
Interfaces: 4.2.9-op; 4.2.3-op
454. Check that the Certificate Holder's information regarding basic indoctrination training programmed hours includes areas such as company history, company organization, scheduling, subjects related to safety.
Sources: 8400.10, Appendix 3, HBAT 94-10, 3 A(2)
Interfaces: 4.2.9-op; 4.2.3-op
455. Check that the Certificate Holder's information regarding basic indoctrination training programmed hours includes areas such as the way the company controls its flight operations, and the crewmembers' role in those operations.
Sources: 8400.10, Appendix 3, HBAT 94-10, 3 B
Interfaces: 4.2.3-op; 4.2.9-op
456. Check that the Certificate Holder's information regarding basic indoctrination training states that employee standards and rules of conduct are only part of the 40 programmed hours as this discussion relates to safety.
Sources: 8400.10, Appendix 3, HBAT 94-10, 3 B

- Interfaces:* 4.2.3–op; 4.2.9–op
457. Check that the Certificate Holder's information regarding basic indoctrination training limits daily hours of training activity to 10 consecutive hours in any 24–hour period.
Sources: 8400.10, Appendix 3, HBAT 94–10, 3C
Interfaces: 4.2.9–op; 4.2.3–op
458. Check that the Certificate Holder's information regarding basic indoctrination training states that the required 40 programmed hours are not reduced below 32 hours.
Sources: 8400.10, Appendix 3, HBAT 94–10, 3D
Interfaces: 4.2.3–op; 4.2.9–op
459. Check that the Certificate Holder's information regarding unwarranted evacuation training module contains instructions for flight attendants to manage the safety of passengers who have egressed from the aircraft and are on the ramp or taxiway.
Sources: 8400.10, Appendix 3, HBAT 96–03, 3F
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
460. Check that the Certificate Holder's information regarding flight attendant training programs include drills during emergency training in which flight attendants practice actually opening primary and second choice exits or simulate opening a second choice exit after actually opening primary exit, and demonstrate the skills associated with passenger flow control management.
Sources: 8400.10, Appendix 3, HBAT 96–04, 3
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
461. Check that the Certificate Holder's information regarding emergency evacuation training modules contains instructions that flight attendants to evaluate passenger use of exits, to direct passengers to another exit to increase the number of passengers evacuating the airplane, to continually appraise the condition of exits, to signal and direct passengers to available exits.
Sources: 8400.10, Appendix 3, HBAT 96–04, 3A
Interfaces: 4.2.3–op; 4.2.9–op
462. Check that the Certificate Holder's emergency evacuation module contains instructions and procedures for flight attendants to block an unusable exit, if applicable.
Sources: Safety 8400.10, Appendix 3, HBAT 96–04
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
463. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone–training device states that the device replicates the dimensions of the physical space that a person must occupy in order to operate the mechanism for opening the tailcone, and provide simulation of all obstacles, which hinder free movement such as overhanging bulkheads, intruding cables, etc.
Sources: 8400.10, Appendix 3, HBAT 97–07, 3A
Interfaces: 4.2.3–op; 4.2.9–op; 4.2.8–op; 4.2.8–aw
464. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone–training device states that the plug door training device simulates the door

- (hatch) at the pressure bulkhead leading to the tailcone with approximate size and shape of actual aircraft door (hatch).
Sources: 8400.10, Appendix 3, HBAT 97-07, 3B
Interfaces: 4.2.9-op; 4.2.3-op
465. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the door/plug/tailcone-training device is equipped with the entire restraint system when any portion of that restraint system is attached to the tailcone access plug door, which might interfere with the opening of the exit.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3B
Interfaces: 4.2.9-op; 4.2.3-op
466. Check that the Certificate Holder's information regarding the emergency evacuation training module using any aircraft exit-training device must be equipped with the entire restraint system when the system is designed and attached in a manner that a portion of the restraint system might interfere with the opening of the exit.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3B
Interfaces: 4.2.3-op; 4.2.9-op
467. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the crewmembers are trained to know what to do if a jumpseat restraint system interferes with the opening of the door.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3B
Interfaces: 4.2.3-op; 4.2.9-op
468. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the operation of the ventral/plug door handle or other mechanism is used to activate the tailcone training device door shall look and operate exactly as it does on the aircraft.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3C
Interfaces: 4.2.9-op; 4.2.3-op; 3.1.2-op
469. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the required exit signs and placards are installed on the tailcone-training device.
Sources: Safety 8400.10, Appendix 3, HBAT 97-07, 3C
Interfaces: 4.2.3-op; 4.2.8-op; 4.2.9-op; 4.2.8-aw
470. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the forces required to operate the manual release handle used to jettison the tailcone of the training device, are the same as those on the aircraft.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3C
Interfaces: 4.2.3-op; 4.2.8-aw; 4.2.9-op; 4.2.8-op
471. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the flight attendant actions and correct body

- position required during operation are included in the training for the manual release handle used to jettison the tailcone.
Sources: Safety 8400.10, Appendix 3, HBAT 97-07, 3C
Interfaces: 4.2.8-op; 4.2.9-op; 4.2.8-aw; 4.2.3-op
472. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the trainer walkway/catwalk leading from the pressure bulkhead to the tailcone does not differ by 10% or more from the actual aircraft.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3D
Interfaces: 4.2.9-op; 4.2.3-op
473. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the differences training is provided if the trainer walkway/catwalk differs from the dimension of the actual aircraft.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3D
Interfaces: 4.2.8-aw; 4.2.3-op; 4.2.9-op; 4.2.8-op
474. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the illumination of the tailcone-training device is maintained at a comparable low level as the emergency lighting system installed on the aircraft.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3E
Interfaces: 4.2.3-op; 4.2.8-aw; 4.2.8-op; 4.2.9-op
475. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the air carrier's training program provides the name of the person responsible for the training device integrity.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3F
Interfaces: 4.2.8-op; 4.2.9-op; 4.2.8-aw; 4.2.3-op
476. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the Certificate Holder tests the accuracy of the operating forces of manual release handles on tailcone and ventral door training devices and is performed and logged on a yearly basis.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3F
Interfaces: 4.2.3-op; 4.2.9-op
477. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the entire training requirement of a particular aircraft is met without using the actual aircraft when the air carrier uses a training device of such high fidelity and/or as well as differences training using pictorial or audiovisual aids.
Sources: 8400.10, Appendix 3, HBAT 97-07, 3G
Interfaces: 4.2.8-op; 4.2.8-aw; 4.2.3-op; 4.2.9-op
478. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that when using a ventral (or plug) door training device, but not a tailcone training device, conducts an aircraft

- familiarization tour of the tailcone area for initial and recurrent training.
Sources: 8400.10, Appendix 3, HBA7 97-07, 3H
Interfaces: 4.2.8-op; 4.2.9-op; 4.2.3-op; 4.2.8-aw
479. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the instructor ensures that each trainee is aware of the placement of the tailcone manual release handle.
Sources: 8400.10, Appendix 3, HBA7 97-07, 3H
Interfaces: 4.2.8-aw; 4.2.3-op; 4.2.8-op; 4.2.9-op
480. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that the instructor ensures that each trainee understands the operation of the tailcone manual release handle.
Sources: 8400.10, Appendix 3, HBA7 97-07, 3H
Interfaces: 4.2.3-op; 1.1.2-aw; 4.2.9-op; 1.1.2-op
481. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that that Certificate Holder specifies how, without the use of training devices, all required training will be conducted on the aircraft during the familiarization tour.
Sources: 8400.10, Appendix 3, HBA7 97-07, 3I
Interfaces: 1.1.2-aw; 4.2.9-op; 1.1.2-op; 4.2.3-op
482. Check that the Certificate Holder's information regarding the emergency evacuation training module using a tailcone-training device states that it is not necessary for the trainee to drop the tailcone when operating the release handle, a simulated release handle can be used, if applicable.
Sources: 8400.10, Appendix 3, HBA7 97-07, 3I
Interfaces: 4.2.3-op; 4.2.9-op
483. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the home study programs are treated as alternative training methods to traditional classroom instruction that meets or exceeds the established baseline standards.
Sources: 8400.10, Appendix 3, HBA7 98-09,2,C
Interfaces: 4.2.3-op; 4.2.9-op
484. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that any request for use of home study as substitution for traditional classroom training, will be submitted in writing and include justification as well as implementation and evaluation plan.
Sources: 8400.10, Appendix 3, HBA7 98-09,4,A
Interfaces: 4.2.3-op; 4.2.9-op
485. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the program includes procedures to collect data related to the home study module for the purposes of verifying home study effectiveness.
Sources: 8400.10, Appendix 3, HBA7 98-09,4,B

- Interfaces:* 4.2.9–op; 4.2.3–op
486. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the program includes records that identify the test version taken as well as documentation of student responses.
Sources: 8400.10, Appendix 3, HBA 98–09,4,B
Interfaces: 4.2.3–op; 4.2.9–op
487. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder presents evaluation data documenting that the home study module is as effective as the classroom training module.
Sources: 8400.10, Appendix 3, HBA 98–09,4,B
Interfaces: 4.2.3–op; 3.1.11–op; 4.2.9–op
488. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder does not substitute home study modules for any Basic Indoctrination, Initial, or Transition training.
Sources: 8400.10, Appendix 3, HBA 98–09,4,D
Interfaces: 4.2.9–op; 4.2.3–op
489. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder substitutes home study modules for a portion of Recurrent training.
Sources: 8400.10, Appendix 3, HBA 98–09,4,D
Interfaces: 4.2.3–op; 4.2.9–op
490. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder substitutes home study modules for a portion of Requalification training, if applicable.
Sources: 8400.10, Appendix 3, HBA 98–09,4,D
Interfaces: 4.2.3–op; 4.2.9–op
491. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder's home study does not exceed 8 hours of home study substituted for programmed hours, if applicable.
Sources: 8400.10, Appendix 3, HBA 98–09,4,F
Interfaces: 4.2.3–op; 4.2.9–op
492. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder specifies how required examinations document the acquisition of the knowledge presented through the home study module.
Sources: 8400.10, Appendix 3, HBA 98–09,4,G
Interfaces: 4.2.9–op; 4.2.3–op
493. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder's program has procedures for collecting training data to include identifiable student results/test scores, a variety of tests and direct feedback to the student on incorrect test

responses.

Sources: 8400.10, Appendix 3, HBAT 98–09,4,H

Interfaces: 4.2.3–op; 4.2.9–op

494. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder has procedures how examinations are used to document the acquisition of the knowledge presented through the home study module.
Sources: 8400.10, Appendix 3, HBAT 98–09,4,I
Interfaces: 4.2.3–op; 4.2.9–op
495. Check that the Certificate Holder's information regarding homestudy programs that substitute for classroom training states that the Certificate Holder's request for a home study module on hazardous material training is coordinated with the principal security inspector.
Sources: 8400.10, Appendix 3, HBAT 98–09,4,J
Interfaces: 4.2.9–op; 4.2.3–op
496. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder specifies that flight attendant training programs or reductions in programmed hours to flight attendant training programs, do not differ from the flight attendant training program and programmed hours that are currently used for new hire flight attendants.
Sources: 8400.10, Appendix 3, HBAT 98–12A,3
Interfaces: 4.2.9–op; 4.2.3–op
497. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder does not credit training that is conducted by another operator.
Sources: 8400.10, Appendix 3, HBAT 98–12A,2A
Interfaces: 4.2.3–op; 4.2.9–op
498. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that all flight attendants used by an air carrier have completed the same training program.
Sources: 8400.10, Appendix 3, HBAT 98–12A,2C
Interfaces: 4.2.9–op; 4.2.3–op
499. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder specifics how flight attendant training programs with reduction in program hours, do not differ in content from flight attendant training programs, which are currently used for new–hire flight attendants.
Sources: 8400.10, Appendix 3, HBAT 98–12A,3
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op

500. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder ensures all new flight attendants to complete required operating experience before they serve as a crewmember in that carrier's operations.
Sources: 8400.10, Appendix 3, HBAT 98–12A,4,B
Interfaces: 4.2.3–op; 4.2.9–op
501. Check that the Certificate Holder's information regarding training, qualification and operational control of flight attendants who have served or may be serving at more than one air carrier states that the Certificate Holder ensures that the flight attendant training program uses the procedures that are contained in the operator's FAA accepted flight attendant handbook/manual.
Sources: 8400.10, Appendix 3, HBAT 98–12A,4,F
Interfaces: 4.2.3–op; 4.2.9–op
502. Check that the Certificate Holder's information states that the operating experience is gained after satisfactory completion of the appropriate training, which includes basic indoctrination, and initial training on the aircraft.
Sources: 8400.10, Appendix 3, HBAT 98–26,2A
Interfaces: 4.2.9–op; 4.2.3–op
503. Check that the Certificate Holder's information states that the flight attendants have completed operating experience on a passenger–carrying airplane operated under 121 are exempt from completing operating experience at another part 121 operator only if the flight attendant is to serve in the same group of airplanes.
Sources: 8400.10, Appendix 3, HBAT 98–26 2B
Interfaces: 4.2.3–op; 4.2.9–op
504. Check that the Certificate Holder's information states that the operator has procedures the require flight attendants qualifying for Group I and Group II airplanes, to receive operating experience on at least one type of airplane from each group.
Sources: 8400.10, Appendix 3, HBAT 98–26 2C
Interfaces: 4.2.9–op; 4.2.3–op
505. Check that the Certificate Holder's information states that the operators give operating experience during operations conducted under part 121 on passenger carrying, revenue flights.
Sources: 8400.10, Appendix 3, HBAT 98–26 2D
Interfaces: 4.2.9–op; 4.2.3–op
506. Check that the Certificate Holder's information states that the operating experience flights consist of at least two takeoffs and landings, if appropriate.
Sources: 8400.10, Appendix 3, HBAT 98–26 2D
Interfaces: 4.2.3–op; 4.2.9–op
507. Check that the Certificate Holder's information states that the flight attendant trainees participate in a debriefing, including a discussion of the safety duties they observed after the completion of operating experience.
Sources: 8400.10, Appendix 3, HBAT 98–26 2E

- Interfaces:* 4.2.3–op; 4.2.9–op
508. Check that the Certificate Holder's information states that the operating experience debriefing includes discussion of any (required) check, any use emergency equipment, the passenger information briefings, passenger seatbelt discipline, application of the carry-on baggage rule, crew coordination, any unusual passenger handling situations and any use of emergency equipment.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2E
Interfaces: 4.2.3–op; 4.2.9–op
509. Check that the Certificate Holder's information states that the qualifying flight attendants obtaining operating experience are assigned to the flight as a member of the cabin crew and are in excess of the minimum number of fully qualified flight attendants and do not occupy a required flight attendant seat.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2F
Interfaces: 4.2.9–op; 4.2.3–op
510. Check that the Certificate Holder's information states that the qualifying flight attendants receiving operating experience are not assigned as a required crewmember.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2G
Interfaces: 4.2.9–op; 4.2.3–op
511. Check that the Certificate Holder's information states that the qualifying flight attendants obtaining operating experience have the opportunity to practice all flight attendant duties while being supervised by an operating experience supervisor.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2G
Interfaces: 4.2.3–op; 4.2.9–op
512. Check that the Certificate Holder's information states that the newly qualified flight attendants who have completed operating experience hourly requirements are permitted to perform the duties of a flight attendant from the required flight attendant jumpseat while under supervision, as applicable on aircraft equipped with only one flight attendant seat.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2G
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
513. Check that the Certificate Holder's information states that the numbers of qualifying flight attendants receiving operating experience do not exceed the number of flight attendants required by section 121.391.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2H
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.2–op
514. Check that the Certificate Holder's information states that they designate the people permitted to perform the operating experience supervisory function.
Sources: 8400.10, Appendix 3, HBAAT 98–26 2,I
Interfaces: 4.2.3–op; 4.2.9–op
515. Check that the Certificate Holder's information states that the operating experience supervising individuals are experienced in the duties and responsibilities of the flight attendant qualified to

- instruct and evaluate flight attendant trainees.
Sources: 8400.10, Appendix 3, HBAT 98–26 2,I
Interfaces: 4.2.3–op; 4.2.9–op
516. Check that the Certificate Holder's information states that the operating experience supervisors are qualified (as flight attendants) on the aircraft type.
Sources: 8400.10, Appendix 3, HBAT 98–26 2,I
Interfaces: 4.2.9–op; 4.2.3–op
517. Check that the Certificate Holder's information states that the qualifying requirements for operating experience supervisors are included in the approved training program for the operator.
Sources: 8400.10, Appendix 3, HBAT 98–26 2,I
Interfaces: 4.2.9–op; 4.2.3–op
518. Check that the Certificate Holder's information states that while certifying an operation, the Certificate Holder with no fully qualified flight attendants establishes a policy to staff an initial cadre of flight attendants to act as supervisors while giving each other operating experience.
Sources: 8400.10, Appendix 3, HBAT 98–26 2J
Interfaces: 4.2.3–op; 4.2.9–op
519. Check that the Certificate Holder's information states that the qualifying flight attendants receiving operating experience during the proving tests or ferry flights are used to supervise other qualifying flight attendants obtaining operating experience during scheduled operations.
Sources: 8400.10, Appendix 3, HBAT 98–26 2J
Interfaces: 4.2.3–op; 4.2.9–op
520. Check that the Certificate Holder's information states that the Certificate Holder specifies how the amount of operating experience given to qualifying flight attendants on an aircraft is reduced from 5 hours to 2.5 hours when using time spent practicing operations in an approved cabin mock-up, if applicable.
Sources: 8400.10, Appendix 3, HBAT 98–26 2K
Interfaces: 4.2.9–op; 4.2.3–op
521. Check that the Certificate Holder's information states that the Certificate Holder utilizes an approved Level 5 (as defined in Figure A of 8400.10, Appendix 3, HBAT 98–26) cabin mock-up for reducing operating experience on the airplane to 2.5 hours, if applicable.
Sources: 8400.10, Appendix 3, HBAT 98–26 2K
Interfaces: 4.2.3–op; 4.2.9–op
522. Check that the Certificate Holder's information states that the Certificate Holder has procedures requiring that the mock-up portion of reduced operating experience hours contain specific events and scenarios used throughout these particular operating experience mock-up hours.
Sources: Safety 8400.10, Appendix 3, HBAT 98–26 2K *Interfaces:* 4.2.3–op; 4.2.8–aw; 4.2.9–op; 4.2.8–op
523. Check that the Certificate Holder's information states that the approval of cabin mock-ups and door training devices is

	<p>concurrent with approval of the entire training program for flight attendants.</p> <p><i>Sources:</i> 8400.10, Appendix 3, HBAT 98–26 2K(1)</p> <p><i>Interfaces:</i> 4.2.8–op; 4.2.8–aw; 4.2.3–op; 4.2.9–op</p>	
524.	<p>Check that the Certificate Holder's information states that the operator specifies that a static aircraft, used as a training device (for emergency drills and operating experience), is listed in the operator's training program.</p> <p><i>Sources:</i> 8400.10, Appendix 3, HBAT 98–26 2K(1)</p> <p><i>Interfaces:</i> 4.2.8–op; 4.2.9–op; 4.2.3–op; 4.2.8–aw</p>	
525.	<p>Check that the Certificate Holder's information states that while using an actual static aircraft for training, qualifying flight attendants should actually use the aircraft equipment and practice procedures normally expected of required flight attendants during flight.</p> <p><i>Sources:</i> 8400.10, Appendix 3, HBAT 98–26 2K(1)</p> <p><i>Interfaces:</i> 4.2.8–aw; 4.2.8–op; 4.2.9–op; 4.2.3–op</p>	
526.	<p>Check that the Certificate Holder's information states that the operator has an infection awareness program consistent with the OSHA standards, which provides information about the prevention of infectious diseases, especially those caused by bloodborne pathogens.</p> <p><i>Sources:</i> 8400.10, Appendix 4, FSAT 94–11,3</p> <p><i>Interfaces:</i> 4.2.9–op; 3.1.5–op; 4.2.3–op</p>	
527.	<p>Check that the Certificate Holder's information states that the emergency situation training includes proper procedures regarding shoes during a forewarned aircraft evacuation describing removal of high heeled shoes and stowage in approved areas such as overhead compartments, not seat pockets.</p> <p><i>Sources:</i> 8400.10, Appendix 4, FSAT 97–07. Appendix 1.</p> <p><i>Interfaces:</i> 1.1.2–op; 4.2.3–op; 4.2.9–op; 1.1.2–aw</p>	
528.	<p>Check that the Certificate Holder's information states that the flight attendant training includes duties and responsibilities of all individual crewmembers during both indoctrination training and emergency training.</p> <p><i>Sources:</i> 8400.10, Appendix 4, FSAT 97–07, Appendix 3</p> <p><i>Interfaces:</i> 1.1.2–aw; 4.2.3–op; 4.2.9–op; 1.1.2–op</p>	
529.	<p>Check that the Certification Holder's information states that the flight attendant training program contains company policies and explicit procedures regarding resetting tripped circuit breakers (CBs), both in–flight and on the ground.</p> <p><i>Sources:</i> 8400.10, Appendix 4, FSAT 00–07A</p> <p><i>Interfaces:</i> 4.2.3–op; 3.1.12–op; 4.2.9–op</p>	

<p>1.29 Does the Certificate Holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular AC 120-44A?</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's information states that the first aid training program considers limited space on aircraft and the necessity for crew coordination throughout an occurrence. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4. <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 2. Check that the Certificate Holder's information states that the first aid training program includes both treatments of illness and injuries, as well as protection from bloodborne pathogens. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.a. <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 3. Check that the Certificate Holder's information states that the first aid training program includes instruction in the procedures for administering oxygen. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.b. <i>Interfaces:</i> 1.1.2-op; 4.2.3-op; 1.1.2-aw; 4.2.9-op 4. Check that the Certificate Holder's information states that the first aid training program includes instruction in the proper restraint of oxygen equipment while in use. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.b. <i>Interfaces:</i> 1.1.2-aw; 4.2.3-op; 1.1.2-op; 4.2.9-op 5. Check that the Certificate Holder's information states that the first aid training program includes instruction in the assessment of severity, possible treatment of medical problems, and history and assessment of individuals who are ill or injured. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.c.(1) <i>Interfaces:</i> 4.2.3-op; 1.1.2-aw; 4.2.9-op; 1.1.2-op 6. Check that the Certificate Holder's information in the first aid training program that includes instruction on lack of breathing, choking, and hyperventilation. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.c.(2) <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 7. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of profuse bleeding, including nosebleed. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.c.(3) <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 8. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of shock, unconsciousness, and major allergic response. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.c.(4) <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 9. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of chest pain. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.c.(5) 	<p><input type="checkbox"/> Yes</p> <p><input type="checkbox"/> No, Explain</p>
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| | <p><i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>10. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of cardio–pulmonary resuscitation (CPR).
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(6)
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>11. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of strokes.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(7)
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>12. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of seizures.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(8)
<i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>13. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of diabetic emergencies.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(9)
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>14. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of childbirth.
<i>Sources:</i> Advisory Circular, AC No. 120–44A4.c.(10)
<i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>15. Check that the Certificate Holder's information in the first aid training program should include instruction in the assessment of severity and possible treatment of abdominal distress.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(11)
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>16. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of airsickness.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(12)
<i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>17. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of injuries to the extremities.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(13)
<i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>18. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of injuries to the skull, spine, and chest.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(14)
<i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p> <p>19. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of eye injury.
<i>Sources:</i> Advisory Circular, AC No. 120–44A, 4.c.(15)</p> |
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- Interfaces:* 4.2.9–op; 4.2.3–op
20. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of ear distress.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(16)
Interfaces: 4.2.9–op; 4.2.3–op
21. Check that the Certificate Holder's information in the first aid training program includes instruction in the assessment of severity and possible treatment of infectious diseases/conditions.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(17)
Interfaces: 4.2.3–op; 4.2.9–op
22. Check that the Certificate Holder's information in the first aid training program includes instruction in the universal precautions against bloodborne pathogens.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(18)
Interfaces: 3.1.12–op; 4.2.3–op; 4.2.9–op
23. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and management of common injury situations including minor burns caused by the spillage of hot liquids, caused by in–flight fires/smoke situations, situations where passengers and crew could be exposed to extreme conditions such as in a water landing, treatment of chemical burns, treatment of smoke inhalation, and treatment of excessive heat exposure.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(19)
Interfaces: 4.2.9–op; 4.2.3–op; 3.1.12–op
24. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and possible management of special communication situations including the elderly, visually and hearing impaired, those with behavioral problems and those who do not understand English.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(21)
Interfaces: 4.2.3–op; 4.2.9–op
25. Check that the Certificate Holder's information in the first aid training program contains instruction in the assessment of severity and possible management of drug and alcohol abuse.
Sources: Advisory Circular, AC No. 120–44A, 4.c.(22)
Interfaces: 4.2.9–op; 4.2.3–op
26. Check that the Certificate Holder's information in the first aid program provides instruction in the procedures for identifying medically qualified persons on board the aircraft.
Sources: Advisory Circular, AC No. 120–44A, 4.d.(1)
Interfaces: 4.2.3–op; 4.2.9–op
27. Check that the Certificate Holder's information in the first aid program contains instruction in the guidelines to crewmembers about obtaining medical consultation from the ground.
Sources: Advisory Circular, AC No. 120–44A, 4.d.(2)
Interfaces: 4.2.3–op; 4.2.9–op
28. Check that the Certificate Holder's information in the first aid training program contains instruction in the specific guidelines, which give

<p>information about when a medical emergency landing may be needed. <i>Sources:</i> Advisory Circular, AC No. 120-44A, 4.e. <i>Interfaces:</i> 4.2.9-op; 4.2.3-op</p>	
<p>1.30 Does the Certificate Holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular AC 120-48?</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's information regarding communication and coordination between flight crewmembers and flight attendants includes instruction in each crewmember's duties at every stage of the flight. <i>Sources:</i> Advisory Circular, AC No. 120-48,4 <i>Interfaces:</i> 4.2.9-op; 3.1.2-op; 4.2.3-op 2. Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cockpit-to-cabin communication procedures for the flight crew to inform the flight attendants of the nature of the emergency, time available to prepare the cabin, necessary special instructions during emergency briefing situations. <i>Sources:</i> Advisory Circular, AC No. 120-48,5c. <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 3. Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cockpit-to-cabin communication procedures, which require flight crew's to inform the flight attendants of emergency situations prior to informing the passengers. <i>Sources:</i> Advisory Circular, AC No. 120-48,5c. <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 4. Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cabin-to-cockpit communication procedures which require flight attendants to convey information to the flight crew that is timely and specific. <i>Sources:</i> Advisory Circular, AC No. 120-48,6. <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 5. Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the cabin-to-cockpit communication procedures, which prevent non-safety related flight attendant to flight crew calls during sterile cockpit periods. <i>Sources:</i> Advisory Circular, AC No. 120-48,6. <i>Interfaces:</i> 4.2.9-op; 4.2.3-op 6. Check that the Certificate Holder's information regarding the flight attendant training program includes instruction in the procedures that allow flight attendants to judge "sterile cockpit" time periods. <i>Sources:</i> Advisory Circular, AC No. 120-48,6.a. <i>Interfaces:</i> 4.2.3-op; 4.2.9-op 7. Check that the operator's training program includes specific instruction to flight attendants regarding the purpose and meaning of 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

- the regulatory requirement for a "sterile cockpit" phase of flight.
Sources: Advisory Circular, AC No. 120–48,6.b.
Interfaces: 4.2.3–op; 4.2.9–op
8. Check that the operator's training program includes specific instruction to flight attendants regarding the type of information that merits contacting flight crewmembers during the sterile cockpit period.
Sources: Advisory Circular, AC No. 120–48,6.b.
Interfaces: 4.2.9–op; 4.2.3–op
9. Check that the operator's training program includes specific instruction to flight attendants to report unusual noises and abnormal situations to flight crewmembers as soon as possible.
Sources: Advisory Circular, AC No. 120–48,6.b.
Interfaces: 4.2.3–op; 4.2.9–op
10. Check that the operator's crew coordination training includes instruction for flight crewmembers and flight attendants on each other's emergency codes, if applicable.
Sources: Advisory Circular, AC No. 120–48,7.
Interfaces: 4.2.3–op; 3.1.2–op; 4.2.9–op
11. Check that the operator's flight attendant emergency training procedures and safety–related information is compatible with the information presented to flight crewmembers.
Sources: Advisory Circular, AC No. 120–48,7.
Interfaces: 4.2.3–op; 4.2.9–op; 3.1.2–op
12. Check that the operator's training program includes instruction for flight crewmembers and flight attendants on each other's safety–related duties and workload during preflight, takeoff, cruise and landing of the flight.
Sources: Advisory Circular, AC No. 120–48,8.a.
Interfaces: 4.2.9–op; 3.1.2–op; 4.2.3–op
13. Check that the operator's training program includes instruction to flight attendants as to when, and with what information, to contact the flight crew during the various phases of flight.
Sources: Advisory Circular, AC No. 120–48,8.c.
Interfaces: 4.2.3–op; 4.2.9–op
14. Check that the operator's training program includes instruction to flight attendants containing information required to make the decision on whether or not to contact the flight crew.
Sources: Advisory Circular, AC No. 120–48,8.c.
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.9–op
15. Check that the operator's Crew Resource Management (CRM) training for flight attendants focuses on situation awareness, communication skills, teamwork, task allocation, and decision–making.
Sources: Advisory Circular, AC No. 120–51C.1.
Interfaces: 4.2.9–op; 4.2.3–op
16. Check that the operator's CRM training provides opportunities for crewmembers to practice the skills necessary to be effective team leaders and team members.
Sources: Advisory Circular, AC No. 120–51C.9.b.(3)

<p><i>Interfaces:</i> 4.2.9–op; 4.2.3–op</p> <p>17. Check that the operator's CRM training requires joint cockpit–cabin training topics may include post incident/accident procedures. <i>Sources:</i> Advisory Circular, AC No. 120–51C.16.(e)(2) <i>Interfaces:</i> 4.2.3–op; 4.2.9–op</p>	
<p>1.31 Does the Certificate Holder's Training of Flight Attendants process comply with the guidance contained in FAA Advisory Circular AC 120–61?</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the operator's training program instructs crewmembers on the types and amounts of radiation received during air travel, as well as comparisons with other sources of exposure. <i>Sources:</i> Advisory Circular, AC No. 120–61.3.a. <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 2. Check that the operator's training program instructs crewmembers on the variables that have an effect on the amount of radiation exposure in flight. <i>Sources:</i> Advisory Circular, AC No. 120–61.3.b. <i>Interfaces:</i> 4.2.9–op; 4.2.3–op 3. Check that the operator's training program instructs crewmembers on the guidelines regarding exposure to ionizing radiation, including recommended limits for workers and the general public. <i>Sources:</i> Advisory Circular, AC No. 120–61.3.c. <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 4. Check that the operator's training program instructs crewmembers on the risks to crewmembers and fetuses associated with exposure to cosmic radiation. <i>Sources:</i> Advisory Circular, AC No. 120–61.3.d. <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 5. Check that the operator's training program instructs crewmembers of radiation exposure including special consideration during pregnancy, importance of early recognition, and prompt reporting of a pregnancy to management. <i>Sources:</i> Advisory Circular, AC No. 120–61.3.e. <i>Interfaces:</i> 4.2.3–op; 4.2.9–op 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>
<p>1.32 Does the Certificate Holder's Training of Flight Attendants process comply with the guidance contained in FAA Order 8430.17</p> <p><i>Related Design JTI's:</i></p> <ol style="list-style-type: none"> 1. Check that the Certificate Holder's training program manual only has reductions in training program hours in basic indoctrination, initial and recurrent training when approved by the Administrator. <i>Sources:</i> 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c.(3) <i>Interfaces:</i> 3.1.2–op; 2.1.2–op; 4.2.7–op; 2.1.2–aw; 4.2.9–op 2. Check that the Certificate Holder's training program allows the use of exit training devices for crewmember training only when those devices realistically simulate the exit they represent in appearance and operation. <i>Sources:</i> 8430.17 Change 71 ACOB 947 8–76–16 Crewmember Emergency Training Use of Mock-Ups 	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain</p>

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| | <p><i>Interfaces:</i> 4.2.8–aw; 2.1.2–aw; 4.2.8–op; 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op</p> |
| 3. | <p>Check that the Certificate Holder's system requires training devices to replicate the forces necessary to operate, as determined from inspections of actual aircraft and manufacturer data.
 <i>Sources:</i> 8430.17 Change 71 ACOB 947 8–76–16 Crewmember Emergency Training Use of Mock-Ups
 <i>Interfaces:</i> 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.8–op; 2.1.2–aw; 4.2.8–aw</p> |
| 4. | <p>Check that the Certificate Holder's system requires exit training devices to realistically reflect the operation and dimensions of actual aircraft.
 <i>Sources:</i> 8430.17 Change 71 ACOB 947 8–76–16 Crewmember Emergency Training Use of Mock-Ups
 <i>Interfaces:</i> 4.2.9–op; 4.2.7–op; 4.2.8–op; 2.1.2–op; 3.1.2–op; 4.2.8–aw; 2.1.2–aw</p> |
| 5. | <p>Check that the Certificate Holder's system requires training devices to actually simulate the representative forces necessary to open the door in the emergency mode and contain a manual inflation handle.
 <i>Sources:</i> 8430.17 Change 71 ACOB 947 8–76–16 Crewmember Emergency Training Use of Mock-Ups
 <i>Interfaces:</i> 2.1.2–aw; 2.1.2–op; 4.2.8–aw; 3.1.2–op; 4.2.9–op; 4.2.8–op; 4.2.7–op</p> |
| 6. | <p>Check that the Certificate Holder has an established maintenance program for training devices which ensures each device maintains the appearance, functions, and forces which existed during initial approval and lists by name and title the person responsible for the maintenance of each training device.
 <i>Sources:</i> 8430.17 Change 71 ACOB 947 8–76–16 Crewmember Emergency Training Use of Mock-Ups
 <i>Interfaces:</i> 4.2.7–op; 4.2.8–op; 2.1.2–aw; 4.2.8–aw; 4.2.9–op; 2.1.2–op; 3.1.2–op</p> |
| 7. | <p>Check that the Certificate Holder's training program manual contains training in procedures for flight attendants to communicate with crewmembers when a pressure leak is detected that could result in an explosive decompression, to require all occupants to be seated with seat belts fastened, for the flight crew to adjust pressurization differential, and for the crew to evaluate the hazard.
 <i>Sources:</i> 8430.17 Change 57 ACOB 965 8–81–4 Procedures and Training for Potential Decompression Emergencies, Paragraph a, b.
 <i>Interfaces:</i> 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw</p> |
| 8. | <p>Check that the Certificate Holder's training program manual contains a curriculum for flight attendant training in the characteristics, degree of hazard, and procedures to follow during fluorescent light ballast fires on aircraft.
 <i>Sources:</i> 8430.17 Change 57 8–82–1 ACOB 966 Cabin Fluorescent Light Ballast Fires, Paragraph a.
 <i>Interfaces:</i> 3.1.2–op; 4.2.7–op; 2.1.2–op; 4.2.9–op; 2.1.2–aw</p> |

9. Check that the Certificate Holder's manual system includes training information for flight attendants on the hazards presented by dry ice used in galley and cargo areas and the symptoms associated with high concentrations when there is insufficient oxygen in the air. (Such as, headache, dizziness, shortness of breath, muscular weakness, drowsiness and ringing in the ears.)
Sources: 8430.17 Change 30 ACOB 967 8–82–2 Hazards to Crewmembers Associated with Carriage of Cargo Packed in Carbon Dioxide, Paragraph a, b.
Interfaces: 2.1.2–aw; 4.2.7–op; 4.2.9–op; 3.1.12–op; 3.1.2–op; 2.1.2–op
10. Check that the Certificate Holder's training program allows use of a tailcone training device only if that device is realistic and approximates the size, dimensions, and obstructions (cables, ducting, low ceilings) of that portion of the tailcone and fuselage area found on the actual aircraft.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.1
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.7–op; 4.2.8–op; 4.2.9–op; 2.1.2–aw; 4.2.8–aw
11. Check that the Certificate Holder's training program allows use of a tailcone training device only if that device has doors or plug doors at the pressure bulkhead leading to the tailcone area that are of the same size and shape and open in the same manner as the actual aircraft.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b,2
Interfaces: 4.2.9–op; 4.2.7–op; 4.2.8–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw; 4.2.8–aw
12. Check that the Certificate Holder's training program allows use of a tailcone training device with walkways or catwalks leading from the pressure bulkhead only if the device approximates the actual width and length of the aircraft tailcone.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.4
Interfaces: 2.1.2–aw; 4.2.8–aw; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.8–op; 4.2.7–op
13. Check that the Certificate Holder's training program allows use of a tailcone training device with handles that deploy the tailcone only if those handles are positioned properly and operate in the same manner as the aircraft.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.
Interfaces: 4.2.8–aw; 4.2.7–op; 2.1.2–aw; 2.1.2–op; 4.2.9–op; 4.2.8–op; 3.1.2–op
14. Check that the Certificate Holder's training program allows use of a tailcone training device only if the handles and hardware on that device appear and operate similar to the aircraft, except hinges do not need to be similar in appearance.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone

- Training Device Approvals, Paragraph b.3.
Interfaces: 4.2.7–op; 4.2.8–op; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.8–aw; 2.1.2–aw
15. Check that the Certificate Holder's training program allows use of a tailcone training device if the device contains lighting at a comparable level to aircraft conditions.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph b.5.
Interfaces: 4.2.8–aw; 2.1.2–op; 4.2.8–op; 3.1.2–op; 4.2.7–op; 2.1.2–aw; 4.2.9–op
 16. Check that if the Certificate Holder's training program manual contains an alternate means to satisfy tailcone training (without using the actual aircraft), if it includes individual or group demonstrations at the aircraft supplemented by training aids that replicate the actuation of the handle which deploys the tailcone, plus appropriate pictorial displays.
Sources: 8430.17 ACOB 907 8–76–6 Guidelines for DC9 Tailcone Training Device Approvals, Paragraph c
Interfaces: 4.2.8–aw; 2.1.2–aw; 4.2.8–op; 4.2.9–op; 3.1.2–op; 4.2.7–op; 2.1.2–op
 17. Check that the Certificate Holder's training program manual contains curriculum for flight attendant emergency evacuation training that includes: recognition and prompt action, flight attendants carrying out evacuation on own initiative in the case of crewmember incapacitation, recognition of inoperative equipment and necessity to direct passengers to usable exits, termination of evacuation if conditions warrant, and proper monitoring of emergency evacuation signals to prevent inadvertent activation.
Sources: 8430.17 ACOB 911 8–76–10 Procedures and Training for Emergency Evacuations, Paragraph a, b, c, d, e.
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.7–op; 4.2.9–op; 2.1.2–aw
 18. Check that the Certificate Holder's training program includes training for crewmembers to visually check locking mechanisms on external doors for which the initial opening movement is outward.
Sources: 8430.17 Change 31 ACOB 916 8–76–15 External Doors
Interfaces: 4.2.9–op; 4.2.7–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw
 19. Check that the Certificate Holder's training program includes training for crewmembers on reporting any significant damage to the PIC, particularly as it may relate to structure, life support equipment, malfunctions of emergency/normal systems in the cabin, and fire or other situation that may be a potential threat to safety of the passengers.
Sources: 8430.17 Change 31 ACOB 928 8–76–27 Crewmembers procedures for Assessing Damage to Aircraft Inflight
Interfaces: 2.1.2–aw; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.3–op
 20. Check that the Certificate Holder's training manual describes the use of training devices and mock-ups for crewmember training in accordance with 14 CFR 121.417.
Sources: 8430.17 ACOB 947 8–76–46 Crewmember Emergency

Training Use of Mock-Ups

Interfaces: 4.2.8–aw; 2.1.2–aw; 4.2.7–op; 2.1.2–op; 4.2.9–op; 4.2.8–op; 3.1.2–op

21. Check that the Certificate Holder's training program manual does not interpret 14 CFR 121.417 to imply that visual and audio aids can be substituted for actual operation of mechanical devices in initial and recurrent training when operation and drills are required by regulation.
Sources: 8430.17 change 31 ACOB 947 8–76–46 Crewmember Emergency Training Use of Mock Ups
Interfaces: 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.9–op; 2.1.2–aw
22. Check that the Certificate Holder's manual contains a training program curriculum for crewmembers to handle disturbances involving the service of alcoholic beverages.
Sources: 8430.17 Change 80 ACOB 202 # 1–94–1 Service of Alcoholic Beverages, Paragraph (c)
Interfaces: 4.2.9–op; 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 3.1.1–op; 2.1.2–aw
23. Check that the Certificate Holder's manual contains a training program curriculum that includes crewmember duties and responsibilities when a passenger who appears to be intoxicated attempts to board the aircraft.
Sources: 8430.17 Change 80 ACOB 202 # 1–94–1 Service of Alcoholic Beverages
Interfaces: 2.1.2–aw; 3.1.1–op; 3.1.2–op; 4.2.7–op; 4.2.3–op; 2.1.2–op; 4.2.9–op
24. Check that the Certificate Holder's manual contains a training program curriculum for crewmembers in the handling of passenger noncompliance with Federal Aviation Administration safety regulations that may result in interference with a crewmember.
Sources: 8430.17 Change 80 ACOB 202 1–94–1 ; Service of Alcoholic Beverages, Paragraph (b)
Interfaces: 4.2.3–op; 4.2.9–op; 4.2.7–op; 2.1.2–op; 2.1.2–aw; 3.1.2–op; 3.1.1–op
25. Check that the Certificate Holder's manual system requires training for crewmembers to report passenger disturbances related to alcohol, including obtaining passenger and witness information and providing a narrative of the incident.
Sources: 8430.17 Change 80 ACOB 202 1–94–1 Service of Alcoholic Beverages, Paragraph (c)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op; 4.2.7–op; 2.1.2–aw; 3.1.1–op
26. Check that the Certificate Holder's manual system requires training for flight attendants in the uniform distribution of flight attendants throughout the operation of the flight.
Sources: 8430.17 Change 80 ACOB 204 # 1–94–3 Distribution of Flight Attendants
Interfaces: 4.2.9–op; 3.1.1–op; 4.2.3–op; 2.1.2–op; 2.1.2–aw; 3.1.2–op; 4.2.7–op
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- Check that the Certificate Holder's manual contains a training program curriculum for crewmembers noting the most important part of flight attendant distribution pertains to locations that will provide the most effective egress of passengers in the event of an aircraft evacuation.
Sources: 8430.17 Change 80 ACOB 204 #1–94–3 Distribution of Flight Attendants
Interfaces: 3.1.1–op; 2.1.2–aw; 2.1.2–op; 4.2.3–op; 4.2.7–op; 4.2.9–op; 3.1.2–op
28. Check that the Certificate Holder's manual contains a training program curriculum with instructions and information for supernumeraries, so they know what activities they may perform and what equipment they may or may not operate so as not to interfere with the flight attendants.
Sources: 8430.17 Change 80 ACOB 206 #1–94–5 Use of Supernumerary Personnel in Aircraft Cabins
Interfaces: 3.1.2–op; 2.1.2–op; 4.2.3–op; 4.2.7–op; 2.1.2–aw; 4.2.9–op; 3.1.1–op
29. Check that the Certificate Holder's manual contains a training program curriculum for supernumeraries to perform activities limited to passenger service such as serving beverages, ticket sales, and customer relations.
Sources: 8430.17 Change 80 ACOB 206 #1–94–5 Use of Supernumerary Personnel in Aircraft Cabins, Paragraph (a)
Interfaces: 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.1–op; 3.1.2–op; 4.2.3–op; 2.1.2–aw
30. Check that the Certificate Holder's manual system requires training for supernumeraries that they may not conduct safety related duties during movement on the surface, must be seated during surface movement, take-off and landing, must comply with the seatbelt requirements, must receive required passenger safety briefings, and must stow carry on baggage as required by FAR 121.589.
Sources: 8430.17 Change 80 ACOB 206 1–94–5; Use of Supernumerary Personnel in Aircraft Cabins, Paragraph (C)(2)
Interfaces: 2.1.2–aw; 3.1.1–op; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.3–op
31. Check that the Certificate Holder's manual system requires training for supernumeraries on duties that are clearly distinguishable from the duties assigned to the flight attendants.
Sources: 8430.17 Change 80 ACOB 206 #1–94–5 Use of Supernumerary Personnel in Aircraft Cabins, Paragraph (c)(5)
Interfaces: 3.1.1–op; 4.2.3–op; 4.2.7–op; 2.1.2–aw; 3.1.2–op; 4.2.9–op; 2.1.2–op
32. Check that the Certificate Holder's manual contains a training program curriculum for supernumeraries with instructions and information that supernumerary duties do not include those that are required by 14 CFR Part 121.
Sources: 8430.17 Change 80 ACOB 206 #1–94–5 Use of Supernumerary Personnel in Aircraft Cabins, Paragraph (c)(4)

- Interfaces:* 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.3–op; 2.1.2–aw; 3.1.1–op
33. Check that the Certificate Holder's manual system requires training that supernumeraries are not permitted to operate any equipment or systems for which specific training is required by 14 CFR part 121; for example, operating electrical and galley equipment, heating and ventilation controls for the cabin, and the public address system, (except to perform language translator duties for passenger briefings).
Sources: 8430.17 Change 80 ACOB 206 1–94–5 Use of Supernumerary Personnel in Aircraft Cabins C 4
Interfaces: 4.2.9–op; 4.2.7–op; 2.1.2–op; 3.1.2–op; 3.1.1–op; 2.1.2–aw; 4.2.3–op
34. Check that Certificate Holder's manual system requires training in procedures to have flight attendants accomplish a pre-departure check of normal and emergency equipment in the cabin.
Sources: 8430.17 Change 80 ACOB 207 #1–94–06 Pre-Departure Cabin Equipment Checks by Flight Attendants
Interfaces: 3.1.1–op; 2.1.2–aw; 4.2.3–op; 2.1.2–op; 4.2.7–op; 4.2.9–op; 3.1.2–op
35. Check that Certificate Holder's manual system requires training in procedures and instructions so crewmembers will be able to properly perform their assigned tasks regarding cabin equipment pre-flight checks.
Sources: 8430.17 Change 80 ACOB 207 1–94–06 Pre-Departure Cabin Equipment Checks by Flight Attendants, Paragraph (b)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.7–op; 4.2.9–op; 2.1.2–aw; 3.1.1–op
36. Check that the Certificate Holder's manual system requires initial and recurrent training for flight attendants to be checked and properly qualified regarding aircraft emergency equipment.
Sources: 80 ACOB 207 #1–94–06 Pre-Departure Cabin Equipment Checks by Flight Attendants, Paragraph (b)
Interfaces: 4.2.7–op; 4.2.9–op; 4.2.3–op; 2.1.2–op; 3.1.1–op; 3.1.2–op; 2.1.2–aw
37. Check that the Certificate Holder's manual system requires training for flight attendants to give some short command such as "lean over" or "grab your ankles" during an unplanned emergency in an attempt to reduce injury to passengers.
Sources: 8430.17 Change 80 ACOB 218 #1–94–17 Brace for Impact Positions, Paragraph (h)
Interfaces: 2.1.2–aw; 3.1.1–op; 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op
38. Check that the Certificate Holder's manual system requires training for crewmembers on the prohibition against passengers being allowed in lower deck galleys.
Sources: 8430.17 change 80 ACOB #214 #1–94–13 Problems with Lower Lobe Galleys, Paragraph (a), (b)
Interfaces: 3.1.1–op; 4.2.9–op; 4.2.7–op; 2.1.2–aw; 2.1.2–op; 3.1.2–op; 4.2.3–op

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| 39. | <p>Check that the Certificate Holder's manual contains a training program curriculum for crewmembers on the prohibition against any more than 2 flight attendants being in the lower galley at any time during flight including during onboard training events.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 1-94-13 Problems with Lower Lobe Galleys, Paragraph (a), (c)</p> <p><i>Interfaces:</i> 2.1.2-op; 3.1.2-op; 4.2.7-op; 4.2.3-op; 4.2.9-op; 3.1.1-op; 2.1.2-aw</p> |
| 40. | <p>Check that the Certificate Holder's manual contains a training program curriculum for alternate communication procedures for flight attendants working in lower galleys to be notified of descent, turbulence, or other warnings.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 1-94-13 Problems with Lower Lobe Galleys</p> <p><i>Interfaces:</i> 4.2.9-op; 4.2.7-op; 2.1.2-op; 3.1.2-op; 3.1.1-op; 2.1.2-aw; 4.2.3-op</p> |
| 41. | <p>Check that the Certificate Holder's manual contains a training program curriculum in procedures and evacuation techniques for injured or incapacitated crewmembers from lower deck galleys.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 1-94-13 Problems with Lower Lobe Galleys, Paragraph (e)</p> <p><i>Interfaces:</i> 2.1.2-aw; 3.1.1-op; 4.2.7-op; 2.1.2-op; 3.1.2-op; 4.2.9-op; 4.2.3-op</p> |
| 42. | <p>Check that the Certificate Holder's manual system requires training for flight attendants on emergency procedures and equipment in lower deck galleys.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 #1-94-13 Problems with Lower Lobe Galleys, Paragraph (e)</p> <p><i>Interfaces:</i> 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.7-op; 2.1.2-aw; 3.1.1-op; 4.2.9-op</p> |
| 43. | <p>Check that the Certificate Holder's manual contains a training program curriculum for flight attendants on inoperative lift procedures that are in accordance with MEL procedures for that particular aircraft.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 1-94-13 Problems with Lower Lobe Galleys, Paragraph (f)</p> <p><i>Interfaces:</i> 4.2.7-op; 2.1.2-op; 4.2.9-op; 3.1.2-op; 4.2.3-op; 3.1.1-op; 2.1.2-aw</p> |
| 44. | <p>Check that the Certificate Holder's manual system requires training in procedures for flight attendants to properly stow all carts for movement on the surface, take-offs and landings, and whenever they are not being moved from one location to another.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 #1-94-13 Problems with Lower Lobe Galleys, Paragraph (g)(1)</p> <p><i>Interfaces:</i> 2.1.2-aw; 3.1.1-op; 4.2.3-op; 2.1.2-op; 3.1.2-op; 4.2.7-op; 4.2.9-op</p> |
| 45. | <p>Check that the Certificate Holder's manual contains a training program curriculum in procedures for galley cart restraints, cart tie-downs, and floor locking devices.</p> <p><i>Sources:</i> 8430.17 change 80 ACOB 214 1-94-13 Problems with</p> |

- Lower Lobe Galleys, Paragraph (h)(1)
Interfaces: 3.1.1–op; 2.1.2–aw; 4.2.3–op; 4.2.9–op; 4.2.7–op;
 3.1.2–op; 2.1.2–op
46. Check that the Certificate Holder's manual contains a training program curriculum in coordination and communication between flight crewmembers and cabin crewmembers.
Sources: 8430.17 Change 80 ACOB 216 #1–94–15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.3–op; 2.1.2–aw; 3.1.1–op
47. Check that the Certificate Holder's manual contains a training program curriculum on pre–departure briefings to be conducted by flight crew with the lead flight attendant and to include forecast turbulence, related weather conditions, scheduling of cabin service, clean up, securing of galley and cabin, carry–on baggage, and passenger information.
Sources: 8430.17 Change 80 ACOB 216 1–94–15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)(1)
Interfaces: 4.2.9–op; 4.2.7–op; 3.1.2–op; 3.1.1–op; 2.1.2–op; 4.2.3–op; 2.1.2–aw
48. Check that the Certificate Holder's manual contains a training program curriculum that includes the use of the public address system by flight crewmembers to alert flight attendants and passengers of anticipated inflight turbulence.
Sources: 8430.17 Change 80 ACOB 216 1–94–15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)(2)
Interfaces: 2.1.2–aw; 3.1.1–op; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 4.2.3–op
49. Check that the Certificate Holder's manual contains a training program curriculum with guidance for flight crewmembers to notify flight attendants when they are to cease in–flight service, secure galley(s), be seated with restraints fastened, and/or resume duties.
Sources: 8430.17 Change 80 ACOB 216 1–94–15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)(3)
Interfaces: 4.2.3–op; 2.1.2–op; 3.1.2–op; 4.2.7–op; 4.2.9–op; 2.1.2–aw; 3.1.1–op
50. Check that the Certificate Holder's manual contains a training program curriculum for standardized notification to the flight crew from the flight attendants when all pre–take–off and pre–landing duties have been completed and the cabin is secured.
Sources: 8430.17 Change 80 ACOB 216 1–94–15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)(4)
Interfaces: 4.2.7–op; 2.1.2–op; 4.2.9–op; 3.1.2–op; 4.2.3–op; 3.1.1–op; 2.1.2–aw
- 51.

- Check that the Certificate Holder's manual system requires training on standardized before take-off and before landing signals from the flight crew that allow sufficient time for the flight attendants to be seated.
Sources: 8430.17 Change 80 ACOB 216 1-94-15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (e)(5)
Interfaces: 2.1.2-aw; 2.1.2-op; 4.2.3-op; 3.1.2-op; 4.2.7-op; 4.2.9-op
52. Check that the Certificate Holder's manual contains a training program curriculum for flight attendants that during emergency conditions the flight crew is primarily responsible for maintaining control of the aircraft; however, as conditions permit, the flight crew should brief the flight attendants on the nature of the emergency, the approximate amount of time for cabin preparation, and the contemplated course of action for flight attendants to carry out their duties.
Sources: 8430.17 Change 80 ACOB 216 1-94-15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (c)
Interfaces: 3.1.1-op; 2.1.2-aw; 4.2.7-op; 4.2.3-op; 4.2.9-op; 2.1.2-op; 3.1.2-op
53. Check that the Certificate Holder's manual system requires training for flight attendants to use the public address system to advise passengers to fasten seat belts when the seat belt sign is on.
Sources: 8430.17 Change 80 ACOB 216 1-94-15 Flight and Cabin Crewmember Coordination and Communication and Safety During Potentially Hazardous Conditions of Flight, Paragraph (d)
Interfaces: 4.2.3-op; 2.1.2-op; 3.1.2-op; 4.2.9-op; 3.1.1-op; 4.2.7-op; 2.1.2-aw
54. Check that the Certificate Holder's manual system requires training in the handling of emergency situations that include potential fire problems related to electrical equipment and circuit breakers.
Sources: 8430.17 ACOB 217 #1-94-16 Fire Prevention, Paragraph (a)
Interfaces: 4.2.9-op; 4.2.7-op; 3.1.2-op; 2.1.2-op; 3.1.1-op; 4.2.3-op; 2.1.2-aw
55. Check that the Certificate Holder's manual contains a training program curriculum for flight attendants in circuit breakers and electrical equipment located in cabin areas including all galleys, service centers, lifts, lavatories, and movie/video centers.
Sources: 8430.17 ACOB 217 1-94-16 Fire Prevention, Paragraph (a)(1)
Interfaces: 2.1.2-aw; 3.1.1-op; 3.1.2-op; 2.1.2-op; 4.2.3-op
56. Check that the Certificate Holder's manual system requires training for flight attendants on the location, function and related safety procedures for electrical equipment and circuit breakers that focuses on eliminating a problem before it becomes a safety hazard.
Sources: 8430.17 ACOB 217 1-94-16 Fire Prevention, Paragraph

- (a)(2)
Interfaces: 3.1.2–op; 4.2.3–op; 2.1.2–aw; 3.1.1–op; 2.1.2–op
57. Check that the Certificate Holder's manual contains a training program curriculum prohibiting the use of galley ovens for other than designated purposes (such as prohibitions against oven storage of manuals or paper products that pose a potential safety hazard.)
Sources: 8430.17 ACOB 217 1–94–16 Fire Prevention, Paragraph (b)
- (b)
Interfaces: 4.2.7–op; 4.2.9–op; 4.2.3–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw
58. Check that the Certificate Holder's manual contains a training program curriculum for flight attendants on the safety hazard posed by the use of galley ovens as heaters.
Sources: 8430.17 ACOB 217 1–94–16 Fire Prevention, Paragraph (c)
- (c)
Interfaces: 2.1.2–aw; 3.1.1–op; 2.1.2–op; 4.2.7–op; 3.1.2–op; 4.2.3–op; 4.2.9–op
59. Check that the Certificate Holder's manual system requires training on the danger posed by particular items such as cups, paper, and plastic that may cause dense smoke if ignited and may be difficult to extinguish.
Sources: 8430.17 ACOB 217 1–94–16 Fire Prevention, Paragraph (b)(1)
- (b)(1)
Interfaces: 2.1.2–aw; 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.7–op; 4.2.9–op
60. Check that the Certificate Holder's manual system requires training for flight attendants on fires started by individuals dropping smoking materials into lavatory waste containers.
Sources: 8430.17 ACOB 217 1–94–16 Fire Prevention, Paragraph (d)
- (d)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op; 4.2.7–op; 2.1.2–aw; 3.1.1–op
61. Check that the Certificate Holder's manual system requires training on FAR's affecting smoking on aircraft including: smoking prohibited in lavatories, required placards in lavatories, passenger briefings, and procedures for flight attendants to follow regarding smoking ban regulations.
Sources: 8430.17 ACOB 217 1–94–16 Fire Prevention, Paragraph (d)(3), (d)(4)
- (d)(3), (d)(4)
Interfaces: 4.2.9–op; 4.2.7–op; 3.1.1–op; 4.2.3–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw
62. Check that the Certificate Holder's manual system requires training in passenger and flight attendant brace positions.
Sources: 8430.17 Change 80 ACOB 218 1–94–17 Brace for Impact Positions, Paragraph (i)
- (i)
Interfaces: 2.1.2–aw; 3.1.1–op; 3.1.2–op; 4.2.9–op; 2.1.2–op; 4.2.3–op; 4.2.7–op
63. Check that the Certificate Holder's manual system provides emergency training in the reasons for brace for impact positions,

- including reduction in flailing by having the occupant flex, or bend over, and reduction of secondary impact by repositioning the body against the surface with which it may come in contact.
Sources: 8430.17 Change 80; ACOB 218; 1-94-17 Brace for Impact Positions, Paragraph (c)
Interfaces: 3.1.2-op; 4.2.3-op; 4.2.9-op; 4.2.7-op; 2.1.2-aw; 3.1.1-op; 2.1.2-op
64. Check that the Certificate Holder's manual system requires emergency training in procedures which instruct passengers to have seat belts worn as low and tight as possible against the torso while in a brace position.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)
Interfaces: 4.2.7-op; 4.2.3-op; 2.1.2-op; 4.2.9-op; 3.1.2-op; 3.1.1-op; 2.1.2-aw
65. Check that the Certificate Holder's manual system requires training in emergency procedures for low density seating arrangement brace positions which direct passengers to rest heads and chests against legs, grasping ankles or legs to reduce flailing, or wrap arms under legs with heads face down in lap, feet flat on floor slightly in front of the edge of the seat.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(1)
Interfaces: 2.1.2-aw; 3.1.2-op; 3.1.1-op; 4.2.7-op; 4.2.9-op; 2.1.2-op; 4.2.3-op
66. Check that the Certificate Holder's manual system requires training in emergency procedures in high density brace positions for passengers to position heads and arms against seat or bulkhead, feet flat on floor and slightly in front of the edge of the seat.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(2)
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.7-op; 2.1.2-aw; 4.2.9-op; 3.1.1-op
67. Check that the Certificate Holder's manual system requires training in passenger brace positions for aft facing seats that includes, feet flat on floor, slightly in front of the seat, heads resting on back of seat or bulkhead, hands in lap or grasping side of seat.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(3)
Interfaces: 4.2.9-op; 4.2.7-op; 4.2.3-op; 2.1.2-op; 3.1.2-op; 3.1.1-op; 2.1.2-aw
68. Check that the Certificate Holder's manual system requires emergency training for flight attendants including information that passengers should not use pillows or blankets between themselves and any object against which they are bracing in an emergency.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(5)
Interfaces: 3.1.1-op; 2.1.2-aw; 2.1.2-op; 4.2.3-op; 3.1.2-op; 4.2.9-op; 4.2.7-op

69. Check that the Certificate Holder's manual system requires training for flight attendants to know children occupying child restraint devices should follow the device manufacturer's instructions for brace positions.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(6)
Interfaces: 3.1.2-op; 4.2.3-op; 4.2.9-op; 2.1.2-aw; 4.2.7-op; 3.1.1-op; 2.1.2-op
70. Check that the Certificate Holder's manual system requires training for flight attendants that children occupying passenger seats should utilize the same brace position as adults.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(6)
Interfaces: 4.2.7-op; 2.1.2-op; 4.2.9-op; 3.1.2-op; 4.2.3-op; 3.1.1-op; 2.1.2-aw
71. Check that the Certificate Holder's manual system requires training for flight attendants to direct passengers holding infants to provide as much support as possible to the infant's head, and reduce flailing by leaning over the infant when assuming emergency brace positions.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(6)
Interfaces: 4.2.9-op; 2.1.2-aw; 3.1.1-op; 2.1.2-op; 3.1.2-op; 4.2.7-op; 4.2.3-op
72. Check that the Certificate Holder's manual system requires training for flight attendants that pregnant or handicapped passengers may benefit from being seated in aft facing seats, when available, when assuming emergency brace positions.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (e)(7)
Interfaces: 3.1.1-op; 2.1.2-aw; 4.2.7-op; 3.1.2-op; 4.2.9-op; 2.1.2-op; 4.2.3-op
73. Check that the Certificate Holder's manual system requires training in brace positions for flight attendants based on the direction of the seat and type of restraint.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph f
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.7-op; 4.2.9-op; 2.1.2-aw
74. Check that the Certificate Holder's manual system provides training for flight attendants on brace positions to be taken if seated in forward facing seats equipped with an inertial reel harness which direct the flight attendants to sit back in the seat with chin resting on sternum.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (f)(1)
Interfaces: 4.2.9-op; 4.2.7-op; 2.1.2-op; 3.1.2-op; 4.2.3-op; 2.1.2-aw
75. Check that the Certificate Holder's manual system provides training for flight attendants in brace positions for forward facing

- seats with non-inertial reel type harnesses, to include information that the flight attendant should fasten shoulder harness as tight as possible, lean against the harness, and rest chin on sternum, hands positioned in lap or holding on side of seat.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (f)(1)
Interfaces: 2.1.2-aw; 4.2.3-op; 4.2.9-op; 2.1.2-op; 3.1.2-op; 4.2.7-op
76. Check that the Certificate Holder's manual system provides training for flight attendants occupying aft facing seats with procedures to sit back in seat, rest head against headrest or seat back, have restraint either inertial reel or non inertial reel as tight as possible, hands on lap or holding side of seat.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (f)(2)
Interfaces: 4.2.3-op; 2.1.2-op; 2.1.2-aw; 4.2.9-op; 4.2.7-op; 3.1.2-op
77. Check that the Certificate Holder's manual system provides training that crewmember brace positions in helicopters are the same as airplane brace positions.
Sources: 8430.17 Change 80; ACOB 218; 1-94-17 Brace for Impact Positions, Paragraph (g)
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.9-op; 4.2.7-op; 2.1.2-aw; 3.1.1-op
78. Check that the Certificate Holder's manual system provides training to brief passengers on brace positions during a planned emergency landing.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (h)
Interfaces: 4.2.9-op; 2.1.2-aw; 3.1.2-op; 4.2.3-op; 2.1.2-op; 4.2.7-op
79. Check that the Certificate Holder's manual system provides training to flight attendants on unplanned emergency commands such as "lean over" or "grab your ankles" which would be given in an attempt to reduce injury to passengers.
Sources: 8430.17 Change 80 ACOB 218 1-94-17 Brace for Impact Positions, Paragraph (h)
Interfaces: 3.1.1-op; 2.1.2-aw; 4.2.7-op; 3.1.2-op; 4.2.9-op; 2.1.2-op
80. Check that the Certificate Holder's manual system requires training for flight attendants to attempt manual deployment of escape slides if automatic feature fails.
Sources: 8430.17 Change 80 ACOB 221 1-94-20 Procedures and Training for Emergency Evacuations, Paragraph (c)(1)
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.7-op; 4.2.9-op; 2.1.2-aw
81. Check that the Certificate Holder's manual system requires training for flight attendants to check girt bar attachment for debris, or ice prior to door closure.
Sources: 8430.17 Change 80 ACOB 221 1-94-20 Procedures and Training for Emergency Evacuations, Paragraph (c)(2)

- Interfaces:* 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw
82. Check that the Certificate Holder's manual system contains proper requirements for training when flight attendants are to conduct a demonstration of an airplane's maximum seating capacity.
Sources: 8430.17 Change 80 ACOB 222. 1–94–21 Crewmember Training for Emergency Evacuation Demonstrations, Paragraph a.
Interfaces: 4.2.9–op; 4.2.7–op
83. Check that the Certificate Holder's manual system contains information that training provided to crewmembers by the manufacturer in preparation for an emergency evacuation demonstration is considered baseline training.
Sources: 8430.17 Change 80 ACOB 222. 1–94–21 Crewmember Training for Emergency Evacuation Demonstrations, Paragraph a.
Interfaces: 4.2.9–op; 4.2.7–op
84. Check that the Certificate Holder has included training requirements for newly delivered aircraft, as listed in the Flight Standardization Board report, for any aircraft affected in the operator's fleet.
Sources: 8430.17 Change 80 ACOB 222. 1–94–21 Crewmember Training for Emergency Evacuation Demonstrations, Paragraph b.
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.7–op; 2.1.2–aw
85. Check that the Certificate Holder's manual system contains a policy that any training provided in preparation for an FAA required demonstration for newly delivered aircraft to the fleet will not include flight attendant training specific to the conduct of the demonstration.
Sources: 8430.17 Change 80 ACOB 222. 1–94–21 Crewmember Training for Emergency Evacuation Demonstrations, Paragraph e.
Interfaces: 4.2.9–op; 4.2.7–op; 3.1.2–op
86. Check that the Certificate Holder's manual system contains a policy that in the event an emergency evacuation demonstration is required, line flight attendants will be utilized.
Sources: 8430.17 Change 80 ACOB 222. 1–94–21 Crewmember Training for Emergency Evacuation Demonstrations, Paragraph f.
Interfaces: 4.2.7–op; 4.2.9–op; 3.1.2–op
87. Check that the Certificate Holder's manual system requires training focuses on aircraft cabin environments following an accident including fire, toxic fumes, debris, and probabilities of explosions
Sources: 8430.17 Change 80 ACOB 223 1–94–22 Flight Attendant Training on Conditions Following an Accident, Paragraph a.
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.7–op; 2.1.2–aw; 4.2.9–op
88. Check that the Certificate Holder's manual system requires training with emphasis on cabin floor and aircraft fuselage distortions or breaks and debris from luggage and galleys, following an accident, including information about survivor's statements regarding escape under adverse conditions.
Sources: 8430.17 Change 80 ACOB 223 1–94–22 Flight Attendant Training on Conditions Following an Accident, Paragraph b.
Interfaces: 4.2.7–op; 4.2.9–op; 3.1.2–op; 2.1.2–op; 2.1.2–aw
- 89.

- Check that the Certificate Holder's manual system includes training information about toxic fumes, flash-over, and other fire dynamics including the best quality air at "arm rest" level.
Sources: 8430.17 Change 80 ACOB 223 1-94-22 Flight Attendant Training on Conditions Following an Accident, Paragraph (c)
Interfaces: 2.1.2-aw; 2.1.2-op; 3.1.2-op; 4.2.7-op; 4.2.9-op
90. Check that the Certificate Holder's manual system includes use of training aids during evacuation drills that include diminished light environments to simulate smoke filled cabins.
Sources: 8430.17 Change 80 ACOB 223 1-94-22 Flight Attendant Training on Conditions Following an Accident, Paragraph (c)
Interfaces: 4.2.7-op; 2.1.2-aw; 2.1.2-op; 3.1.2-op; 4.2.9-op
91. Check that the Certificate Holder's manual system contains training for flight attendants on the characteristics of chemically generated passenger oxygen systems.
Sources: 8430.17 Change 80 ACOB 225 1-94-24 Training of Cockpit and Cabin Crewmembers on the Operational Characteristics of Chemically Generated Supplemental Oxygen System and Updating Passenger Briefing Information
Interfaces: 4.2.7-op; 4.2.9-op; 2.1.2-op; 3.1.2-op; 3.1.1-op; 2.1.2-aw
92. Check that the Certificate Holder's manual system contains training for crewmembers on chemically generated oxygen systems to include: canister, lanyard/safety pins/flow initiating mechanism, reservoir bag, oxygen mask, hose, heat shield, and amount of heat generated.
Sources: 8430.17 Change 80 ACOB 225 1-94-24 Training of Cockpit and Cabin Crewmembers on the Operational Characteristics of Chemically Generated Supplemental Oxygen System and Updating Passenger Briefing Information, Paragraph a.(1)
Interfaces: 2.1.2-op; 4.2.3-op; 3.1.1-op; 4.2.9-op; 3.1.2-op; 4.2.7-op; 2.1.2-aw
93. Check that the Certificate Holder's manual system requires training for crewmembers on the proper location of chemically generated oxygen systems and instructions for passengers in proper use of the system.
Sources: 8430.17 Change 80 ACOB 225 1-94-24 Training of Cockpit and Cabin Crewmembers on the Operational Characteristics of Chemically Generated Supplemental Oxygen System and Updating Passenger Briefing Information, Paragraph a.(2), (3)
Interfaces: 3.1.1-op; 2.1.2-aw; 4.2.9-op; 4.2.3-op; 4.2.7-op; 2.1.2-op; 3.1.2-op
94. Check that the Certificate Holder's manual system includes training techniques to prepare flight attendants in proper time management and crew coordination and communication during emergency situations.
Sources: 8430.17 Change 80 ACOB 226 1-94-25 Emphasis on Time Management and Crew Coordination in Preparation of Cabin

- for Impending Emergency Landing, Paragraph d.
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op; 2.1.2–aw;
 4.2.7–op; 3.1.1–op
95. Check that the Certificate Holder's manual system includes training for flight attendants on acting in rapidly changing emergency conditions, situational awareness, problem solving, and stress management.
Sources: 8430.17 Change 80 ACOB 226 1–94–25 Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing, Paragraph d.
Interfaces: 4.2.9–op; 4.2.7–op; 3.1.2–op; 2.1.2–op; 3.1.1–op; 2.1.2–aw
96. Check that the Certificate Holder's manual system includes training for crewmembers that integrates policies and procedures in emergency situations and "lessons learned" from previous accidents.
Sources: 8430.17 Change 80 ACOB 226 1–94–25 Emphasis on Time Management and Crew Coordination in Preparation of Cabin for Impending Emergency Landing, Paragraph d.
Interfaces: 2.1.2–aw; 3.1.1–op; 3.1.2–op; 4.2.7–op; 2.1.2–op; 4.2.3–op; 4.2.9–op
97. Check that the Certificate Holder's manual system requires familiarization training for flight attendants on the location and operation of cockpit exits, fire extinguishers, crash ax, and other emergency equipment located in the cockpit.
Sources: 8430.17 Change 80 ACOB 229 1–94–28 Flight Attendant Training on the Use of Cockpit Emergency Equipment.
Interfaces: 4.2.7–op; 2.1.2–aw; 2.1.2–op; 3.1.2–op; 4.2.9–op
98. Check that the Certificate Holder's manual system requires crewmembers to perform drills associated with fire control. The fire extinguisher drill is required every 24 months and each flight attendant must operate each type of installed hand fire extinguisher.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph a.(3)(a)
Interfaces: 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op; 2.1.2–aw
99. Check that the Certificate Holder's manual system requires crewmember training in fire control including the one time drill which may consist of two exercises. Exercise One requires crewmembers to discharge a fire extinguisher and fight an actual fire and must be followed by Exercise Two.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph a.(3)(a)
Interfaces: 2.1.2–op; 4.2.3–op; 4.2.9–op; 3.1.2–op; 4.2.7–op; 2.1.2–aw
100. Check that the Certificate Holder's manual system requires crewmember training in fire control including the one time drill that

- may consist of two exercises. Exercise Two requires crewmembers to operate the PBE (and must be run in addition to Exercise One, which includes putting out an actual fire with a fire extinguisher.)
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph a.(3)(a)
Interfaces: 2.1.2-aw; 4.2.9-op; 2.1.2-op; 4.2.3-op; 4.2.7-op; 3.1.2-op
101. Check that the Certificate Holder's manual system clearly identifies whether the one time fire control drill is to be split into two exercises or run in combination. A combined drill would require the flight attendant to discharge a fire extinguisher while fighting an actual fire wearing a PBE.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph a(3)(a)
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.9-op; 4.2.7-op; 2.1.2-aw
102. Check that the Certificate Holder's manual system requires training using the type of fire extinguisher installed on the airplane unless the POI has approved the use of an extinguisher that closely simulates that which is used on the airplane.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)(1), (2)
Interfaces: 4.2.7-op; 4.2.9-op; 2.1.2-op; 3.1.2-op; 4.2.3-op; 2.1.2-aw
103. Check that the Certificate Holder's manual system requires training that includes removing each type fire extinguisher from brackets that are the same as those installed on the airplane.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)(3)
Interfaces: 2.1.2-aw; 3.1.2-op; 4.2.3-op; 2.1.2-op; 4.2.9-op; 4.2.7-op
104. Check that the Certificate Holder's manual system includes training on fire extinguishers that requires crewmembers to demonstrate proper operation of the extinguisher including pulling the trigger.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)(4)
Interfaces: 3.1.1-op; 4.2.3-op; 2.1.2-aw; 4.2.7-op; 4.2.9-op; 2.1.2-op; 3.1.2-op
105. Check that the Certificate Holder's manual system requires training information to personnel that the fire extinguisher used in training, although not required, should be charged with a material that simulates the actual firefighting agent.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)4

- Interfaces:* 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.9–op; 4.2.3–op; 2.1.2–aw
106. Check that the Certificate Holder's manual system includes information to instructors that any fire extinguisher may be used to fight the actual fire, as long as an additional fire extinguisher drill is conducted with fire extinguishers like those actually installed in the airplane.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)5
Interfaces: 3.1.2–op; 3.1.1–op; 2.1.2–op; 4.2.7–op; 4.2.3–op; 4.2.9–op; 2.1.2–aw
107. Check that the Certificate Holder's manual system includes information to instructors that the purpose of fighting an actual fire is to provide crewmembers with the opportunity to experience the effects of facing an actual fire.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)5
Interfaces: 2.1.2–aw; 4.2.7–op; 4.2.9–op; 2.1.2–op; 4.2.3–op
108. Check that the Certificate Holder's manual system provides information to instructors that the discharge of halon is not appropriate during drill training unless a training facility is used that can provide environmental protection from the halon agent.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (b)(6)
Interfaces: 4.2.3–op; 2.1.2–aw; 4.2.9–op; 4.2.7–op; 2.1.2–op
109. Check that the Certificate Holder's manual system contains information to instructors that the PBE's used during training must accurately simulate the PBE's installed on the aircraft to include weight, methods of donning and activation, and appearance.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph c.(1)
Interfaces: 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 3.1.1–op; 2.1.2–aw
110. Check that the Certificate Holder's manual system requires training for crewmembers on removing the PBE from the pouch or container to include forces necessary to open the pouch.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph c.(2)
Interfaces: 2.1.2–aw; 3.1.1–op; 4.2.9–op; 4.2.3–op; 2.1.2–op; 3.1.2–op; 4.2.7–op
111. Check that the Certificate Holder's manual system contains information to instructors that the training objectives of combating an actual fire include physiological conditioning, firefighting techniques, and knowledge of extinguishing agent capabilities and limitations under actual fire situations.

- Sources:* 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (d) 1
Interfaces: 4.2.3–op; 3.1.1–op; 2.1.2–aw; 4.2.7–op; 3.1.2–op; 4.2.9–op; 2.1.2–op
112. Check that the Certificate Holder's manual system requires information to instructors on the definition of an actual fire to mean an ignited combustible material in controlled conditions of sufficient magnitude and duration to accomplish the training objectives set forth in the regulation.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (d)2
Interfaces: 2.1.2–op; 4.2.3–op; 4.2.9–op; 4.2.7–op; 2.1.2–aw
113. Check that the Certificate Holder's system identifies the areas to be used for conducting crewmember firefighting drill training such as training centers, local fire departments, or airport fire departments, which provide fires in controlled conditions to meet the intent of the regulation.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (d)4
Interfaces: 4.2.9–op; 2.1.2–op; 4.2.7–op; 4.2.3–op; 2.1.2–aw
114. Check that the Certificate Holder's manual system provides instructors with information on the proper use of simulated fires such as electric lights and smoke simulations using artificial smoke that may come out of ovens, passenger seats, or lavatories.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (e)
Interfaces: 2.1.2–aw; 4.2.7–op; 4.2.9–op; 2.1.2–op; 4.2.3–op
115. Check that the Certificate Holder's training program provides training instruction to crewmembers on when to use a PBE, such as when the fire is of an unknown origin or when the crewmember has determined dense smoke or fumes are present and do not permit the use of effective close range firefighting techniques without PBE.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (f)
Interfaces: 3.1.2–op; 4.2.3–op; 4.2.7–op; 2.1.2–aw; 4.2.9–op; 2.1.2–op
116. Check that the Certificate Holder's training information informs crewmembers that successful evacuations require speed and appropriate donning of a PBE, dependant upon conditions.
Sources: 8430.17 Change 80 ACOB 230 1–94–29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (f)
Interfaces: 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 2.1.2–aw

117. Check that the Certificate Holder's record keeping system includes information on air carrier procedures to verify whether a crewmember has received FAA approved training and conducted the firefighting/PBE drills at another airline.
Sources: 8430.17 Change 80 ACOB 230 1-94-29 Training on Protective Breathing Equipment, other Fire Control Equipment and Related Training Drills, Paragraph (g),
Interfaces: 2.1.2-aw; 4.2.3-op; 4.2.9-op; 2.1.2-op; 4.2.7-op
118. Check that the Certificate Holder's manual system contains information to instructors that a well-trained crew can reduce the number of injuries and fatalities in abnormal/emergency situations.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training, Paragraph b.
Interfaces: 4.2.3-op; 3.1.1-op; 2.1.2-aw; 4.2.9-op; 2.1.2-op; 4.2.7-op; 3.1.2-op
119. Check that the Certificate Holder's manual system provides instruction and practice for flight attendants which ensure each crewmember remains adequately trained and currently proficient with respect to each aircraft, crewmember position, and type of operation.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training, Paragraph c.
Interfaces: 2.1.2-op; 3.1.2-op; 4.2.3-op; 4.2.9-op; 2.1.2-aw; 3.1.1-op; 4.2.7-op
120. Check that the Certificate Holder's manual system informs instructors that there is no provision in the FARs for an individual to complete any required training under an approved training program other than that prescribed in the program.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training, Paragraph c.
Interfaces: 4.2.9-op; 4.2.7-op
121. Check that the Certificate Holder's manual system includes a training program with program descriptions including the amount of time and methods used to cover each subject on the aircraft.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training, Paragraph c.
Interfaces: 2.1.2-aw; 4.2.7-op; 4.2.9-op; 2.1.2-op; 3.1.2-op; 4.2.3-op
122. Check that the Certificate Holder's manual system includes cabin safety ground training that includes indoctrination training containing at least a general description of general safety duties and responsibilities of crewmembers, the appropriate provisions of the FAR's, and appropriate portions of the operator's manuals.
Sources: 8430.17 Change 80 ACOB 231 1-94-30 Crewmember Cabin Safety Training, Paragraph c 1(a)
Interfaces: 3.1.2-op; 4.2.3-op; 4.2.7-op; 4.2.9-op; 2.1.2-aw; 3.1.1-op; 2.1.2-op
123. Check that the Certificate Holder's manual system requires crewmembers who transfer from another airline to complete the new airline's indoctrination training program.

- Sources:* 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph C (1) (a)
Interfaces: 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 2.1.2–aw
124. Check that the Certificate Holder's manual system requires initial training for crewmembers that includes instruction on general subjects, as well as aircraft specific topics, drills, and actual operation of the equipment, as described in FARS and applicable to their assigned duties.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training C (1) (b)
Interfaces: 2.1.2–aw; 2.1.2–op; 3.1.2–op; 3.1.1–op; 4.2.3–op; 4.2.7–op; 4.2.9–op
125. Check that the Certificate Holder's manual system requires transition training for all flight attendants who have qualified and served in same capacity on aircraft of the same group, but not the same type (E.g., DC–9 flight attendants must complete transition training to the B–727 before they would be qualified on B–727.)
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c.(1)(c)
Interfaces: 2.1.2–aw; 4.2.9–op; 4.2.7–op; 2.1.2–op; 3.1.2–op
126. Check that the Certificate Holder's training program manual contains differences training, when required, for flight attendants who have served on a particular make, model, and series of airplane, with programmed hours specified.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c (1) (d)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.9–op; 2.1.2–aw; 4.2.7–op
127. Check that the Certificate Holder's training program provides recurrent training to ensure each crewmember is adequately trained and currently proficient.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c (1)(e)
Interfaces: 4.2.9–op; 4.2.7–op; 2.1.2–op; 4.2.3–op; 2.1.2–aw
128. Check that the Certificate Holder's training program manual specifies methods and number of programmed hours for each subject area.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c (1) (f)
Interfaces: 2.1.2–aw; 4.2.7–op; 4.2.3–op; 2.1.2–op; 4.2.9–op
129. Check that the Certificate Holder's training program provides time to train each crewmember to proficiency and includes methods of training and checking.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c (1) (f)
Interfaces: 4.2.3–op; 4.2.7–op; 4.2.9–op; 2.1.2–aw; 2.1.2–op
130. Check that the Certificate Holder `s training program stipulates that during drills instructors will ensure that each crewmember acts as a crewmember and that drills are realistic practices for actual emergencies.

- Sources:* 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph C (2) (a)
Interfaces: 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 2.1.2–aw
131. Check that the Certificate Holder's training program requires instructors to observe each crewmember properly operating each piece of specified equipment and informs the instructors that giving oral or written descriptions, or having one person in a group operate the equipment, is not considered actual operation of emergency equipment.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph C (2) (b)
Interfaces: 2.1.2–aw; 2.1.2–op; 4.2.7–op; 4.2.9–op; 4.2.3–op
132. Check that the Certificate Holder's training program manual describes "individual instruction" as requiring an instructor to actually see each individual operate a piece of equipment, such as actions used in conjunction with a competency check.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph C (2) (c)
Interfaces: 2.1.2–aw; 4.2.9–op; 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.7–op
133. Check that the Certificate Holder's training program defines "competency checks" and "tests."
Sources: 8430.17 Change 80; ACOB 231 1–94–30; Crewmember Cabin Safety Training, Paragraph C (2) (e)
Interfaces: 2.1.2–op; 3.1.2–op; 4.2.3–op; 4.2.9–op; 2.1.2–aw; 4.2.7–op
134. Check that the Certificate Holder's training program manual requires competency checks to be conducted during initial, transition and recurrent training to determine whether an individual crewmember has the knowledge, skills, and abilities to meet FAR requirements.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c.(2)(e)(2)
Interfaces: 4.2.9–op; 4.2.7–op; 2.1.2–op; 4.2.3–op; 3.1.2–op; 2.1.2–aw
135. Check that the Certificate Holder's training manual states that checks may be written, oral or hands–on or any combination of the three, except for those items required to be performed as drills or actual equipment operation, in which case, each crewmember must be observed performing the task and a record kept of each observation by an instructor.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c.(2)(e)(3)
Interfaces: 2.1.2–aw; 4.2.3–op; 4.2.7–op; 2.1.2–op; 3.1.2–op; 4.2.9–op
136. Check that the Certificate Holder's training program manual requires competency checks for flight attendants for each aircraft make and model.
Sources: 8430.17 Change 80 ACOB 231 1–94–30 Crewmember

<p>Cabin Safety Training, Paragraph c.(2)(e)(6) <i>Interfaces:</i> 4.2.7–op; 2.1.2–aw; 4.2.9–op; 2.1.2–op; 3.1.2–op</p> <p>137. Check that the Certificate Holder's training program states what type of check or test will be given when required to determine competency. <i>Sources:</i> 8430.17 Change 80 ACOB 231 1–94–30 Crewmember Cabin Safety Training, Paragraph c.(2)(e)(7) <i>Interfaces:</i> 4.2.7–op; 4.2.9–op; 2.1.2–op; 3.1.2–op; 2.1.2–aw</p>	
<p>1.33 If alternate procedures exist for use during irregular conditions, do the alternate procedures provide an equivalent level of safety to achieve the same results as the primary procedures?</p>	<p><input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable</p>

SAI SECTION 1 – PROCEDURES ATTRIBUTE –Drop Down Menu	
1. No procedures, policy, instructions or information specified.	
2. Procedures or instructions and information do not identify (who, what, when, where, how).	
3. Procedures, policy or instructions and information do not comply with CFR.	
4. Procedures, policy or instructions and information do not comply with FAA policy and guidance.	
5. Procedures, policy or instructions and information do not comply with other documentation (e.g., manufacturer's data, Jeppesen's Charts, etc.).	
6. Procedures, policy or instructions and information unclear or incomplete.	
7. Documentation quality (e.g., unreadable or illegible).	
8. Procedures, policy or instructions and information inconsistent across Certificate Holder manuals (FOM – Flight Operations Manual to GMM – General Maintenance Manual, etc.).	
9. Procedures, policy or instructions and information inconsistent across media (e.g., paper, microfiche, electronic).	
10. Resource requirements incomplete (personnel, facilities, equipment, technical data).	
11. Other.	

SAI SECTION 2 – CONTROLS ATTRIBUTE

Objective: Controls are checks and restraints designed into a process to ensure a desired result. The questions in this section of the data collection tool are designed to assist the inspector in determining if checks and restraints are designed into the process to ensure the desired result is achieved. Controls should be written into the manual system to ensure that the most important manual policies, procedures or instructions and information will be complied with.

Controls may be in the form of "administrative controls" which are secondary or supplemental written procedures. Like written procedures, administrative controls also need to provide answers to the associated who, what, when, where and how type questions. Controls may also be in the form of "engineered controls" such as automated features or mechanical actions or devices (i.e., safety devices, warning devices, etc.).

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Review the control questions below.
2. Review the Certificate Holder's policies, procedures, instructions and information to gain an understanding of the controls that it has documented.

Questions

To meet this objective, the inspector must answer the following questions:

2. Are the following controls built into the Training of Flight Attendants process:

2.1 Is there a control in place to ensure that training is conducted in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.2 Is there a control in place to ensure that cabin mockups, door trainers and training devices are used in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.3 Is there a control in place to ensure that instructors follow the lesson plan for the appropriate curriculum segment?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
2.4 Is there a control in place to ensure that instructors are properly trained and qualified in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.5 Is there a control in place to ensure that training records are maintained in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.6 Is there a control in place to ensure that the knowledge and proficiency of flight attendants is evaluated through appropriate testing, checking, and competency checks?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.7 Is there a control in place to ensure that flight attendants accomplish required drills during training?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.8 Is there a control in place to ensure that flight attendants are trained using equipment as installed on the Certificate Holder's aircraft?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.9 Is there a control in place to ensure that flight attendants receive recurrent training within the required time frame?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
2.10 Is there a control in place to ensure that flight attendants receive the required operating experience on the airplane?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

2.11 Does the Certificate Holder have a documented method for assessing the impact of any changes made to the controls in the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
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SAI SECTION 2 – CONTROLS ATTRIBUTE –Drop Down Menu
1. No controls specified.
2. Documentation for the controls do not identify (who, what, when, where, how).
3. Controls incomplete.
4. Controls could be circumvented.
5. Controls could be unenforceable.
6. Resource requirements incomplete (personnel, facilities, equipment, technical data).
7. Other.

SAI SECTION 3 – PROCESS MEASUREMENT ATTRIBUTE

Objective: Process measurements are used by the Certificate Holder to measure and assess its processes to identify and correct problems or potential problems and to make improvements to the processes. The questions in this section of the data collection tool are designed to assist the inspector in determining if the Certificate Holder measures or assesses information to identify, analyze and document potential problems with the process. Process measurements are basically a Certificate Holder's internal evaluation or auditing of the most important policies, procedures or instructions and information associated with an element.

To prevent the duplication of work that would otherwise occur, Process Measurements are most commonly addressed through a combination of auditing features contained in both the Certificate Holder's Safety Program/Internal Evaluation Program (for Operations and Cabin Safety related issues) and the auditing function of the Continuous Analysis & Surveillance System (for Airworthiness or Maintenance/Inspection related issues). The Director of Safety and the Quality Assurance Department often work in conjunction to accomplish this function for the Certificate Holder. This approach simply requires amendment of the Safety Program/Internal Evaluation Program audit forms or checklists and the Continuous Analysis & Surveillance System audit forms or checklists to include the specific process measurements for each element.

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Review the process measurement questions below.
2. Review the Certificate Holder's policies, procedures, instructions and information to gain an understanding of the process measurements that it has documented.

Questions

To meet this objective, the inspector must answer the following questions:

3. Does the Certificate Holder's Training of Flight Attendants process include the following process measurements:

3.1 Process measurements that would reveal when training was not conducted in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.2 Process measurements that would reveal when cabin mockups, door trainers and training devices were not used in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.3 Process measurements that would reveal if instructors were not following the appropriate lesson plan for the curriculum segment?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain <input type="checkbox"/> Not Applicable
3.4 Process measurements that would reveal when instructors were not properly trained and qualified in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.5 Process measurements that would reveal when appropriate training records were not maintained in accordance with the Certificate Holder's approved training program?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.6 Process measurements that would reveal when the knowledge and proficiency of flight attendants were not evaluated through appropriate testing, checking, and competency checks?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.7 Process measurements that would reveal when flight attendants did not accomplish required drills during training?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

3.8 Process measurements that would reveal when flight attendants were not trained using equipment as installed on the Certificate Holder's aircraft?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.9 Process measurements that would reveal when flight attendants did not receive recurrent training within the required time frame?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.10 Process measurements that would reveal when flight attendants did not receive the required operating experience on the airplane?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.11 Does the Certificate Holder document its process measurement methods and results?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
3.12 Does the organization that conducts the process measurements have direct access to the person with responsibility for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

SAI SECTION 3 – PROCESS MEASUREMENT ATTRIBUTE –Drop Down Menu	
1. No process measurements specified.	
2. Documentation for the process measurements does not identify (who, what, when, where, how).	
3. Inability to identify negative findings.	
4. No provisions for implementing corrective actions.	
5. Ineffective follow-up to determine effectiveness of corrective actions.	
6. Resources requirements (personnel, facilities, equipment, technical data).	
7. Other.	

SAI SECTION 4 – INTERFACES ATTRIBUTE

Objective: Interfaces are used by the Certificate Holder to identify and manage the interactions between processes. The questions in this section of the data collection tool are designed to assist the inspector in determining whether or not interactions between the procedures, policies or instructions and information associated with other independent processes within the Certificate Holder's organization are documented. Written procedures, policies or instructions and information that are interrelated and located in different manuals within the Certificate Holder's manual system need to be consistent and complement each other. For the interfaces to be effectively managed, it is not only important to identify what the interfaces are, but it is imperative to document the specific location of the interfaces within the Certificate Holder's manual system.

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Review the interfaces associated with the Training of Flight Attendants process that have been identified along with the individual questions in the Procedures Section (1) of this data collection tool.
2. Review the Certificate Holder's policies, procedures, instructions and information to gain an understanding of the interfaces that it has documented.

Questions

To meet this objective, the inspector must answer the following questions:

NOTE: ALL EXPLANATIONS IN THE DROP DOWN MENU FOR "NO" ANSWERS MUST INCLUDE THE INDIVIDUAL QUESTION NUMBER FROM THE PROCEDURES SECTION (1) OF THIS DATA COLLECTION TOOL AND THE ELEMENT NUMBER(S) OF THE INTERFACE(S) THAT WERE NOT ADDRESSED.

- | | |
|--|--|
| 4. Does the Certificate Holder's manual: | |
| 4.1 Properly address the interfaces that are identified along with the individual questions in the Procedures Section (1)? | <input type="checkbox"/> Yes
<input type="checkbox"/> No, Explain |
| 4.2 Document a method for assessing the impact of any changes to the associated interfaces within the Training of Flight Attendants process? | <input type="checkbox"/> Yes
<input type="checkbox"/> No, Explain |
| 4.3 List additional interfaces identified during the accomplishment of this SAI. | |

SAI SECTION 4 – INTERFACES ATTRIBUTE –Drop Down Menu
1. No interfaces specified.
2. The following interfaces not identified within the Certificate Holder's manual system:
3. Interfaces listed are inaccurate.
4. Specific location of interfaces not identified within the manual system.
5. Other

SAI SECTION 5 – MANAGEMENT RESPONSIBILITY & AUTHORITY ATTRIBUTE

Objective: The questions in this section of the data collection tool address the responsibility and authority of the process. They are designed to assist the inspector in determining if there is a clearly identifiable, qualified and knowledgeable person who is responsible for the process, is answerable for the quality of the process and has the authority to establish and modify the process. (The person with the authority may or may not be the person with the responsibility.)

Tasks

To meet this objective, the inspector must accomplish the following tasks:

1. Identify the person who has overall responsibility for the Training of Flight Attendants process.
2. Identify the person who has overall authority for the Training of Flight Attendants process.
3. Review the duties and responsibilities of the person(s), documented in the Certificate Holder's manual.
4. Review the appropriate organizational chart.

Questions

To meet this objective, the inspector must answer the following questions:

5. Are the following aspects of the Management Responsibility and Authority Attributes addressed in the Training of Flight Attendants process:	
5.1 Does the Certificate Holder's manual clearly identify who is responsible for the quality of the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain Name/Title: <input type="text"/>
5.2 Does the Certificate Holder's manual clearly identify who has authority to establish and modify the policies, procedures, instructions and information for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain Name/Title: <input type="text"/>
5.3 Does the Certificate Holder's manual include the duties and responsibilities of those who manage the work required by the Training of Flight Attendants process? SRRs: 121.135(b)(2)	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
5.4 Does the Certificate Holder's manual include instructions and information for those for those who manage the work required by the Training of Flight Attendants process? SRRs: 121.135(a)(1)	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
5.5 Does the Certificate Holder's manual clearly and completely document the authority for this position?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
5.6 Does the Certificate Holder's manual clearly and completely document their qualification standards for the person having responsibility for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
5.7 Does the Certificate Holder's manual clearly and completely document their qualification standards for the person having authority to establish and modify the Certificate Holder's policies, procedures, instructions and information for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain

5.8 Does the Certificate Holder's manual clearly and completely document the procedures for delegation of authority for the Training of Flight Attendants process?	<input type="checkbox"/> Yes <input type="checkbox"/> No, Explain
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SAI SECTION 5 – MANAGEMENT RESPONSIBILITY & AUTHORITY ATTRIBUTE –Drop Down Menu
1. Not documented.
2. Documentation unclear.
3. Documentation incomplete.
4. Other.